

Potential routes to food

If you are unable to leave home due to Covid-19 but can pay for food there are a number of options throughout the Borough, particularly with local shops who may have put in place delivery arrangements. This is not an exhaustive list and it should not be perceived that Solihull Council is promoting these businesses, we are simply providing some suggestions, particularly for people who don't have internet access. This list will be updated regularly.

Most takeaways are still operating and may deliver and some pubs are providing takeaway meals – this will need to be confirmed with the takeaway itself.

Note: where delivery is specified this is often reserved for elderly or vulnerable people

List of Local Suppliers and Services offered as at 29 June 2020

Geographical Area Covering	Company Name	Brief Description and details of services offered	Contact Details/ Link to group
Balsall Common	Railway Inn	<ul style="list-style-type: none">• Collection or free delivery in Balsall Common between 6-10pm.	01676 533284 or www.facebook.com/TheRailwayBC
Balsall Common	The Brickmakers Arms,	<ul style="list-style-type: none">• Collection or free delivery in Balsall Common between 6-8pm.	Call 01676 533 890 from 4pm. Card payments over the phone
Balsall Common (5 miles of CV7 7AQ	Oakes Farm Shop	<ul style="list-style-type: none">• Food delivery: for anyone within a 5-mile radius of CV7 7AQ who is unable to leave their house to do their normal weekly shop, pre-payment over phone required	01676 535537
Bentley Heath	Vernon James Butchers	<ul style="list-style-type: none">• Food delivery: For those unable to go to the shop	01564 772117
Bickenhill, Barston, Catherine-de-Barnes, Meriden, and Hampton	Sandwiches at No 6	<ul style="list-style-type: none">• Delivery Orders need to be placed by 11am Monday for delivery on Tuesday.• Can supply ANY bread, sausage rolls, milk, cakes, croissants and hot cross buns along side our No.6 Breakfast Packs which contain Bacon, Lashfords sausages & eggs for £3 per person. Will deliver to Bickenhill, Barston, Catherine-de-Barnes, Meriden, and of course Hampton all FREE OF CHARGE	01675 443330 Sandwiches at No 6 Facebook or message Emma Shalley on 07900 683741

Borough wide	CT produce	<ul style="list-style-type: none"> Delivery: private company who are delivering fruit and veg boxes off. Waiting to see which area they will cover. 	CT produce
Borough wide	Beelivery App	<ul style="list-style-type: none"> Delivery: Paid for food delivery 	Beelivery App
Borough wide	RJS Catering - Community Shop - Food Deliveries (Rich)	<ul style="list-style-type: none"> Delivery of food (paid for service but close to cost price with small delivery fee) to individuals who are elderly, vulnerable and isolated/rural areas. Also supporting care homes. Dairy, Dry good, drinks and snacks, fish, cleaning products. 	07751353775 rjscatering@live.co.uk
Borough wide	Jasper's Catering	<ul style="list-style-type: none"> Delivery: Contact free food delivery, dairy, fruit & veg boxes 	0121 622 4220 customer@jaspersonline.co.uk www.jaspersonline.co.uk
Borough wide	Mindful Chef	<ul style="list-style-type: none"> Delivery: Weekly subscription food box delivery containing recipes 	https://www.mindfulchef.com/
Borough wide	Mr Ed's Eggs	<ul style="list-style-type: none"> Delivery: Meat, groceries, fruit & veg, deli items. <i>**Delivery can take a week from ordering.</i> 	www.mredseggs.co.uk or call 07534 624477 or via Facebook https://www.facebook.com/mredseggs
Castle Bromwich	Lime Pickle Indian Take Away	<ul style="list-style-type: none"> Delivery: local Indian restaurant who is willing to support the elderly with grocery drop offs 	Lime Pickle Website
Chelmsley Wood	Robbins family butchers	<ul style="list-style-type: none"> Delivery: free delivery in the north for fresh and cooked meat 	0121 7795535 Robbins family butchers
Chelmsley Wood, covering North Solihull	Premier Meats	<ul style="list-style-type: none"> Collection only: Meats, pies, pasties, bread 	Call 0121 779 7524 or Premier Meats
Coleshill	Melbicks (Garden supplies)	<ul style="list-style-type: none"> Farm store open for food & delivery options £50 minimum order. £4.95 delivery if less than £100 	01216 302 866 Melbicks

