



All Age Continuing Healthcare Contact Information

Please use the contact details which are most relevant to your enquiry.

Query Related To	Who to Contact  
FNC	nhsbsolicb.chcdatamanagement@nhs.net 0121 203 3212
Children and Young People	nhsbsolicb.cyp@nhs.net 0121 203 2222
Learning Disabilities	nhsbsolicb.chcld@nhs.net 0121 203 3217
Brokerage	bsol.brokerage@nhs.net
ABI Pathway	nhsbsolicb.abireferrals@nhs.net
PHB	nhsbsolicb.chcphb@nhs.net 0121 203 3215
Appeals	nhsbsolicb.chcappeals@nhs.net 0121 203 3314
CHC queries and referrals for individuals in Pathway 2 and Acute setting	nhsbsolicb.chceligibility@nhs.net
Invoices (queries not requiring brokerage action)	agcsu.financequeries@nhs.net
Contracts	nhsbsolicb.chccontracting@nhs.net
Non-clinical case management issues, concerns regarding care packages or scheduling	nhsbsolicb.chcteam@nhs.net
Clinical queries for new referrals, case management issues, concerns regarding care packages or scheduling, please contact the Duty Team	nhsbsolicb.chcdutymanager1@nhs.net 0121 612 2133 Select Option 2 then Option 5
New Referrals	nhsbsolicb.chcreferrals@nhs.net
Clinical queries for new referrals	nhsbsolicb.chceligibility@nhs.net
NHS Birmingham and Solihull ICB Switchboard	0121 203 3300

If you are unsure of where to direct your query, please contact the team on [0121 612 2133](tel:01216122133). Select Option 2 then [Option 4](#) and we will be happy to support.

