

# How do I buy my workplace partnership tickets?

Welcome to this guide to buying bus tickets on your National Express Portal.

The Portal allows you to buy discounted tickets cheaper than you would be able to purchase anywhere else.

You'll also find useful information that may be helpful towards the back of the guide.

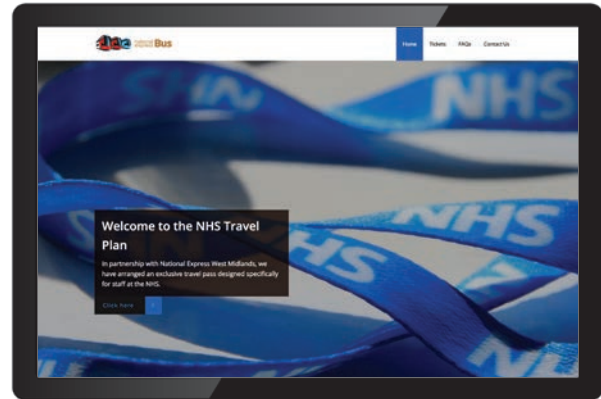


	page 4-5	page 6-7	page 8-9	page 10-11	page 12-13
	Buy via portal	Using mobile tickets	Info on going green /carbon footprint	Information on offers	More useful information
I want to pay in advance	✓		✓		✓
I want my travel to start the same day	✓				
I want to top up my Swift card	✓				
I want to order a new Swift card to be posted to my home address	✓				
I want a ticket on my mobile phone	✓	✓			
I want a Direct Debit bus pass	✓				
I want a multi-operator bus pass	✓	✓			
I want a pass that covers the trains and the bus	✓				

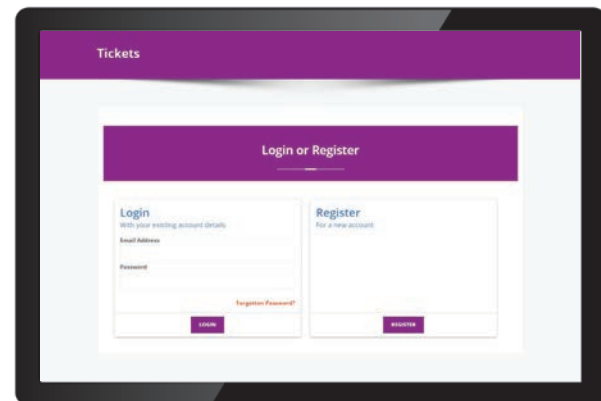
# Online -

To make an order follow these simple steps...

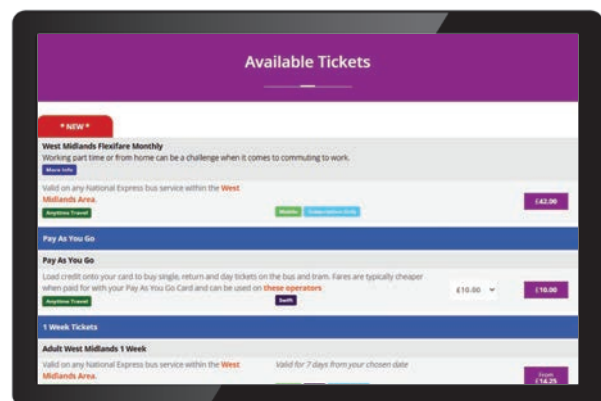
1 Easy entry into the portal



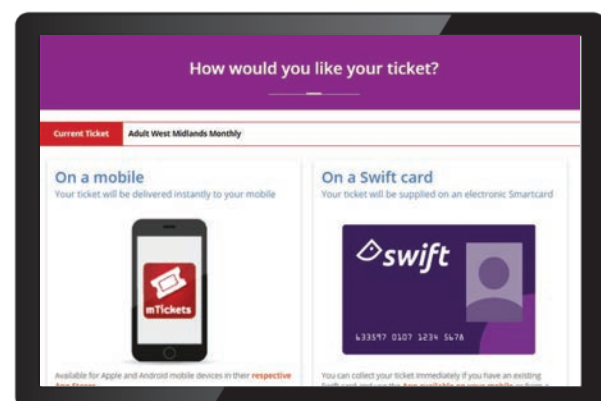
2 Simply register and login to access the portal