Earlswood	Ambleside Garden Centre (open for groceries & fresh produce at the moment)	<ul style="list-style-type: none"> Groceries available - free delivery over £15 within 5 mile radius but please only use this option if you are self-isolating 	info@ambleside.co.uk 01564 702 800 Ambleside Garden Centre
Hockley Heath	Mills Butchers	<ul style="list-style-type: none"> Strict distancing measures counter open between 9- 2. delivery for NHS workers, elderly & vulnerable between 1-3pm. 	01564 782 081 or order@millsbutchers.co.uk
Hockley Heath	Farmer Teds Shed	<ul style="list-style-type: none"> Milk, cream, cheese and eggs available for collection. 7am - 7pm. 	07791646775 or farmertedsdairy@mail.com
Knowle	Eric Lyons Butchers	<ul style="list-style-type: none"> Food delivery within 3 mile radius: Online/phone ordering system. 	01564 772034 or www.ericlyonsbutchers.co.uk
Lowensford: collection	Finwood Hill Farmshop	<ul style="list-style-type: none"> Collection: Meat, pies, eggs, preserves 	Call 07899923075 or 01564784183 or dexter@hotmail.co.uk www.finwoodfarm.co.uk
Meriden	Meriden Fish & Chips	<ul style="list-style-type: none"> Free delivery in Meriden. £15 minimum but no delivery charge 	01676 523476 Monday - Saturday 11-2 and 4-9
North Solihull	Four Seasons Fruit and Veg shop, Chelmsley Wood Shopping Centre	<ul style="list-style-type: none"> Delivery: Order healthy fruit and vegetables, as well as household favourites such as cheese, bacon and confectionery. £10 minimum order. 	To place your order or to enquire more about a local delivery, call Four Seasons on 07895 181 802.
Olton and 3 miles radius for contactless delivery	Cornucopia of Dovehouse Parade (Butchers)	<ul style="list-style-type: none"> Contactless free delivery within 3 miles radius of Olton. Shop is also open and operating social distancing measures 	0121 707 7887 https://www.facebook.com/pg/cornucopiadovehouse/posts/
Shirley	Two Mugs Café	<ul style="list-style-type: none"> Offering deliveries of supplies to the local community; offering bread, milk, eggs, bacon and sausages ready to be delivered to the vulnerable or collected from the shop. 	0121 744 4449 https://www.facebook.com/TheTwoMugsCoffee/

Shirley (3-4 mile radius) – min £10 order, but cover Borough (min £25 order)	Partridges Caterers (Ready meals)	<ul style="list-style-type: none"> • Delivery: Variety of home cooked ready meals, fresh and frozen 	<p>Call 0121 709 3482 or email partridgescaterers@live.co.uk, https://www.facebook.com/PartridgesCaterersSolihull/</p>
Shirley (3-4 mile radius) – min £10 order, but cover Borough (min £25 order)	Partridges Caterers (Ready meals)	<ul style="list-style-type: none"> • Delivery: Variety of home cooked ready meals, fresh and frozen 	<p>Call 0121 709 3482 or email partridgescaterers@live.co.uk, https://www.facebook.com/PartridgesCaterersSolihull/</p>
Shirley and surrounding	Browns of Solihull Butchers	<ul style="list-style-type: none"> • NHS staff/essential workers, the vulnerable and elderly can either phone in orders on 0121 744 6225, for contactless delivery or drop off to car. Shop is open and operating social distancing measures for all others 	<p>0121 744 6225 https://www.facebook.com/brownsbutcherssolihull/</p>
Shirley for contactless collection, also offering Borough wide delivery for those vulnerable, isolating and NHS - but minimum order applies	Cook (Ready Meals)	<ul style="list-style-type: none"> • Collection: Prepared meals • Delivery: for those that are isolating, vulnerable or NHS workers 	<p>https://www.cookfood.net/</p>
Shirley, Olton, Dickens Heath	COVID-19 Essential delivery for elderly, vulnerable & NHS Workers (Steven James Palmer)	<ul style="list-style-type: none"> • Offering deliveries of supplies to the local community 	<p>Call 07534721525</p>
Stoneleigh: collection or delivery within 5 miles	Farmers Fayre	<ul style="list-style-type: none"> • Collection: Variety of products: Dairy, Fruit and veg, meats, store cupboard, treats... 	<p>Call 02476 692064 or visit www.farmersfayre.co.uk</p> <p>Orders - https://localdelivery.website/order/farmers-fayre-coventry/</p>

