

Overview and Scrutiny Annual Report 2012/13



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Introduction by Cllr Stuart Davis, Chairman of the Overview & Scrutiny Management Board, 2012/13.

The Overview and Scrutiny function of Solihull Council has an important role to play in the democratic process of the Council.

Members of Overview and Scrutiny Committees, known as Boards in Solihull, are primarily responsible for holding the Council's Cabinet to account. They monitor performance, review and develop policy, and also have the power to scrutinise organisations and topics that are external to the Council, such as health care providers. In a nutshell, they investigate matters that are important and relate to the Council's overall objectives, or to wider matters that affect the community as a whole.

Overview and Scrutiny aims to act as a critical friend to the Cabinet and, as far as is practical, undertakes work that will add value particularly in helping to meet the Council's objectives.

The Council has five main Scrutiny Boards dealing with the following work areas (the lists are not definitive):

Last year the Annual Report was produced in a format whereby issues considered by each Board meeting is presented in a tabular form and, where practical, outcomes are shown. This approach, rather than simply producing a narrative of activity, was considered to be of more use and has therefore been repeated in this year's Report.

You will see from the Report that the Scrutiny Boards have made a positive contribution to most of the issues considered and many have made specific recommendations and/or observations which, in the main, have been supported by the relevant decision-taker. This demonstrates the "added value" role that Overview and Scrutiny can make to the decision-making process.



Councillor Stuart Davis

My highlights for the year are: -

- The Education Children and Young People Scrutiny Board holding one of their meetings in a school to hear directly from pupils, teachers and businesses as part of their investigation into the extent to which schools were engaged with employers as a means of developing skills for the workplace. Following the inquiry session, the Board was able to make a number of evidence-based recommendations to the Strategic Accountability Board to further develop education-employer based initiatives.
- The Healthier Communities Scrutiny Board and Economic Development and Regeneration Scrutiny Board holding single issue Scrutiny meetings on wide-ranging topics such as the effectiveness of Mental Health Services, the North Solihull Regeneration Partnership Business Plan and the Tenancy Strategy. This focused approach has allowed Scrutiny Boards to engage with a wide range of practitioners and stakeholders and probe deeper to identify issues and areas of concern. This work has then been used as a platform to make reasoned recommendations to the Executive and partner organisations to shape the future direction and improvements in strategies/services.
- Overview and Scrutiny Management Board was able to independently examine the proposed compensation scheme for those most likely to be affected by HS2. The Board held a focused inquiry session at which a range of witnesses were questioned about the scope and implications of the proposed scheme. This work and the resulting recommendations has helped the Council formulate its response to HS2 Ltd.'s consultation on the proposed compensation scheme.
- Neighbourhood Services Scrutiny Board covers many of the front-line services delivered by the Council and during the last year the Board has contributed to the review of issues within several service areas including Libraries, the Strategic Environmental Services Contract, Street Lighting and Waste and Recycling.

The Scrutiny Boards

Overview & Scrutiny Management Board	Management of the Overview and Scrutiny function Solihull Partnership and other outside bodies Corporate Issues, Assets & Resources Corporate Performance Voluntary Sector
Economic Development & Regeneration Scrutiny Board	Economic Development Regeneration Housing
Healthier Communities Scrutiny Board	Statutory Health Scrutiny i.e. Scrutiny of substantial variations in Health Services Adult Social Care
Education, Children and Young People Scrutiny Board	Services for children, young people and families including safeguarding Corporate parenting
Neighbourhood Services Scrutiny Board	Statutory Crime & Disorder Scrutiny Street Cleansing Waste Disposal, Collection & Recycling Environmental Health Parks and Open Spaces Leisure Services Library Services Transport and Highways Drainage matters

The entry for specific Boards can be found at the page indicated:

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Education, Children and Young People Scrutiny Board	Page	21
Healthier Communities Scrutiny Board	Page	28
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OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
06 June 2012		
Top 5 Priorities	<p>The Board decided that:</p> <ul style="list-style-type: none"> i) The Overview and Scrutiny Management Board (OSMB) pre-agenda group should consider how best to scrutinise the Council's performance in tackling current economic conditions, ii) Officers should supply Board Members with information on: <ul style="list-style-type: none"> - the percentage of children taken into care resulting in an Adoption Order, compared to other local authorities - the number of children in the Borough being educated at home - the extended use of Children's Centres - the new communication methods being used in connection with North Solihull Regeneration, iii) The Board receives, in 12 months time, a report on the impact on staff working at home, particularly the risk of their isolation, and iv) The Neighbourhood Services Scrutiny Board be asked to follow up their work on the effects of transport on employment. 	<ul style="list-style-type: none"> ii) OSMB Members received the requested information. iv) Neighbourhood Services Scrutiny Board considered the effects of transport on employment at its meeting on 12th September 2012.
Sector self regulation	The Board received an update report on how the Council's approach to self regulation was developing and what activity was planned as a result. The Board supported the intended approach.	None immediately.
Managing the Council's finances	The Board received a progress report on meeting the current year's savings targets and that for future years. The Board was content with the progress made but asked to be kept informed of progress during the year.	The Board received a position statement on delivery of the 2012/13 budget on a quarterly basis. See reports to later meetings
Overview and Scrutiny Work Plan 2012/13	The Board supported a list of potential Scrutiny topics and asked that the Chairman, Vice-Chairman and Spokespersons to OSMB determine the Board's detailed Work Plan for 2012/13.	The Work Plan was developed by the named Members, monitored by them and delivered during the year.
Overview and Scrutiny Annual Report 2011/12	The draft text of the Overview and Scrutiny Annual Report for 2011/12 was agreed.	The Report was received by Full Council on 10th July 2012.

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
03 July 2012		
Local Council Tax Benefit Scheme	<p>Full Cabinet was recommended to : -</p> <ul style="list-style-type: none"> a) Adopt the national council tax benefit scheme as the Council's local Council Tax Support Scheme for the first year of 2013/14, b) Meet the shortfall in funding by removing the two categories of Council Tax discounts currently available to owners of property that is either unoccupied and unfurnished or inhabitable for 12 months, and OSMB also asked to consider a further report in connection with the scheme to be introduced in year 2 (2014/15), and c) The Director of Resources was asked to refer to local MPs the concern that the Council Tax probate exemption could be used to the advantage of the deceased person's estate to the detriment to the Council's revenue collection. 	<ul style="list-style-type: none"> a) Full Cabinet agreed these recommendations at a meeting on 19th July 2012. b) This has been included in the Board's draft Work Plan for 2013/14. c) This was referred to local MPs, but the response via them from the Secretary of State for Communities and Local Government was not supportive of this suggestion.
Activity within the Leader's Portfolio in 2012/13	The Board received the Leader's report on activity within his Portfolio and invited the Leader back to the Board in March 2013 to report on the progress made.	The Board considered the progress made within this Portfolio at its meeting on 5th March 2013.
Solihull Local Plan	<p>Full Council was recommended to support the decisions of Full Cabinet:</p> <ul style="list-style-type: none"> i) The Council's response to the representations to the draft Local Plan pre-submission document be agreed, ii) The changes to the draft Local Plan be agreed, iii) Full Council be recommended to submit the draft Local Plan to the Secretary of State for examination, and iv) The Director for Places be authorised to make any factual or presentational changes to the document that may be required in advance of submission. 	Full Council supported these recommendations at its meeting on 10th July 2012.
Local Government Resources Review – Business Rates Pooling	Full Cabinet was recommended to support the submission of an expression of interest to pool business rates across the LEP area, and the Board asked to receive a further report when the details of the Business Rates Retention Scheme are known.	<p>Full Cabinet accepted these recommendations at its meeting on 19th July 2012.</p> <p>OSMB received a further report at its meeting on 6th November 2012.</p>
07 August 2012		
Customer experience - Contact Centre	<ul style="list-style-type: none"> i) The Board noted the comparative good performance, ii) The Board asked that Contact Centre staff be congratulated for their effort, and iii) The Board asked that arrangements be put in place for Board Members to visit the Contact Centre. 	<p>The OSMB Chairman wrote to Contact Centre staff on 17th August 2012 congratulating the staff on their effort.</p> <p>A number of Board Members visited the Contact Centre in October 2012.</p>