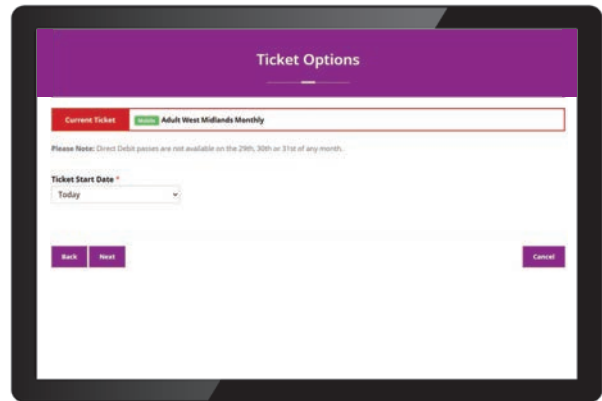
3 Choose from a range of different travel tickets (Prices held for the period of your product)



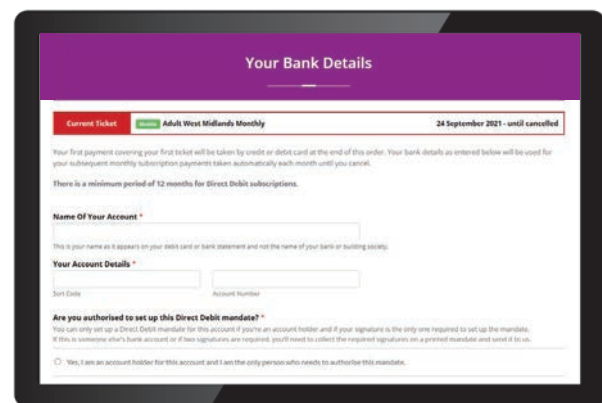
4 Find the ticket delivery option that works for you



5 Choose your preferred start date



6 Set up a subscription.... and you're ready to travel!



### What tickets can I buy?:

- National Express buses
- National Express buses & West Midlands Metro (tram)
- National Express & multi-operator buses (nBus)
- National Express, multi-operator buses & West Midlands Metro (nBus & tram)
- Bus, train & tram (nNetwork)

### Available tickets:

- 1, 4 & 52 weeks
- Off peak & Pre 9.30am
- Monthly direct debit subscription
- Pay As You Go
- Flexible ticket bundles

### You can:

- Top up existing Swift cards
- Order a new Swift card to be posted to your home address
- Have selected tickets pushed to your mobile

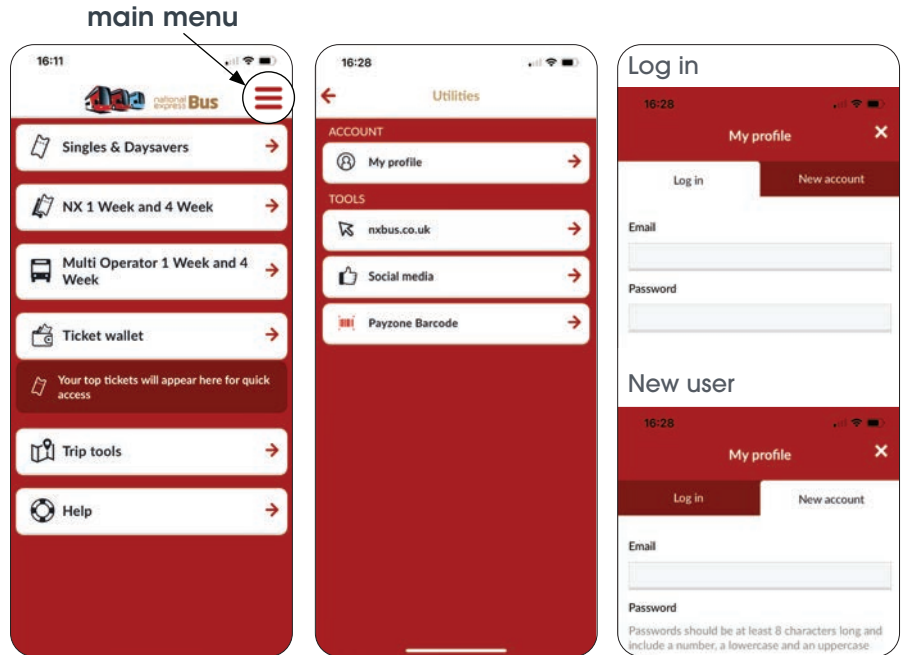
# Mobile - NXBus mTicket

For an mTicket follow these simple steps...

