



Disabled Facilities Grant (DFG)



Difficult words are written in bold. There is a list of what the words mean at the end.

What is a Disabled Facilities Grant (DFG)?



DFG is a grant paid by the government to the local council.



The DFG can help to adapt your home to make it easier to use.

£30,000



The maximum amount is £30,000 but some options higher than this may be possible.



If your house is not suitable it could affect your health and wellbeing.



It is important that your home meets your needs, and you can manage day-to-day.

Who can get a DFG?



To get this grant, you must be disabled or have a long term condition.



You must also be assessed as eligible by Adult Social Care.

What can the funding be used for?



The grant can be used to make helpful changes to your home, however young or old you are.



The changes help you to live independently and safely.

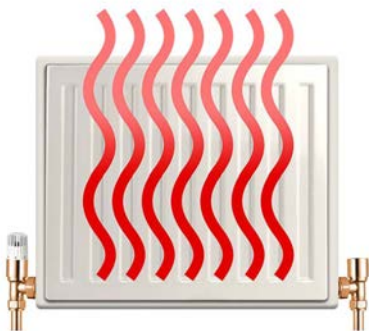


Adaptations might include:

- Ramp



- Stair lift



- Heating system



- Level access shower

Will I have to pay anything?



We will do a **financial assessment** to see if you need to pay anything.

There are circumstances where you may be eligible for free work.



The Council will support you with this process.

What if I want something different?



The assessing Occupational Therapist will advise the option that is the best value for money to meet your needs.



But perhaps this may not be what you want?



You may choose a different option, but you must pay any difference.

The Aids and Adaptations Team



The team is based in Solihull Community Housing and can support you in different ways.

You have 3 options.

Option 1 - Managed application process



The team will fully manage the application for you.



This is the easiest and least stressful option.



This includes:

- the funding application



- Building/work arranging



The team will also support you with:
Looking at what adaptations are possible in your home.



- Book in the work and supervise the contractor for you.



- Help if there are any issues.



- Approve the works are completed to standard and sort the final payment.



- Certificates and warranties.

Option 2- Customer contractor process



The team will support with the funding application process.



But you may choose your own contractor.



The team will give you an information pack.



You will need to manage the work and payments.

Option 3 - Customer managed process



You fully manage the application.



The team will give you an information pack.

Main rules



The Council must approve the building work.

Payment cannot be made after the work has already started.



The work must be completed within 1 year.



The payment will only be paid if the work is to agreed standards and are seen to meet your needs.



You must stay in the house for 10 years.

If you don't, there may be a charge to pay back when your home is sold.



The home must be the disabled person's main home.

Complaints



If needed, you can make a complaint to Solihull Community Housing.



You can call the team on 0121 717 1515.

Or



You can complain online using the complaint form below:

[Dissatisfied with our service - Solihull Community Housing](#)

What words mean



Adaptations

Equipment or building changes which are set up in your home to help you with daily tasks.



Disability Criteria

The law says you are disabled if you have a physical disability or mental impairment.



And this impacts on you doing day-to-day activities.



Occupational Therapist (OT)

An occupational therapist helps people to live as independently as possible.



Occupational Therapists can help with:

- changes to your home.
- equipment like hoists, chairs or beds.