Studley - will deliver for a charge: within 10 miles = £4 within 15 miles = £6 Over 15 miles = £8	The Meating Joint	<ul style="list-style-type: none"> Based in Studley, collection available, otherwise delivery at a charge. Meat and groceries 	01527 850302 or themeatingjoint@outlook.com or via Facebook https://www.facebook.com/MeatingJoint/
Water Orton	Orchard nurseries (Garden supplies)	<ul style="list-style-type: none"> Delivery: Various gardening products. Minimum order £25. £5 delivery charge to CW 	0121 749 7266 or http://www.orchard-nurseries.org.uk

Services offered by Supermarkets during the COVID 10 Pandemic

Name	Website Link	Contact No.	Opening Times	Service Offered
Aldi	Aldi	0800 042 0800	<p>Monday – Saturday 8am – 10pm Sunday 10am – 4pm</p> <p>All day everyday key workers in the NHS, Police and Fire Service will take priority ahead of queues into our stores upon showing a valid ID.</p> <p>Priority shopping time for emergency workers which will now include all groups entitled to a Blue Light card.</p> <p>This is in addition to early access on a Sunday, where they can enter stores 30 minutes prior to opening.</p>	<p>Aldi Dedicated Shopping Hours... Aldi open their stores 30 minutes early on Mondays to Saturdays for the elderly (over 70's) and vulnerable. Please note, in England and Wales, this is for browsing only.</p> <p>Aldi Voucher Scheme... Aldi has launched a new website, where customers unable to make it to the shops themselves can purchase shopping vouchers. Find more information at: https://vouchers.aldi.co.uk/</p> <p>Aldi Ambient Food Parcels... Aldi is selling ambient food parcels on its website to help vulnerable people and those self-isolating. The parcels cost £23.99 including home delivery, but are limited to one per customer. Find more information at: https://www.aldi.co.uk/food-parcels</p> <p>Aldi Traffic Light System... Aldi has a system to show customers the busiest and quietest times to shop. Aldi uses an 'automated traffic light' system to indicate when customers can safely enter the store. Find more information at: https://www.aldi.co.uk/covid19</p>

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ASDA	ASDA	<p>Shirley 0121 296 3731</p> <p>Chelmsley 0121 788 5700</p>	<p>Monday – Saturday 8am – 10pm Sunday 10am – 4pm</p> <p>NHS & Care Workers Monday, Wednesday and Friday from 8 - 9am.</p> <p>As well as Sundays 9 - 10am for browsing.</p>	<p>ASDA Volunteer Card... If you are relying on friends and family for help, an 'ASDA Volunteer Shopping Card' will help you get the funds to those who are getting your essentials for you. Find more information at: https://cards.asda.com/volunteer</p> <p>31 Item 'Food Box' Service... ASDA has a food box containing a selection of essential items. The food box is delivered direct to the doorstep within two days of an order being placed and includes 31 store cupboard staples for £30 (including delivery). Find more information at: https://foodboxes.asda.com/</p> <p>Increased Online Shopping Delivery Slots... ASDA have increased their number of online delivery slots from 450,000 a week to 700,000 a week. ASDA have written to 250,000 'extremely vulnerable' customers to offer them first access to delivery slots, ensuring they get what they need while they stay safe at home. They also benefit from free delivery when placing an order and the opportunity to book a weekly recurring slot.</p> <p>Pharmacy Services... A prescription delivery service is available for extremely vulnerable customers across ASDA's 255 in-store pharmacies. Staff from ASDA deliver essential medication directly to customers' homes.</p> <p>ASDA also have a 'Call and 'Collect' service. Pharmacy customers can call ahead, order their prescription, and then collect their medication without going into store.</p>

