

**DIRECTION OF THE CHIEF EXECUTIVE ON BEHALF OF SOLIHULL METROPOLITAN BOROUGH COUNCIL UNDER THE HOUSING BENEFIT (ELECTRONIC COMMUNICATIONS) (MISCELLANEOUS BENEFITS) ORDER 2006**

Solihull MBC, ('the Authority') in accordance with paragraph 2 of the Schedules 8,9,10 and 11, to the Housing Benefit Regulations 2006, hereby makes the following directions-

1. An individual who, in accordance with the 2006 Regulations makes a claim for Housing Benefit under the Social Security Contributions and Benefits Act 1992 is authorised to do so by an electronic communication, provided that the individual uses the method approved by the Authority in relation to the claim.

2. The methods and form set out, at the time of, and for the purposes of, the delivery of such a claim as referred to in paragraph 1, on the Authority's website, are respectively-

(a) the methods approved by the Authority for-

- (i) authenticating the identity of the individual making the claim;
- (ii) submitting the claim;
- (iii) authenticating the claim delivered; and
- (iv) electronic communication

(b) the form approved by the Authority in which the claim is to be delivered.

Signed by

A handwritten signature in black ink, appearing to read 'J A M ...', written over a horizontal line.

Chief Executive