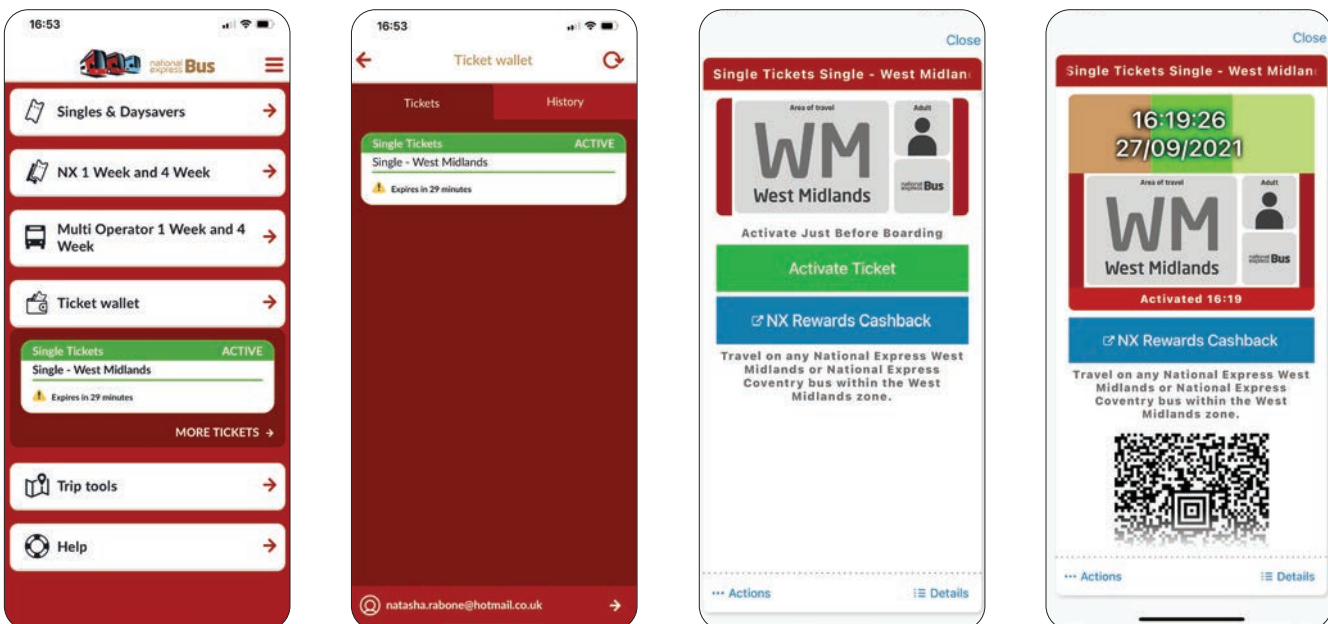
**1** When boarding the bus, open the app and activate your ticket by



**2** clicking on it, show it to the driver and board.



**3** When boarding the bus, open the app and activate your ticket by clicking on it, show it to the driver and board.



This is what an active ticket looks like. The time & date scroll along the 3 coloured strip back and forth