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
07 August 2012 continued		
Complaints - Annual Report	<ul style="list-style-type: none"> i) The Board asked to receive a report at its next meeting on the processes in place to respond to Local Ombudsman complaints/ enquiries, ii) The Chief Executive was asked to confirm whether a response was made to the annual Local Ombudsman's letter, iii) Officers were asked to consider the Board's comments on complaints made against Enterprise operatives and the number of complaints that were uncategorised, iv) The Board asked that staff should be congratulated on the general reduction in complaint levels, and v) The Board asked that a press release be issued to promote the fact that the number of complaints received had reduced. 	The further report was received by the Board on 4th September 2012.
Risk Register	<ul style="list-style-type: none"> i) The Board noted the actions being taken in mitigation of the risks identified in the report, and ii) The Cabinet was recommended to consider the procedures within the Risk Management Framework to ensure that relevant decision-takers are notified of developments in any risks within their area of responsibility. 	ii) Cabinet considered this recommendation at its meeting on 23rd August 2012 and authorised Officers to review the Policy to ensure that it reflected how a risk was escalated from Officers to Portfolio Holders.
Action Against Poverty Champions Group	Councillor N Davies was appointed as a Member representative to the Champions Group.	Councillor Davies has attended meetings of the Champions Group.
04 September 2012		
Coventry, Solihull, Warwickshire - Partnering Arrangements	The Board welcomed the report which demonstrated the advantages to Solihull of these partnering arrangements and asked for a further report in March 2013.	The further report was made to the Board on 5th March 2013.
Development of the Council's Website	<ul style="list-style-type: none"> i) The Board received a demonstration by Officers of the planned new Council website. The development work to date was supported, and ii) Officers were asked to have regard to Members' comments in particular accessibility, choice of an effective search engine, provision of an effective Bulletin Section and that the possible use of locality data being produced through the Solihull Partnership should be explored. 	None immediately.
Review of Performance - Members Scorecard 2012/13, Quarter 1	The Board received the report and Officers were asked to consider a number of suggestions over the format and presentation of data in the report.	The suggested changes were implemented for the next quarterly report.

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
04 September 2012 continued		
Dealing with Local Government Ombudsman (LGO) queries	In receiving this report, the Board supported the actions taken by the Chief Executive following the receipt of the LGO's Annual Letter and noted the improved performance in responding to LGO enquiries.	None from the report itself.
06 November 2012		
Delivery of budget savings 2012/13	The report was received	The report affirmed that intended savings targets were on track.
Business Rates Retention	The detail of the Scheme contained in the submitted report was noted	None from the report itself.
Risk Register	This report was received for information. The Board asked that the Director of Children's Services be advised of its concern over the communication of the risk associated with the SEN Provision and Services	None from the report itself.
Top 5 Priorities - Performance	This report was received for information.	None from the report itself.
Local Welfare Provision Policy	The report was received and the Board asked for a report on the evaluation process 12 months after implementation.	The Leader agreed the policy and operating guidelines for the new Local Welfare Provision scheme at a meeting on 22nd November 2012.
Discretionary Housing Payment Policy	The revised Discretionary Housing Payments Policy was supported	The Leader agreed the policy at a meeting on 22nd November 2012.
05 December 2012		
Governance Review	The Board asked that a special meeting be arranged to discuss this in more detail.	The Board met informally on 17th December 2012 and offered comment to the Commission on the Council which in turn commented to the Governance Committee. The Governance Committee on 9th January 2013 established a Working Group to review several aspects of the Council's Governance arrangements. A report from the Working Group was considered by the Governance Committee on 19th March 2013 through which a number of recommendations were made to Council making changes to the Overview and Scrutiny Procedure Rules, principally on the Call-In process and powers associated with Health Scrutiny. Council accepted these recommendations on 16th April 2013.

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
05 December 2012 continued		
Review of Performance – Members Scorecard 2012/13, Quarter 2	<ul style="list-style-type: none"> i) The Board asked to receive further information with regard to NEETS (young people Not in Education, Employment or Training), and ii) Requested that the subject of health checks for LAC (Looked After Children) be considered by the Education, Children and Young People Scrutiny Board (ECYPSB) 	ii) This was not considered by ECYPSB before the next quarterly report which demonstrated considerable improvement in performance against this indicator.
The Olympic Legacy	<ul style="list-style-type: none"> i) The Board asked to be supplied with performance information relating to this service area, and ii) The Board asked for a further report in six months' time by which progress can be measured including a response to the points raised during the meeting on the vision for the legacy in the Borough and the outcome of discussions with Communications over improved promotion of sports and leisure activities. 	None immediately. The further report is scheduled for consideration by the Board as part of its Work Plan for 2013/14.
Scambusters/Liabilities from regional initiatives	The Board asked for a further report on this subject from the Directors of Resources and Governance at a future meeting.	The further report was considered by the Board on 6th February 2013.
Overview and Scrutiny Work Plans	The Board considered a progress report on the Scrutiny Boards' Work Plans	None
08 January 2013		
Budget Framework 2013/14	The report on the proposed budget for the Leader's Portfolio was received and the proposals noted.	Whole budget considered by OSMB on 6th February 2013.
Solihull Town Centre	The Board received a confidential report on this topic and asked that its views on proposals for the redevelopment of the Town Centre be fed into the Advisory Group charged with considering the proposals further.	None immediately.
Council Transport Services	The report on the Officer review on the Council's Transport Services was received and the Board asked that the review findings be submitted to the Board.	None immediately. See further report made to the Board on 5th March 2013 under the heading of Travel Assistance Policies.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
15 January 2013		
<p>HS2 Ltd. - Land Safeguarding and Property Compensation Consultation</p>	<p>The Board RECOMMENDED to Full Cabinet:</p> <ol style="list-style-type: none"> 1. Safeguarding Consultation: Agreed paragraphs 6.1 to 6.6 of the report to OSMB as the Council's response to the consultation, subject to clarification of the extent of the Safeguarding Area where the rail line comprises more than two tracks. 2. Property and Compensation Consultation: Agreed that the Council's response: <ol style="list-style-type: none"> (i) Expresses disappointment at: <ol style="list-style-type: none"> a. The apparent lack of evidence to support the proposals in respect of the extent of the Voluntary Purchase Zone, b. The seemingly artificial and unacceptable distinction between the treatment of rural and urban areas and c. The processing of compensation claims being too long. A target time for turnaround should be established, with a maximum of 6 months from lodging a claim. (ii) Also comprises Table 4 of the report to Overview and Scrutiny Management Board, subject to the addition of the following: <ol style="list-style-type: none"> a. The extent of Voluntary Purchase Zone (VPZ), i.e. up to 120m to either side of the railway, is considered insufficient. The extent of the VPZ should be defined by European best practice and noise contours when available and recognise the extraordinary circumstances of the Borough in accommodating the Interchange Station and its consequences for the operation of the railway line, b. No provision is made within the compensation proposals in relation to the additional 'wear and tear' of local highways that may be generated in association with the construction of HS2, c. No provision is made within the proposals to provide compensation for businesses whose viability and/or profitability is being affected by disruption during construction or operation of HS2, or to compensate the Council for any consequent reduction in business rates, d. The proposals should include the right to appeal to a wholly independent body, e. The treatment of tenants, landlords and property owners should be equitable, f. HS2 Ltd should support and fund the Citizen's Advice Bureau, or another appropriate body, in assisting local communities' access of the Blight and Compensation scheme, 	<p>The Council's Cabinet at its meeting on 24th January 2013 agreed the draft response in full.</p>