Name	Website Link	Contact No.	Opening Times	Service Offered
Co-Op	Co-OP	Haslucks 01217 440535 Longmore 01217 454303 Monkspath 01217 113283 Farmhouse Way 01217 113250 Earlswood 01564 702286 Bentley Heath 01564 770199 Lyndon Road 01217 434783 Kingshurst 01217 703234 Balsall Common 01676 535006 Meriden 01676 522378	Haslucks - Monday - Saturday 6am - 10pm Sunday 7am - 9pm Longmore - Every day 7am - 10pm Bentley Heath - Every day 7am - 10pm Farmhouse Way - Monday - Saturday 7am - 10pm Sunday 10am - 4pm Monkspath - Every day 7am - 10pm Earlswood - Every day 7am - 10pm Lyndon Road Monday - Saturday 7am - 9pm Sunday 8am - 9pm Kingshurst - Monday to Friday 8am - 7pm Saturday 8am - 6pm Sunday 9am - 3pm Balsall Common - Monday to Saturday: 7am - 10pm Sunday 10am - 4pm Meriden - Every day 7am - 10pm Vulnerable, elderly or NHS persons hour from 8 - 9am Monday - Saturday and 10-11am on Sunday	<p>Co-Op Dedicated Shopping Hours... For NHS workers, vulnerable customers and people that care for them, Co-Op stores have dedicated shopping hours from 8am to 9am on Saturdays and 10am to 11am on Sundays.</p> <p>Prescription Services... Vulnerable and shielded customers are eligible for free delivery when you order your prescription through the Co-Op Health app. Find more information at: https://www.coop.co.uk/health</p> <p>Payment Solution and Volunteer Matching Support Scheme... Co-Op has launched a payment solution and volunteer matching support scheme to get groceries delivered to those self-isolating.</p> <p>Vulnerable customers are connected to a volunteer to shop and deliver vital food supplies using a safe and secure payment solution thanks to work with local authorities and community groups.</p> <p>Customers can ring 08000 294 592 to purchase a Co-Op community shopping card, enabling the vulnerable to give funds to those shopping on their behalf without having to take out money or provide bank details.</p>

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Farmfoods	Farmfoods	0121 700 7160	Monday - Friday 8am – 10pm Saturday 8am – 7pm Sunday 10am – 4pm	
Heron Foods	Heron Foods	0345 603 7300	Hobs Moat 8am – 8pm Sunday 10am – 4pm Chelmsley Wood 8am – 6pm Sunday 10am – 4pm	
Iceland	Iceland	Knowle	9am – 6pm Sunday 10am – 4pm First hour for elderly and vulnerable, last hour for NHS staff	The government has provided us with a list of extremely vulnerable members of the community so that we can use this information to support them as best we can. We have contacted all of our existing online shopping customers that appear on this list to let them know when they can visit our website to book a delivery slot for their online shopping.
Lidl	Lidl	0800 977 7766	Monday - Saturday 8am – 10pm Sunday 10am – 4pm	Lidl Traffic Light System... Lidl have put a traffic light system in place so that elderly and vulnerable shoppers can find the quietest time to shop. Find more information at: https://www.lidl.co.uk/about-us/customer-updates Lidl have also put a crowd control system in place to help manage social distancing in their stores. Lidl Feed it Back Scheme Lidl have rolled out food donation boxes across their stores nationwide. The donated food will be put to good use every day and will help make a difference to those in need during challenging times. Find more information at: https://www.lidl.co.uk/about-us/our-partners/feed-it-back In-Store Support for the Vulnerable and Elderly... An assistance bell is located at the entrance of stores for the vulnerable and elderly. When rung, a member of the team will provide further assistance.