### What tickets can I buy?:

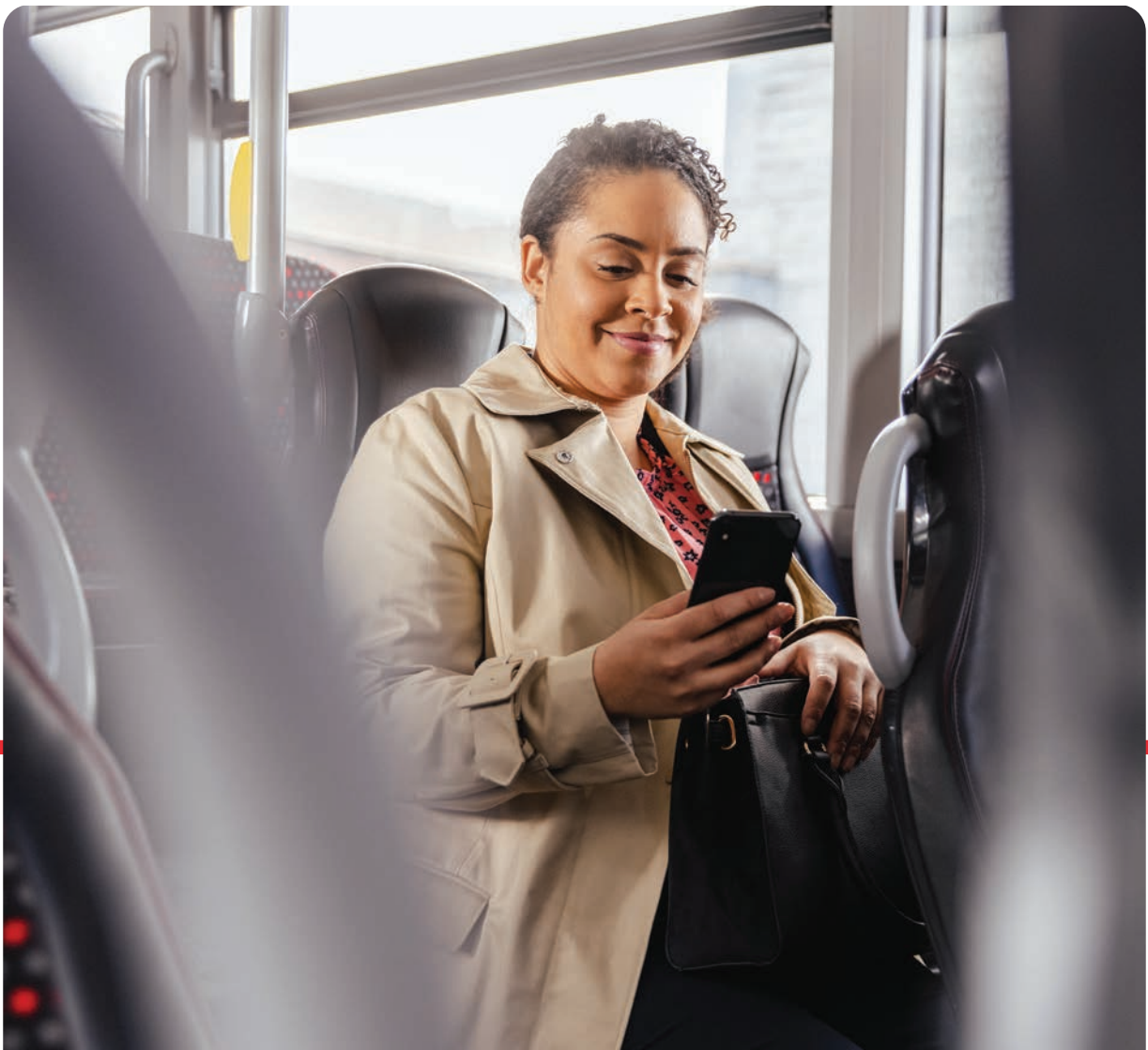
- National Express buses
- National Express buses & West Midlands Metro (tram)
- National Express & multi-operator buses (nBus)

### Available tickets:

- Day Saver
- 1 & 4 weeks
- Flexible ticket bundles

### Handy Information:

- You have 14 days to use a 5 pack flexible ticket bundle
- You have 28 days to use a 10 pack flexible ticket bundle
- 1 & 4 week tickets can start straight away or from a date of your choosing
- Get the ticket straight away





## Travel green with National Express bus

We are committed  
to being a  
**zero emission  
company from  
2030**

A double decker  
bus can take  
**75 cars**



off the road



In the first 12 months our 29 electric buses  
clocked over 850,000 miles and **saved  
1400 tonnes of carbon dioxide.**



## We have partnered with Sustainability West Midlands

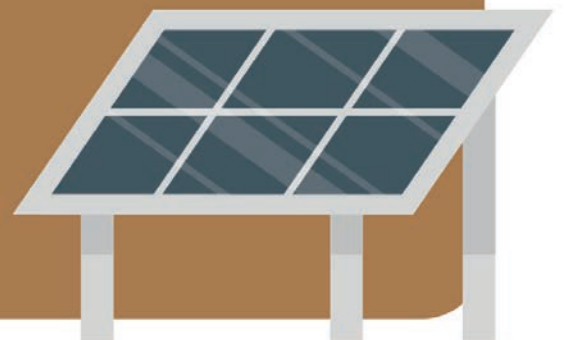
I felt I had to make some simple changes to help the climate emergency, taking the bus helped me make that change

Coventry to be first  
fully electric bus city  
**by 2025**

Innovation through  
operation of hydrogen  
& electric buses.