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
15 January 2013 continued		
<p>HS2 Ltd. - Land Safeguarding and Property Compensation Consultation <i>(continued)</i></p>	<p>(iii) Urges HS2 Ltd to establish, as part of the Environmental Impact Assessment mitigation strategy, a Community Fund via a process akin to the Community Infrastructure Levy, and</p> <p>(iv) Urges HS2 Ltd to ensure that a full range of technical expertise is made available to the Board when, in due course, it considers the Draft HS2 Environmental Statement.</p>	
06 February 2013		
<p>Delivery of budget savings 2012/13</p>	<p>The report, which confirms that the delivery of budget savings was on track, was noted.</p>	<p>None from this item.</p>
<p>Medium Term Financial Strategy</p>	<p>The Strategy was supported but Cabinet was RECOMMENDED to reflect within it, in aligning resources to key service priorities, needs around economic development, business growth and job creation.</p>	<p>The Cabinet on 21st February 2013 also supported the Strategy and agreed to reflect in the document text the issues of economic development, business growth and job creation.</p>
<p>Budget Framework 2013/14</p>	<p>The Board supported the budget proposals for 2013/14 as outlined in paragraph 1.2 of the submitted report and noted the other matters contained in the report.</p>	<p>The Cabinet on 21st February 2013 agreed the Budget Framework for 2013/14 which was subsequently agreed by Full Council on 28th February 2013.</p>
<p>Discretionary Rate Relief (DDR) - Review of Policy</p>	<p>The Board offered several comments on the Policy including: -</p> <ul style="list-style-type: none"> i) Questioned why voluntary aided schools should automatically be granted DDR, ii) Suggested that with the scoring matrix it would be difficult for a new organisation to score well enough to obtain maximum DDR, although Officers indicated that the matrix would be kept under review and refined based on experience and iii) Percentages in section A of the matrix needed revision. 	<p>The revised Policy was approved by the Leader on 21st February 2013 including the removal of Voluntary Aided Schools from automatically receiving DDR.</p>
<p>Partnership Risk Management</p>	<ul style="list-style-type: none"> i) The report was received, ii) The question of potential partnership liabilities was referred to the Council's Audit Committee (as to assurance through the Internal Audit Plan and knowledge of the known partnerships) and the Board asked for feedback, and iii) The Board asked to receive a further report on completion of the review of the Partnership Protocol. 	<ul style="list-style-type: none"> ii) It is anticipated that the Audit Committee will conduct this piece of work in 2013/14. iii) Consideration of the revised Partnership Protocol is included in the Board's draft Work Plan for 2013/14
<p>Risk Register</p>	<ul style="list-style-type: none"> i) The Board received the report and noted the risks and their mitigation, and ii) The Economic Development and Regeneration Scrutiny Board was asked to examine the issue of "local jobs for local people", as prompted by the risk contained in the Risk Register. 	<p>The topic "local jobs for local people" is included in the Economic Development and Regeneration Scrutiny Board's draft Work Plan for 2013/14.</p>

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
05 March 2013		
Review of Performance - Members Scorecard 2012/13, Quarter 3	i) The report was received, and ii) The Board asked that Officers re-examine the terminology used in presenting trend information.	None immediately.
Activity within the Leader's Portfolio in 2012/13	The Board received the Leader's account of activity within his portfolio during the year.	None from this report
Coventry, Solihull and Warwickshire Partnering Arrangements	The Board: - i) Received a presentation on the benefits derived from the Partnership, and ii) Asked for a further update in 12 months time.	None from this report. The further report requested is scheduled as part of the Board's draft Work Plan in 2013/14.
Travel Assistance Policies (Children and Adults) - Policies produced as part of the Transport Review	i) The report was received, and ii) The Board asked that the Policies be referred to the relevant Cabinet Members with the Board's support; subject to the cautionary comments referred to in the minute preamble and the suggestion that the introduction to each of the Policies should state what the Council is trying to achieve through the proposed revisions.	At his decision session on 11th March 2013, the Cabinet Member for Children and Young People agreed to consult on the following revised policies: (a) Home to School Travel Assistance Policy (statutory school age) (b) Post 16 Education Travel Assistance Policy At his decision session on 18th March 2013, the Cabinet Member for Health and Wellbeing gave approval to undertake consultation with key stakeholders on the draft Adult Social Care Travel Assistance Policy
The Board's Work Plan for 2013/14	i) The Board supported the list of potential topics for its work plan 2013/14 as printed in the appendix to the submitted report with the following additions: - <ul style="list-style-type: none"> • Outcomes from the Audit Committee work on Partnerships • Review of a successful Partnership • CSW Partnership • Members ICT provision • Town Centres re-development • Family First • The Council's Top Priorities, and ii) The Board's Chairman, Vice-Chairman and Spokespersons were authorised to finalise a detailed Work Plan.	The suggested topics were considered and included in the Board's draft Work Plan for 2013/14 as necessary.

OVERVIEW AND SCRUTINY MANAGEMENT BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
09 April 2013		
Action Against Poverty Strategy	<p>The Board RECOMMENDED</p> <ul style="list-style-type: none"> i) That the Council and its Partners should build on achievements to date and ensure that in any new development in the Borough, the necessary permissions/contracts include clauses requiring "local jobs for local people", ii) That every effort be made in ensuring the health and wellbeing of young people as a means of securing the best start in life, iii) That there needs to be greater emphasis on working with schools, both in terms of raising awareness on careers and employment opportunities (including at an early age) and in the provision of an increased number of job/training opportunities with local business, iv) That there should be increased promotion of the Credit Union in the Borough and its outlets and advocating its use as opposed to those companies offering high interest rate loans, v) That, as a means of reducing fuel poverty, increase awareness on the efficient use of energy, and vi) That the Board be re-issued with the definition of poverty and baseline data/timeline for the Action Against Poverty Strategy. 	The recommendations will be considered by the Solihull Partnership Governing Board in July 2013.
Scrutiny Work Plan 2013/14	<p>The Board agreed</p> <ul style="list-style-type: none"> i) To support the list of topics for inclusion in the O&S Work plan, ii) To note the suggested treatment of the Board's business in June 2013, iii) To hold single topic meetings on Families First and Carbon Management, iv) To support several process issues referred to in the submitted report, and v) To authorise the Chairman, Vice-Chairman and Spokespersons to each of the Scrutiny Boards to finalise the detailed Work Plan. 	The Work Plan issues were pursued.