Name	Website Link	Contact No.	Opening Times	Service Offered
Marks & Spencer	Marks & Spencer	Solihull 0121 704 4121 Sears 0121 744 9539 Shirley BP 0121 745 9316	Solihull Monday - Thursday 9am – 6pm Friday 8.30am – 6pm Saturday 8am – 6pm Sunday 10.30am – 4.30pm Sears Monday - Thursday 8.30am – 9pm Friday 8am – 9pm Saturday 8am – 8pm Sunday 10.30am – 4.30pm Shirley BP - Open 24 Hours Monday and Thursday first hour for vulnerable and elderly, Tuesday and Friday first hour for NHS and emergency services	Part of the national free school meals voucher scheme where families can order vouchers worth £15 a week from w/c 27 April. Visit www.gov.uk/government/news/aldi-joins-free-school-meal-voucher-scheme

Name	Website Link	Contact No.	Opening Times	Service Offered
Morrison's	Morrison's	Solihull 0121 709 0680 Castle Bromwich 0121 776 7878	Monday - Saturday 7am – 10pm Sunday 10am – 4pm	<p>Morrisons Doorstep Delivery Service... Morrisons Doorstep delivery service is a telesales shopping service available to vulnerable and elderly members of the community who are unable to go shopping in-store. Call 0345 611 6111 and select option 5 to place your order.</p> <p>Morrisons aim to deliver any order placed before 5pm the next day. In order to use this service you must live within 10 miles of a Morrisons store. There is a limit of three per item (from a 47-item essentials list) when using this service. Find more information at: https://my.morrisons.com/doorstep-deliveries/</p> <p>Home Delivery Services... Morrisons is helping elderly and vulnerable people by expanding its home delivery service and making slots available to customers both through Morrisons.com and the Morrisons Store on Amazon Prime Now.</p> <p>Morrisons Food Boxes... Morrisons is producing food boxes and has partnered up with Deliveroo. Customers can order from a range of essentials delivered to their door by a Deliveroo rider on the same day. Find more information at: https://www.morrisons.com/food-boxes/</p>

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Sainsbury's Superstore	Sainsbury's Superstore	Customer Service 0800 636262 Solihull 0121 704 2402 Shirley 0121 733 3312 Dorridge 01564 719010	Shirley 8am – 9pm Solihull 8am – 6pm Dorridge 8am – 9pm 7.30 - 8am Monday - Saturday will be reserved for NHS and social care workers 8 - 9am every Monday, Wednesday and Friday will be reserved for elderly customers	<p>Sainsbury's Dedicated Shopping Hours... For elderly and vulnerable customers, Sainsbury's offer dedicated shopping hours between 8am and 9am every Monday, Wednesday and Friday.</p> <p>Sainsbury's Volunteer Shopping Card... Volunteer Shopping Cards can be purchased online, enabling friends and helpers to shop on behalf of the elderly, disabled, vulnerable and other customers who may not be able to shop for themselves. Find more information at: www.sainsburysgiftcard.co.uk</p> <p>Vulnerable Priority Access to Sainsbury's Online Home Delivery Service... Sainsbury's have expanded their services across home delivery and Click & Collect. Customers who are vulnerable will get priority access and are able to book delivery slots in advance of anyone else.</p> <p>For vulnerable customers who have been offered a slot and are unable to place their order online, Sainsbury's are offering a telephone ordering service.</p> <p>If you're over 70 years of age, or you are extremely vulnerable, you can get access to priority home delivery slots by calling Sainsbury's care line on 0800 636 262 or 0800 953 4988.</p>
Sainsbury's Local	Sainsbury's Local	Balsall Common 01676 529113 Shirley 0121 744 3422	Balsall Common 7am – 11pm Shirley 7am – 9pm	<p>New Volunteer E-Gift card is here to help make grocery shopping safe and easy while you self-isolate or social distance.</p> <p>Head to Sainsburysgiftcard.co.uk, choose how much money to add, who to send your E-Gift card to, then make your payment. We'll then send the E-Gift card to your chosen helper and they can then shop in store on your behalf.</p>