If everyone switched  
one car journey a  
month to a bus, that  
would mean up to a  
billion fewer car  
journeys, saving 2  
million tonnes of CO<sub>2</sub>

Our buses are powered  
by renewable energy  
sources including;  
**Solar panels at bus  
depots, solar energy,  
wind farms, hydropower  
and biomass.**



# Why travel with us?

The largest bus operator in the West Midlands,

covering



**95%** of the region

## Modern buses for a travel revolution



USB charging



Next stop announcement



Zero & low emission



Contactless technology



Free wi-fi



Relaxing commute



Comfort



Friendly & inclusive travel



Work while travelling



**Reduces**  
the need for on-site  
car park spaces



The portal provides an  
**administration free system for your business**

Provision of data that can form part of your businesses  
**green travel plan**



# Special offers

Up to three children can travel with you for just **£1 each**



An extra adult can travel with you for **£2**



## Saving you money

With the rising costs of living, fuel, car parking and other charges **the bus is a cheaper and greener alternative to the car**

## Get discounts at top attractions across the region



## Cheaper travel

For **less than £2.00 per day** Unlimited travel across the West Midlands



# Discounted attractions



30% off admission at The Pen Museum



50% off admission at Thinktank



25% off admission at the Black Country Living Museum

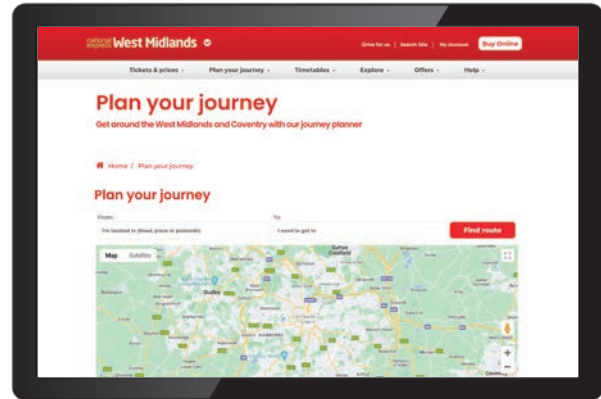


20% off admission at Cadbury World

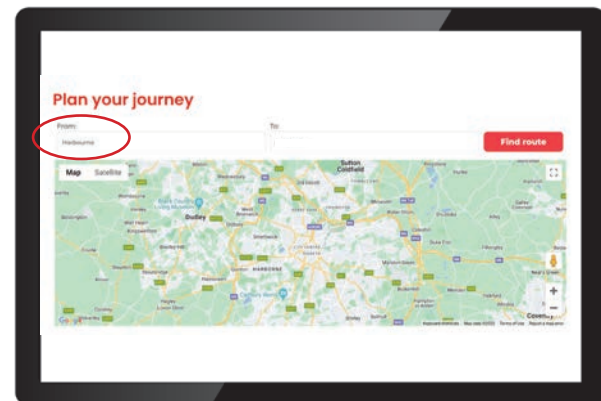
# Journey Planning

You can plan your journey by visiting our website

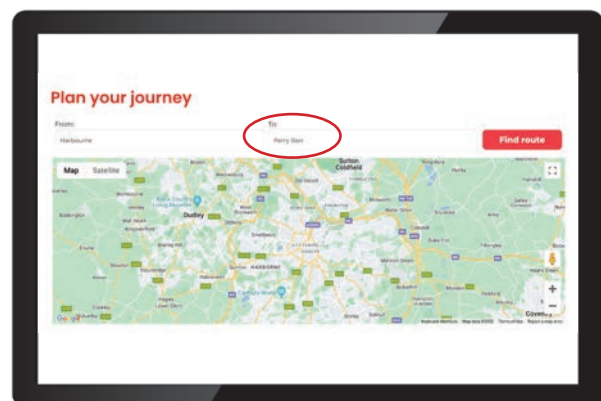
- 1 Go to [www.nxbus.co.uk/west-midlands/plan-your-journey](http://www.nxbus.co.uk/west-midlands/plan-your-journey)