ECONOMIC DEVELOPMENT & REGENERATION SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 June 2012		
North Solihull Regeneration	<p>The Board asked that: -</p> <ul style="list-style-type: none"> i) The Partnership considers and reports back to the Board in November 2012 on suitable performance measures in respect of <ul style="list-style-type: none"> - resident satisfaction levels - health improvement attributable to the project - job creation as a direct result of the project, ii) The Partnership reports on progress against key milestones and targets within the project, iii) The Partnership supplies the Board Members with an explanation of green space strategy and achievements to date, iv) That the Partnership reports back on innovative ways of communicating with residents, v) That the Board be supplied with previous residents' newsletters, and vi) That a visit be arranged for Board Members to visit the area of the North Solihull Regeneration project with the opportunity for Members to engage with key stakeholders including representatives from the Regeneration Implementation Groups. 	<p>The Board received a further report on key outcomes and impact measures at its meeting on 13th November 2012.</p> <p>A further report over green space and communication was given to the Board on 12th March 2013.</p> <p>Examples of previous newsletters were sent through to Board Members.</p> <p>A selection of Board Members visited the area on 24th September 2012. Outcomes from the visit were considered by the Board on 13th November 2012.</p>
Housing Strategy	<ul style="list-style-type: none"> i) The Board asked to receive a report on the opportunities that may be presented to the Council through renewable energy generation and energy efficiency and the forthcoming Green Deal, including: - <ul style="list-style-type: none"> a) the ability for the Council to generate an economic income b) the opportunity to save residents money in the running costs of their homes c) an examination of schemes being pursued elsewhere d) outcomes of any dialogue with utility companies, and ii) The Cabinet Member for Economic Development and Regeneration was urged to: <ul style="list-style-type: none"> a) secure an early review of the Housing Register, b) explore the potential to improve on the housing market in Solihull through self-build initiatives, property renovation and bringing empty homes back into use 	<p>The Board received an update report with regard to the Green Deal on 13th November 2012.</p> <p>The Cabinet Member for Economic Development and Regeneration received an Officer report with regard to the Housing Strategy at his meeting on 16th July 2012. The Cabinet Member agreed the approach for the revision of the Strategy and it was confirmed that the Scrutiny Board's comments had been built into the consultation draft.</p>
The Board's Work Plan	The topics list, with some additions, was supported and the Board's Chairman, Vice-Chairman and Spokespersons were authorised to agree a detailed Work Plan for their Board.	The Work Plan was pursued at future meetings.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 June 2012 continued		
<p>Local Enterprise Partnership</p>	<p>The Cabinet was asked to consider the Board's comments on the Greater Birmingham and Solihull Local Enterprise Partnership (GBSLEP) as outlined below: -</p> <ul style="list-style-type: none"> • A Member commented that democratic accountability needed to be preserved around activity within the GBSLEP and as such Members in the constituent authorities should not be "left behind". It was suggested that an update style report should be made to Full Council at least twice a year. • The Board asked to be supplied with detail on the GBSLEP's structures and key players. • The Board noted the GBSLEP policy position on supporting the delivery of the High Speed Rail network. The Board commented that this Council's policy position on HS2 proposals needed to be maintained within the GBSLEP. • The Board supported the suggestion that it should consider the issues referred to above including how the GBSLEP is contributing to special priorities, particularly the M42 Gateway. 	<p>The Board's recommendations were considered and supported by the Cabinet at a meeting on 25th October 2012.</p>
<p>Economic Development Strategy</p>	<p>The Cabinet Member for Economic Development and Regeneration in considering the draft Strategy was asked to have regard to the Board's comments on the Strategy outlined in the bullet points below:</p> <ul style="list-style-type: none"> • Officers agreed to let Members know where Handelsbanken was situated in Solihull. • Officers confirmed that whilst Solihull's predominant service industries were hit the hardest by the recession, they have been quicker to recover than other sectors. • In answering a question as to why the number of new business starts was lower in Solihull compared to other areas, Officers advised that small businesses were struggling to get financial support, the principal source being from European funded schemes which, in Solihull's case, could only be used in certain parts of the Borough. Members noted that the aim contained in the Strategy was to narrow this gap but no specific target was quoted. • Reference was made to the overhead costs of startup businesses, particularly accommodation and the limited supply of small industrial units in Solihull. The Council should aim through the Strategy to enable increased opportunity for small businesses. 	<p>The Cabinet Member in approving the draft Strategy for consultation on 25th September 2013 had regard to the views of the Scrutiny Board.</p>

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 June 2012 continued		
<p>Economic Development Strategy <i>(continued)</i></p>	<ul style="list-style-type: none"> • Members referred to the contribution that the Council itself could play as one of the largest employers in the Borough in providing apprenticeships/student placements etc. for young people. The Council should be seen to be leading in stimulating such support. Officers referred to elements within the draft Strategy outlining the Council's contribution but concurred that this could be made more visible in the document. • Comment was made on the correlation of employment to health and wellbeing. Members suggested that there should be a sub-set of performance indicators around wellbeing and that it should have a greater profile in the document. • The Board discussed employee travel to work patterns particularly across the boundary with Birmingham in different employment sectors. Members commented that much time and effort had been spent in providing transport links from north Solihull to employment centres, but it was lacking in some of the mature suburbs in the Borough. It was suggested that the Strategy needed to attend to this deficiency. • Members suggested that the format of the Strategy needed to show more clearly the actions to be pursued in delivering the priorities and strategic objectives. • Members commented that equality and diversity implications should be considered in delivering the consultation process on the Strategy. • The Board suggested that performance measures were needed to be able to monitor delivery against specific actions. • The Board felt that the Strategy should have regard to carbon reduction. • The Board discussed and then agreed that the Strategy should embrace the needs of rural communities, particularly the ability of businesses in those communities, where appropriate, to diversify. 	

ECONOMIC DEVELOPMENT & REGENERATION SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
22 October 2012		
<p>Economic conditions - Focus on business</p>	<p>i) The Board agreed that it should continue a dialogue with local businesses over economic conditions in the Borough and that it should be developed with small businesses, trades unions and with the Education, Children and Young People Scrutiny Board in connection with their work on the relationship between schools and local employers,</p> <p>ii) The Board asked to receive at a future meeting a report on the “Skills Ask” element of the Greater Birmingham Solihull Local Enterprise Partnership (GBSLEP) City Deal, and</p> <p>iii) The Cabinet Member for Economic Development and Regeneration was asked to consider the following issues:</p> <ul style="list-style-type: none"> - The procurement framework and the opportunities for local/small businesses to be engaged in larger contracts - The lack of structure around work experience, particularly for those children having little or no parental/family support, and - The potential impact of the Social Value Act 2012 on procurement processes. 	<p>The Board received a further report on the “skills ask” within the GBSLEP at its meeting on 12th March 2013.</p> <p>The Cabinet Member for Economic Development and Regeneration considered the issues referred to him at a meeting held on 13th December 2012.</p> <p>The Cabinet Member for Children and Young People considered the element on work experience on 9th January 2013 and asked Officers to submit a further report setting out the current legislative position and current use of work experience in Solihull Schools.</p>
<p>The Local Enterprise Partnership Economic Development Strategy</p>	<p>The Cabinet was recommended to support the suggested response to the GBSLEP Strategy for Growth except that the Council should use its position on the GBSLEP to try and influence their policy position to recognise the need for mitigation of the impacts of HS2.</p>	<p>The Cabinet considered and supported the Board’s recommendations at a meeting on 22nd November 2012.</p>
<p>The M42 Gateway</p>	<p>The Board received a briefing on this topic.</p>	<p>None as a result of this report.</p>
13 November 2012		
<p>North Solihull Partnership</p>	<p>i) The key outcomes and impact measures for regenerating North Solihull were noted,</p> <p>ii) The Board asked for a report at its next meeting on the actions taken by the Partnership to communicate and inform the wider community in North Solihull on the regeneration programme and the Green Space Strategy, and</p> <p>iii) The Board asked to re-visit the regeneration area in 12 months time.</p>	<p>A report with regard to communication with residents and the Green Space Strategy was considered by the Board at its meeting on 12th March 2013.</p>
<p>Solihull Community Housing - Delivering Housing Priorities</p>	<p>Several action points were raised during the Board’s consideration of the report as highlighted in the minutes with particular emphasis on</p> <p>i) The issue of asbestos in ensuring that tenants are adequately protected from its dangers, and</p> <p>ii) The need for a credit union facility to be available to residents, particularly those in the north of the Borough.</p>	<p>Solihull Community Housing responded to several information needs on 6th December 2012.</p>