Name	Website Link	Contact No.	Opening Times	Service Offered
Tesco Extra Superstore	Tesco Extra Superstore	Shirley 0345 6779624 Hall Green 0345 6779325	Shirley 8am – 10pm Sunday 10am – 4pm Hall Green 6am – 11pm Sunday 10am – 4pm Monday, Wednesday and Friday 9-10am for elderly and vulnerable	<p>Tesco’s Dedicated Shopping Hours... In large Tesco stores (Extras, Superstores and Metros), Tesco are prioritising the elderly and most vulnerable for one hour between 9am and 10am every Monday, Wednesday and Friday.</p> <p>Reserved Home Delivery Slots... Tesco are reserving home delivery slots for their most vulnerable customers. Tesco have emailed their existing online customers who are listed by the Government as vulnerable to inform them that they have access to priority slots. However, Tesco customers who are not on the UK Government’s list can ask to access the priority slots by calling 0800 917 7359.</p> <p>If you are vulnerable, disabled or elderly, the driver can still bring your shopping inside your home if you ask, but they will be unable to enter your home if you’re currently self-isolating.</p> <p>If you are self-isolating, Tesco will deliver your shopping in plastic bags and will not charge you for any bags used.</p> <p>TESCO Volunteer e-Gift Card... To help you stay safe at home, you can now purchase a Tesco Volunteer e-Gift Card and email it to whoever is doing your shopping. Your volunteer can use your e-Gift Card to shop for you at any UK Tesco store and there’s no need to handle cash or swap bank details. Find more information at: https://www.tescogiftcards.com/recipient-details?</p> <p>Free School Meals Part of the national free school meals voucher scheme where families can order vouchers worth £15 a week from w/c 27 April.</p> <p>Visit www.gov.uk/government/news/aldi-joins-free-school-meal-voucher-scheme</p>

Name	Website Link	Contact No.	Opening Times	Service Offered
Tesco Express	Tesco Express	Lode Heath 03450 269240 Hobs Moat 03450 269030 Dorridge 03450 269271	Solihull High Street 7am – 8pm Lode Heath 6am – 10pm Hobs Moat 6am – 10pm Dorridge 6am – 10pm	Tesco's Dedicated Shopping Hours... In large Tesco stores (Extras, Superstores and Metros), Tesco are prioritising the elderly and most vulnerable for one hour between 9am and 10am every Monday, Wednesday and Friday.
Tesco Metro	Tesco Metro	Knowle Metro 0345 6779394	Monday to Saturday 7am – 10pm Sunday 10am – 4pm	Tesco's Dedicated Shopping Hours... In large Tesco stores (Extras, Superstores and Metros), Tesco are prioritising the elderly and most vulnerable for one hour between 9am and 10am every Monday, Wednesday and Friday.

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Waitrose	Waitrose	0121 704 0455	<p>Monday to Saturday 7.30am – 9pm Sunday 10.30am – 4pm</p> <p>Monday and Thursday first hour for elderly and vulnerable</p>	<p>Waitrose Dedicated Shopping Hours... To support their elderly and vulnerable customers, Waitrose are offering a dedicated shopping hour during the first opening hour of each of their supermarkets.</p> <p>Waitrose Vulnerable e-Gift Card... Waitrose has launched a dedicated e-Gift card for self-isolating and vulnerable customers who want to organise payment for groceries delivered by volunteers, friends or other family members. Customers unable to get to the shops themselves can buy an e-Gift card online which can be emailed directly to friends, neighbours and volunteers to use on their behalf in Waitrose & Partners shops. Find more information at: https://www.johnlewisgiftcard.com</p> <p>Waitrose Customer Service Helpline... Waitrose has encouraged vulnerable and elderly customers to contact the organisation to help solve any issues they are having. You can freephone Waitrose on 0800 188 884 in order to discuss your concern. Find more information at: https://www.waitrose.com/ecom/help-information/customer-service/contact-us</p> <p>Free School Meals Part of the national free school meals voucher scheme where families can order vouchers worth £15 a week from w/c 27 April.</p> <p>Visit www.gov.uk/government/news/aldi-joins-free-school-meal-voucher-scheme</p>