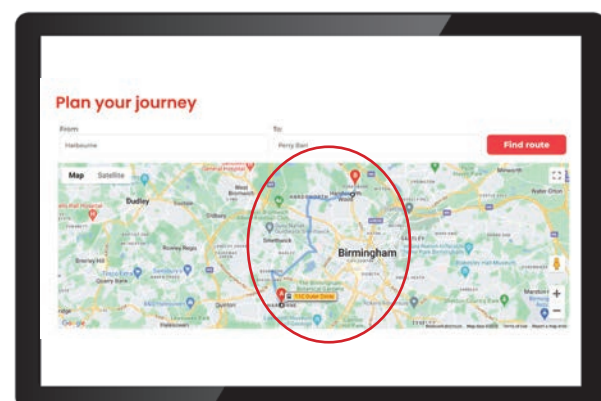
- 2 Choose your starting point



- 3 Choose your end point



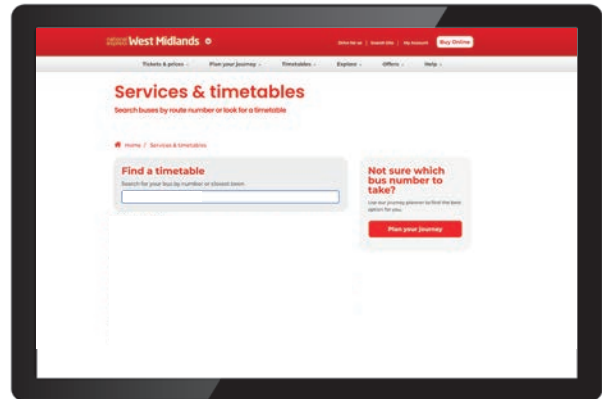
- 4 Click 'Find route'  
Your results will be displayed below the map



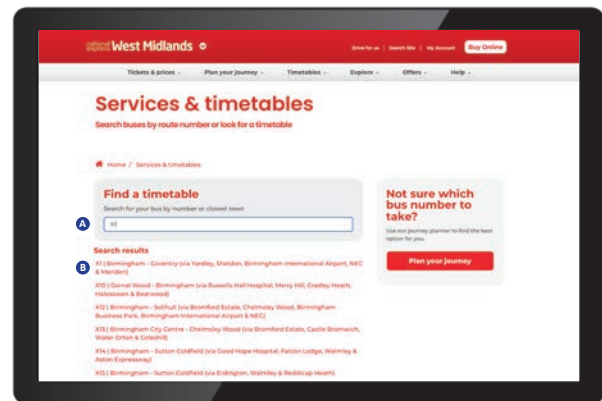
# Bus timetables

You can find all our bus timetables on our website

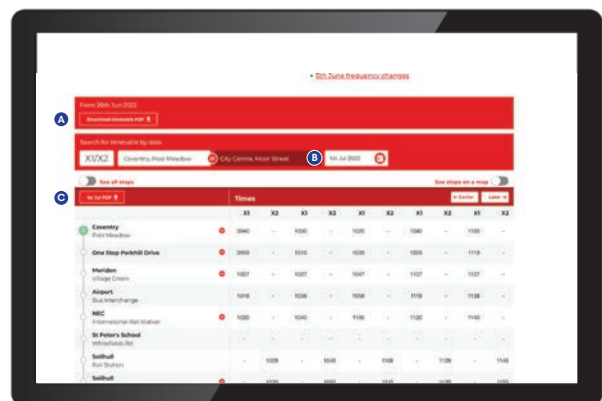
- 1 Go to [www.nxbus.co.uk/west-midlands/services-timetables](http://www.nxbus.co.uk/west-midlands/services-timetables)



- 2
  - A Type in the service number
  - B Choose the service from the list



- 3
  - A To download the full timetable, click the download timetable PDF button
  - B To download a timetable for a specific date, choose the date from the selector tool
  - C Click the date PDF button above the displayed timetable



# Replacement Swift cards

If you need a replacement Swift card please call a member of our team on 0121 254 7272, they are available Monday - Friday 9am - 5pm. They can arrange for your replacement card to be sent to your home address, please note replacements are subject to a £5 administration fee.

national  
express **West Midlands**

national  
express **Coventry**