ECONOMIC DEVELOPMENT & REGENERATION SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
13 November 2012 continued		
Housing Allocations	<ul style="list-style-type: none"> i) With regard to Housing Allocation priorities, Officers were asked to discuss further with stakeholders the “qualifications” and “local priorities”, and ii) The Board asked that a special meeting be arranged prior to the Cabinet Member’s decision session in December 2012 with regard to fixed term tenancies 	A Special Board meeting was held on 6th December 2012 to consider the issue of fixed term tenancies. See note below.
Green Deal	The report was received.	None as a result of this report.
26 November 2012 – Joint Meeting with Healthier Communities		
Independent Living Strategy	<ul style="list-style-type: none"> i) Cabinet was RECOMMENDED to: - <ul style="list-style-type: none"> - ensure that service users have an opportunity to comment on the Strategy at some point in its development, - take care in the use of certain terminology in the document such as “dignity, respect and integrity”, - give greater emphasis to the role of volunteers and carers and the support available to them in enabling people to remain in their own home, - make representations to Government for additional revenue support grant to allow for increased spending in this work area, ii) The Joint Board meeting asked that the draft Delivery Plan, with financial information, be submitted to Scrutiny, and iii) Agreed that Scrutiny should monitor performance against the Delivery Plan twice a year. 	None at the time of writing but the Strategy is due to be considered by the Cabinet on 20th June 2013.
Special Meeting – 6th December 2012		
Fixed Term Tenancies (FTT)	<ul style="list-style-type: none"> i) The Board made the following RECOMMENDATIONS to the Cabinet Member for Economic Development and Regeneration: <ul style="list-style-type: none"> a) That FTTs be introduced (Question 1) Note: This was a majority decision. A minority view was put that introduction should be delayed to allow for a full and proper evaluation of two year FTTs put in place by other housing providers. The Member suggested the choice for the Cabinet Member is to evaluate our own scheme after 5 years or evaluate others’ in two years time to see the impacts of their schemes. b) That two year FTTs should be used in exceptional circumstances, the detail of that to be agreed through the Tenancy Policy (Question 2). c) That all FTTs (apart from any tenancies granted in exceptional circumstances) should be for a 5 year period (Question 3). 	Recommendations from the Board on this were considered and in the main supported by the Cabinet Member at a meeting on 13th December 2012.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
Special Meeting – 6th December 2012		
<p>Fixed Term Tenancies (FTT) (continued)</p>	<p>d) That Looked after Children and Care Leavers be granted secure tenancies (Question 6)</p> <p>e) In the context of people with disabilities, that FTTs be regarded as the norm and that secure periodic tenancies be granted only to people who have reached state pension age and/or who are moving to specialist accommodation (for example, designated schemes for older people and those with learning difficulties).</p> <p>f) In the context of domestic violence, that a person suffering domestic abuse who is already a social tenant will retain their current tenancy status on transferring. If not an existing social tenant, they will be provided with a 5 year fixed term but the review criteria (draft Strategy paragraph 4.12) will fully take their circumstances into account.</p> <p>g) That early consideration be given to the use of introductory and demoted tenancies, such assessment to include operating costs, and</p> <p>ii) The Scrutiny Board asked to review progress with FTTs during its consideration of Solihull Community Housing's (SCH) performance.</p>	
14 January 2013		
<p>Budget Framework 2012/13</p>	<p>The budgetary and fees proposals for the Economic Development and Regeneration Portfolio contained in the report were supported.</p>	<p>The whole budget was considered by the Overview and Scrutiny Management Board on 6th February 2013 and subsequently approved by Cabinet and Council.</p>
<p>Private housing conditions</p>	<p>i) The report was received,</p> <p>ii) The Cabinet Member was encouraged to do further awareness raising of these issues, possibly through the use of Your Solihull, and</p> <p>iii) The Board asked to receive a further report in 12 months time providing further detail on:</p> <ul style="list-style-type: none"> - the numbers of people in receipt of the awareness training - the suitability of that training for Members - more detailed case studies, and - outcomes of any further awareness raising activity 	<p>None at the time of writing.</p>

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 March 2013		
Solihull Community Housing Delivery Plan 2013/14	<p>The Cabinet Member for Economic Development and Regeneration in considering the draft SCH Delivery Plan was RECOMMENDED to</p> <ul style="list-style-type: none"> i) Consider how best the Delivery Plan is made available to the general public, particularly the full document as opposed to an Executive Summary, ii) Discuss with SCH the opportunities for reducing the use of hotel accommodation for homeless cases, perhaps, where practical, through in Borough accommodation, other forms of temporary accommodation and the use of the private rented sector, iii) Seek assurance that SCH is doing everything possible to avoid the risks from asbestos in the housing stock, iv) Consider the best means for tenants to pay their rent, avoiding the need to incur bank charges, v) Ensure that the Plan includes key data such as a breakdown of the Council's housing stock and detail on the SCH Board, vi) Ensure the adequacy of baseline data in the Plan to enable proper performance monitoring in the future. vii) Encourage SCH to increase the number of apprenticeships that it offers, viii) Celebrate and promote SCH successes such as the re-cladding of the high rise accommodation, ix) Instigate an investigation on the establishment of a social lettings agency in the Borough, x) Examine the target, percentage of repairs with an appointment, with a view to increasing that percentage, and xi) Whilst acknowledging that SCH are doing everything possible to mitigate against homelessness and the impact of Welfare Reform, an increase in evictions should not be the end result, particularly those people in priority need, and, as such, the current level of evictions should be benchmarked to aid future monitoring, and xii) SCH should complete as quickly as possible any further assessment required of their compliance with the Homes and Communities Agency Regulatory Framework. 	<p>The Cabinet Member having regard to the Scrutiny Board's recommendations approved the Delivery Plan at his decision session on 17th April 2013.</p>

ECONOMIC DEVELOPMENT & REGENERATION SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 March 2013 continued		
North Solihull Regeneration Partnership	i) The Board noted the position over the development of the North Solihull Partnership Green Space Strategy and that a further report was expected after December 2013, and ii) The Board noted the developing Communications Strategy and the North Solihull Partnership was encouraged to be innovative in its approach to communications and be prepared to pilot new methods, such as obtaining contact data from households and engagement with schools.	None immediately from this report.
Greater Birmingham and Solihull Local Enterprise Partnership (GBSLEP)	The Board received the report and in doing so the Cabinet Member for Economic Development and Regeneration was RECOMMENDED to arrange for the Chairman of the GBSLEP to address Full Council on progress within the GBSLEP and the benefits it affords Solihull.	None immediately from this report.
Development of the Board's Work Plan for 2013/14	The Board supported the list of submitted topics as the basis for the Board's Work Plan in 2013/14	The Board subsequently agreed its detailed Work Plan based around the suggested topics.
22 April 2013		
North Solihull Regeneration Business Plan 2013/14 to 2016/17	The Board, in receiving the Business Plan, asked the Cabinet to note the continued full support of the Scrutiny Board to the Regeneration Programme and the submitted Business Plan but have regard to the following specific RECOMMENDATIONS:- a) The North Solihull Partnership (NSP) should showcase the achievements made through the project not just to the residents of North Solihull but to the Borough as a whole and further afield, b) The Business Plan should report, in more detail, NSP achievements towards the provision of training/apprentice opportunities, c) The NSP should be encouraged to consider new means of communication with residents, d) The NSP in furthering the aims of the programme should have regard to the transport needs of residents in North Solihull, particularly in accessing employment opportunities, e) Given the intended audiences for the Plan, the NSP should consider the following amendments/ additions: - - Page 6: A more detailed Governance Structure Chart - Page 34 – Track Record: More detail to allow the reader to ascertain the progress made over the years of the project, and - The terminology “high rise accommodation” to be used instead of “tower blocks”	The draft Business Plan, including the Board's views on it, was considered by the Cabinet on 22nd April 2013. iii) This is included in the Board's Work Plan for 2013/14. iv) Arrangements are in hand for this suggested visit.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
22 April 2013 continued		
<p>North Solihull Regeneration Business Plan 2013/14 to 2016/17 <i>(continued)</i></p>	<ul style="list-style-type: none"> f) The NSP to consider the use of any brownfield sites that may become available, g) As part of the aim for broadening the range and type of tenure, the NSP to consider opportunities within the project for self-build or refurbishment of properties, ii) That the Board be supplied with the data behind the headlines concerning falling crime rates and improved educational standards in the regeneration area, iii) That the developing North Solihull Regeneration Communications Strategy be considered at a future Board meeting, and iv) That the Board re-visit the North Solihull Regeneration area at some point during the new Municipal Year. 	

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
07 June 2012		
<p>Presentation from the Cabinet Member for Children and Young People on Key Priorities within his Portfolio</p>	<ul style="list-style-type: none"> (i) The Board noted the priorities of the Cabinet Member for Children and Young People for the ensuing Municipal Year and (ii) The Board agreed to carry out more investigative scrutiny into the fostering/adoption service and key issues as part of their 2012-13 Work Plan. 	<p>The Work Plan has been pursued. A Support to Foster Carers Task and Finish Group was set up on January 2013.</p>
<p>Other bodies' priorities/Work Plans in relation to this Board.</p>	<ul style="list-style-type: none"> (i) The Scrutiny Board noted the information provided by the Local Safeguarding Children Board (LSCB) and Children and Young People Trust Board (CYPTB) (ii) The Scrutiny Board endorsed the protocol between the Scrutiny Board and the LSCB (iii) The Scrutiny Board asked to look in more detail at the work of the CYPTB at its next meeting. 	<p>The Protocol has been operational and the Board has considered a number of the safeguarding issues during the Municipal Year such as LSCB Annual Report, Director for Children Services Assurance and also work of the Child Protection and Review Unit. The Board considered a report on the work and impact of CYPTB on 3rd September 2012.</p>
<p>Developing Education, Children and Young People Scrutiny Board (ECYPSB) Work Plan</p>	<p>The Chairman, Vice Chairman and Spokespersons were asked to meet to work out a detailed Work Plan taking on board the comments made at the meeting.</p>	<p>Leading Members of the Board held a Pre-agenda meeting in which they discussed and agreed a Work Plan.</p>
<p>Executive Response/ Action Plan to the Young Carers Task and Finish Group Report</p>	<ul style="list-style-type: none"> (i) The Board noted with appreciation the response and work that had been undertaken to progress the recommendations of the Task and Finish Group, (ii) The Board asked to receive at a future meeting the Executive Response of the Health and Wellbeing Board, (iii) The Board asked to review the produced action plan in 12 months time, and (iv) The Board asked that the Overview and Scrutiny Management Board (OSMB) consider the issues in respect of young carers and transitional services. 	<ul style="list-style-type: none"> (i) The Health and Wellbeing Board's Executive response to the Young Carers Task and Finish Group has been circulated to the Scrutiny Board outlining a commitment that Health, others and its partners would progress recommendations which related to them in terms of improving the identification and support to young carers. (ii) The Board reviewed the progress and impact of the Young Carers Task and Finish Group by considering a progress report/completed action plan and hearing directly from young carers at a Scrutiny Board held in March 2013. (iii) The OSMB pre-agenda group considered the issue of young carers and transitions issues but felt that this issue needed to be further explored by ECYPSB. Subsequently this has been added to the ECYPSB Work Plan for consideration in 2013/14 Municipal Year.

EDUCATION, CHILDREN AND YOUNG PEOPLE SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
07 June 2012 continued		
Executive Response/ Action to the Educational Attainment Task and Finish Group Report	The Board noted the initial response and asked that a more detailed response/action plan be received at the next Scrutiny Board meeting.	A more detailed Executive Response/Action Plan arising from the Narrowing the Gap in Educational Attainment Task and Finish Group was considered by the Board on 3rd September 2012.
Overview of Foster Carer Service/CHES Service	<ul style="list-style-type: none"> (i) The Board noted the successful transfer of the CHES Service and the Fostering Strategy, and (ii) The Board agreed to carry out an investigative piece of scrutiny to look in more detail at the Foster Care service as part of the Board's 2012-13 Work Plan. 	The Board has set up a Task and Finish Group to further investigate support to Foster Carers in January 2013
Ofsted Action Plan	<ul style="list-style-type: none"> (i) The Board noted the progress being made in the Ofsted Action Plan, and (ii) The Board asked to receive information reports at a future scrutiny meeting to monitor progress. 	The Board has received an information report highlighting progress made on the Ofsted action plan in September 2012.
03 September 2012		
The future of the Connexions Service	<ul style="list-style-type: none"> i) The Scrutiny Board recommended that the Cabinet Member for Children and Young People and the Director for Learning and Achievement take forward Option 3 and a Management of Change process to establish a restructured Solihull Connexions Service within the Youth Service and (ii) The Board asked that the Management of Change Consultation document is circulated to all Members of the Scrutiny Board for their information and comment. 	The Connexions Service Management of Change document was circulated to all Members of the Scrutiny Board in October 2012. The views and observations of the Scrutiny Board in respect of the future direction of the Connexions Service were drawn to the attention of the Cabinet Member and Spokespersons in September 2012.
Evaluating the work of the Children and Young People Trust Board (CYPTB)	<ul style="list-style-type: none"> (i) The Scrutiny Board supported the continued development and work of the CYPTB to be evidenced in the new Children and Young People's Plan and (ii) The Scrutiny Board recommended that the CYPTB carry out further work to develop a constructive working relationship with the Health and Wellbeing Board (HWB) to further progress the health agenda for children and young people in the Borough. 	The recommendation about CYPTB improving its links with the HWB was discussed and approved by the CYPTB in November 2012. Since then, there has been closer working through the development of joint commissioning arrangements.
Executive Response: Educational Attainment Task and Finish Group response	The Scrutiny Board noted the report.	None immediate from this report.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
03 September 2012 continued		
<p>Information Reports</p> <p>a) Feedback from Ofsted on schools in special measures – Fordbridge Community Primary School/ Oaklands School.</p> <p>b) Delivery of budget savings</p> <p>c) A full range of performance information for CYP</p> <p>d) Latest version of Work Plan</p> <p>e) Risk Register - Children's Services</p>	<p>The Scrutiny Board asked to receive full performance information by email and 'exception' performance information in hard-copy at future Scrutiny Board meetings.</p>	<p>Following the Board's resolution, performance information has been provided to the Scrutiny Board through regular reporting in information reports.</p>
23 October 2012		
<p>How effective is education linking with employment/business sector to prepare young people's skills for the future</p>	<p>Members found the evidence they had collected very useful and they agreed to hold a Special follow-up meeting to consider their findings, conclusions and recommendations.</p>	<p>A follow-up meeting was held on 26th November 2012 where Members who attended the special school-based scrutiny meeting made a number of conclusions and recommendations.</p>
01 November 2012		
<p>Special Education Needs (SEN) issues</p>	<p>i) The Board noted the report and the significant progress made in taking forward the pathfinder.</p> <p>(ii) The Scrutiny Board recommended that issues in respect of SEN provision and funding are reported to the Health and Wellbeing Board (HWB) as part of strengthening the partnership working between children and young peoples and health services.</p>	<p>The recommendations by the Scrutiny Board concerning HWB consideration of SEN issues have been drawn to the attention of the Leading Members of the HWB for them to address as part of their ongoing work plan/strategic planning. Support for vulnerable children and young people has been incorporated into the draft Health and Wellbeing Strategy.</p>
<p>Youth Services Review/work of Cabinet Advisory Group</p>	<p>(i) The Scrutiny Board noted the principles outlined in the report and recommended a strengthening of the emphasis on local authority working with the voluntary and third sector to deliver youth services in different ways,</p> <p>(ii) The Scrutiny Board recommended that the Cabinet Member agree that the Lode Lane site is relinquished and use the money to refurbish the hubs but also consider the use of mobile provision, and</p> <p>(iii) The Scrutiny Board asked to receive a further report at its next meeting which focuses on the detail including staffing and hub structures.</p>	<p>The Scrutiny Board recommendations were reported to the Cabinet decision-making session in November 2012. The Scrutiny Board considered a further report on the Youth Services Review focusing on the design of hubs at their meeting in March 2013.</p>

EDUCATION, CHILDREN AND YOUNG PEOPLE SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
01 November 2012 continued		
Examining the work of the Strategic Accountability Board (SAB)	<ul style="list-style-type: none"> (i) The Scrutiny Board noted the progress being made to set up the Strategic Accountability Board and (ii) The Scrutiny Board decided to continue to have oversight of SAB and receive regular updates on its development as part of exercising its scrutiny role. 	The Scrutiny Board has further considered its relationship with the SAB and heard directly from the Chair of the SAB at the Board meeting in March 2013.
Connexions Service : Feedback from the Consultation	(i) The Scrutiny Board noted the report and recommended that the Cabinet Member for Children and Young approve the proposed revised structure following the consultation period.	The Scrutiny Board observations and recommendations were presented to the Cabinet Member for Children and Young People in November 2012 and he approved the restructure of the Connexions Service.
Work Plan issues	<ul style="list-style-type: none"> (i) The Board asked that the Scrutiny Officer organise a meeting to consider the key evidence and findings from the Special School-based meeting held at Lyndon School on 23rd October, and (ii) The Scrutiny Board placed on record their thanks to staff, students, governors at Lyndon School for hosting and supporting the Scrutiny Board meeting held on 23rd October 2012. 	<p>A meeting for Members to discuss key observations and findings emerging from the school-based scrutiny meeting was held on 26th November 2012 at which Members made a number of recommendations which was subsequently agreed by the full Scrutiny Board in January 2013.</p> <p>A certificate of thanks was produced and sent to Lyndon School</p>
Information Reports a). Ofsted Action Plan – areas of under-performance (in particular health of Looked After Children) b). Brief update on progress being made on the Integrated Children’s Plan c). ECYP Performance information ‘By Exception’ (full report be circulated via email)	The Board noted the Information reports provided.	None immediately from this report.

EDUCATION, CHILDREN AND YOUNG PEOPLE SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
03 January 2013		
LSCB Annual Report with a focus on key themes	The Board noted with appreciation the LCSB Annual Report.	None immediately from this report.
Child Protection and Review Unit (CPRU)	<p>The Scrutiny Board</p> <ul style="list-style-type: none"> (i) Noted the report, (ii) RECOMMENDED that Officers managing the Child Protection and Review Unit consider more efficient and effective ways of taking minutes from child protection case conferences, and (iii) RECOMMENDED that the Cabinet Member receives assurances on the implementation of the priorities: <ul style="list-style-type: none"> (a) Continue to ensure that children within the systems are safeguarded. (b) Removal of the backlog of minutes and processes in place to ensure that the administrative and secretarial unit is able to meet demand. This will include researching the contents of minutes, undertaking an administrative review of the process and liaising with other authorities to explore best practice. (c) Embedding the "Red Amber Green" performance process, analyzing the data and reporting to social care colleagues on performance. (d) Ensuring that data quality and the child's journey are key features of the unit and that the CPRU is able to report to the Directorate Leadership Team, Corporate Parenting Board, the Local Safeguarding Board and Scrutiny with confidence about the quality of service provision and safeguarding undertaken with young people in the systems. (e) Recruit the manager to the unit and subsequently appoint to the position of permanent Independent Reviewing Officers. (f) Improve the data on Looked After children reviews taking place within timescales, and (g) That this is reported back to the Board in June 2013 	The recommendations made by the Scrutiny Board have been considered and are actively being put into practice by Officers managing the Service and the Cabinet Member has been made aware of the need for improvements to be made in this area. The Scrutiny Board is due to receive a further report feeding back on key developments in June 2013.
Developing the Budget Framework 2013/14	The Board RECOMMENDED that Full Cabinet approves the proposed budget framework for this Portfolio.	The Scrutiny Board's comments were fed into the Overview and Scrutiny Management Board's consideration of the Budget Framework in February 2013 which was subsequently approved by Cabinet.
Work Plan and outcomes from Special Meeting	<ul style="list-style-type: none"> (i) The Board noted the Work Plan, and (ii) Agreed to make available the recommendations emerging from the school-based scrutiny event to the Service Director for Learning and Achievement and Strategic Accountability Board. 	The Board's recommendations were sent to the Service Director for Learning and Achievement and the Chair of the Strategic Accountability Board to consider as part of their ongoing discussion with schools on this topic area.

EDUCATION, CHILDREN AND YOUNG PEOPLE SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
03 January 2013 continued		
Director of Children's Services (DCS) Assurance Report	<ul style="list-style-type: none"> (i) The Board noted the DCS Assurance report, (ii) RECOMMENDED to the DCS that there should be a focus on the voice of the child and developing the Child Protection and Review Unit by way of assuring effectiveness in safeguarding in 2013-14, and (iii) Asked to consider the final report of the recent Peer Review into Safeguarding. 	The DCS has agreed to take into consideration the Scrutiny Board's recommendations.
Solihull Fostering Services	The Board noted the information provided by Solihull Foster Carers Association and Council Officers but established a Task and Finish Group (TFG) to explore in detail the Foster Care Service and Strategy and the fees and allowances proposals.	It was decided to merge two established TFGs into one to cover the topic of Support to Foster Carers. The TFG is currently evidence gathering.
Information Reports a) Update report on Healthy Schools Programme b) Background report on Families First and School/Education input (referral from Crime and Disorder Scrutiny Board)	<ul style="list-style-type: none"> (i) The Board noted the information reports, and (ii) Asked to consider the Education/Children and Young People input into the Families First Programme at the Scrutiny Board meeting in June 2013. 	None immediately from this report.
07 March 2013		
Monitoring Education, Children and Young People (ECYP) Performance a) Integrated Children's Services Priorities and Scorecard b) ECYP Performance Scorecard (exceptions information)	The Board noted current performance in Education, Children and Young People's portfolio.	None immediately from this report.
Foster Carer Task and Finish Group (TFG) Update	The Board noted the recent developments in respect of the Foster Carer TFG.	None immediately from this report as the work of the TFG is current ongoing.
Youth Service – Restructuring of service	<ul style="list-style-type: none"> i) Council Officers/Youth Services Advisory Group were asked to take on board the comments/ observations made by the Scrutiny Board as part of the remodelling of the Youth Service and staffing structures, and ii) The Scrutiny Board asked to review the final proposals in June 2013 before a final decision is taken by the Cabinet Member for Children and Young People. 	The Scrutiny Board will be considering the final proposals at the Scrutiny Board meeting in June 2013 before a final decision is taken by Cabinet Member for Children and Young People.

EDUCATION, CHILDREN AND YOUNG PEOPLE SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
07 March 2013 continued		
Monitoring progress/outcomes of the Young Carers Task and Finish Group	<p>The Scrutiny Board RECOMMENDED to the Cabinet Member for Children and Young People and the Full Council that the Promise to Young Carers is adopted by this local authority.</p> <p>The Scrutiny Board further RECOMMENDED that Officers carry out work in the following areas to further develop and improve services for young carers.</p> <ul style="list-style-type: none"> a) To explore putting in place emergency support provision for young carers to enable them to get support when they need it. b) To continue to influence schools/academies to be proactive in their support to young carers and that this is permeated through the whole school, Strategic Accountability Board (SAB) and forthcoming head-teacher breakfast meetings. c) To strengthen the support to young carers by GPs and other health professions and ensure that issues raised are drawn to the attention of the Health and Wellbeing Board. 	The Scrutiny Board recommendations were considered and endorsed by the Cabinet Member for Children and Young People in March 2013. The Young Carers Promise was also endorsed by Full Council in April 2013.
Monitoring the progress/outcomes of Educational Attainment Task and Finish Group report	The Board noted the progress being made in educational attainment and considered the effectiveness/outcomes being achieved by Solihull Education Improvement Service and SAB as part of its Work Plan in 2013-14.	None immediately from this report.
Developing ECYPSB Work Plan 2013-14	<ul style="list-style-type: none"> i) That the Board suggestions/comments are taken on board, and ii) That the Chairman, Vice Chairman and Spokespersons meet to finalise the ECYPSB Work Plan 2013-14. 	A Leading Members Pre-agenda meeting has been organised for May 2013.
Information Report - Educational Performance results	The Scrutiny Board notes the information report	None immediately from this report.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
14 June 2012		
Key Health and Social Care priorities, issues and challenges	<ul style="list-style-type: none"> (i) The Board noted with appreciation the priorities, issues and challenges highlighted by the Cabinet Member for Health and Wellbeing, Director of Adult Social Services and the Director of Public Health, and (ii) The Board agreed to further investigate issues and effectiveness of the health screening programme as part of their Work Plan for the forthcoming Municipal Year. 	<p>The Board further held to account the Cabinet Member for Health and Wellbeing as the Board questioned the progress he had made on taking forward his priorities at their meeting in March 2013.</p> <p>The Board considered a report on the impact and effectiveness of Solihull's Screening and Immunisation Programme in March 2013.</p>
Developing the Healthier Communities Scrutiny Board (HCSB) Work Plan and other issues	<p>The Board agreed: -</p> <ul style="list-style-type: none"> (i) That the Chairman, Vice Chairman and Spokespersons hold a pre-agenda meeting to shape a more detailed work plan for the Municipal Year and bring it back to the next meeting for consideration/approval, (ii) To hold pre-meetings from 5.00 – 5.30pm, and (iii) That arrangements be made for an extra meeting of the Board on 17th July to engage with health partners. 	<p>The actions were taken forward in accordance with the resolution. Pre-meetings of the Scrutiny Board have proved to be useful amongst Members in terms of determining and discussing key lines of enquiry for internal and external witnesses.</p>
The future of Residential Services	<p>The Board approved the submitted report and all the recommendations of the Task and Finish Group (TFG) on the topic. The Board asked that the TFG report be attached as an appendix to the Officer report to be presented to the Cabinet Member for Health and Wellbeing.</p>	<p>The final TFG Report was presented to the Cabinet Member at the Health and Wellbeing decision-making meeting in June 2012 and all the recommendations made by the TFG were approved.</p>
The future of Day Services	<ul style="list-style-type: none"> (i) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve proposals to carry out a review of day services for older people, people with learning disabilities and people with physical disabilities and that the view of the Scrutiny Task and Finish Group is taken into consideration as part of this work, and (ii) The Board asked to receive a progress report on this area at a future meeting. 	<p>Taking into consideration the Scrutiny Boards recommendations, the Cabinet Member for Health and Wellbeing approved the work to be carried out on the Day Services Review. It has been advised that this area has met with delay and will be considered as part of the HCSB Work Plan in 2013/14.</p>

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
14 June 2012 continued		
Implementation of Fees and Charges	<p>(i) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve any amendments in respect of the Fairer Contribution Policy following the recent challenge and receives further information about the people/amounts to be refunded,</p> <p>(ii) The Board noted the current position in respect of the implementation of revised fees and charges in respect of (a), meals, (b) attending a day centre, (c) direct payments for carers and (d) payments for attending a day centre,</p> <p>(iii) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing introduce a flat-rate transport charge of £6.50 from 1st October 2012,</p> <p>(iv) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve the cash collection for charges for transport directly provided by the Council in line with the recommendations of the Income and Awards LEAN Review report, and</p> <p>(v) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve the cessation of taxi payments to service users from 1st October 2012 and agree to further consultation of the cessation of bus passes</p> <p>(Note that recommendations (iii) and (v) were majority recommendations and not unanimously agreed by all Members of the Board).</p>	The recommendations made by the Scrutiny Board were presented at the Cabinet Member decision-making session in June 2012 and approved.
Information item HCSB Reference Guide 2012/13	The information in the reference guide was noted and the Board agreed that further discussions take place about holding a Board briefing on adult social care finances.	Members found the explanation of acronyms and general information within the guide very useful.
17 July 2012		
Hospital Discharge/ Delayed Transfers of Care	<p>(i) The Board noted the good progress made but RECOMMENDED that further work is undertaken to make further improvements in this area,</p> <p>(ii) The Board asked for a report at its January 2013 meeting focusing on the following areas:</p> <ul style="list-style-type: none"> • Up-to-date performance information on hospital discharge/delayed transfers of care including trajectories. • More detailed information about how the extra investment is being used. • Outcomes from Task and Finish Group/Local Improvement Network (LINKs) Report on Communication, and <p>(iii) The Board agreed to examine at a future meeting the work and effectiveness of the Integrated Care Partnership.</p>	The Board's recommendations were considered and accepted by the Local Authority and Heart of England Foundation Trust (HoEFT) and the Scrutiny Board considered a further progress report on hospital discharge in January 2013 based on the request for further information.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
17 July 2012 continued		
Clinical Commissioning Groups	<ul style="list-style-type: none"> (i) The Board noted the information provided by the Chair of Solihull Health (ii) The Board asked to receive more detailed information about Procedures of Limited Clinical Value (PLCV) including data over the past 12 months and trend information, and (iii) The Board asked to consider at a future meeting the pre- consultation information about the future of the Walk-in Centre and the outcomes of the initial review currently being undertaken. 	The Board has received further information requested in respect of PLCV and has regularly considered the issue of the Walk-in Centre at each meeting during the Municipal Year.
Mental Health Strategy/People with dementia	<ul style="list-style-type: none"> i) The Board supported the proposed consultation on the next stage of the Mental Health re-design and RECOMMENDED that this is progressed, and (ii) The Board asked to participate in the consultation as a key stakeholder on this issue. 	The Board has considered a further report/information as part of the Mental Health re-design consultation in October 2012.
Information Reports: a) Local HealthWatch Background information b) Health and Social Care Act 2012 Briefing Note b) Feedback from Regional Chair's and Officers Group: Briefing Note c) Adult Social Care (ASC) Performance management information	<ul style="list-style-type: none"> (i) The Board noted the information reports, and (ii) Members were encouraged to provide feedback/comment to the Scrutiny Officer on the Health Scrutiny Regulations by 29th August 2012. 	None immediately from this report.
11 September 2012		
Clinical Commissioning Group (CCG) Business Plan/ Authorisation Process	<ul style="list-style-type: none"> (i) The Board noted progress being made by Solihull CCG in developing its priorities, and (ii) The Board agreed to keep a watching brief on the issue of the future of the Solihull Walk-in Centre and wished to be engaged prior to any proposed formal consultation. 	The Board plans to consider the impact and effectiveness of the priorities established by CCG as part of its Work Plan 2013-14. As part means of monitoring developments in respect of the Walk-in Centre, this item was highlighted as a standard agenda item for each meeting.
Maternity Services	<ul style="list-style-type: none"> (i) The Board noted the update provided and explanation given by HoEFT on LINKs referral, (ii) The Board RECOMMENDED that further work be undertaken to investigate the number of births before reaching Heartlands Hospital, and (iii) That HoEFT attend a future meeting towards the end of the Municipal Year to assess the impact of the revised Maternity Strategy on Solihull. 	The recommendations were taken on board and more fully explained and responded to at the joint Birmingham and Solihull Health Overview and Scrutiny Committee that took place in October 2012.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
11 September 2012 continued		
Developing Local HealthWatch/ Progress on the LINKs Work Plan	<ul style="list-style-type: none"> (i) The Board noted with interest the ongoing work to develop Local HealthWatch and was keen to oversee its development, and (ii) The Board asked to receive a further report at its November meeting to consider latest developments and its relationship with Local HealthWatch. 	The Scrutiny Board considered a further report about the development and establishment of HealthWatch Solihull in November 2012 and January 2013.
LINKs Draft Report	<ul style="list-style-type: none"> (i) The Board noted the draft report, and (ii) The Board invited Council Officers to attend a future meeting to advise them on how the recommendations outlined within this report will be tackled and addressed. 	The Scrutiny Board considered a report prepared by Council Officers that responded to issues identified within the Draft LINKs Respite for Carers report at its meeting in October 2012.
Adults Safeguarding Annual Report	<ul style="list-style-type: none"> (i) The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve the Annual Safeguarding Adults Report 2011/12, and (ii) The Board RECOMMENDED that further work is undertaken as to the nature and origins of all Safeguarding referrals owing to concerns that 15% had been categorised as 'Other'. 	The Scrutiny Board's recommendations were presented to the Cabinet Member for Health and Wellbeing at his decision-making session in September 2013 and these were endorsed.
Information Reports a) ASC Performance information b) PLVC information (as requested by the Board) c) HCSB response to Health Scrutiny Regulations d) Work Plan issues	The information reports were noted.	None immediately from this report.
11 October 2012		
Home Care Contract Specification	<ul style="list-style-type: none"> (i) The Board recognised that the underpinning principles as outlined in the proposed service specification will provide an improved service to residents using home care services, (ii) The Board recognised that the Financial Agreement will provide improved financial management and cost savings to the Local Authority, (iii) The Board wished to see outcomes of the evaluation of the tendering process once complete, (iv) The Board RECOMMENDED that Full Council approves the service specification as part of the proposed re-tendering process of home care services, and (v) The Board asked to receive a report in 12 months time providing feedback on outcomes of this process specifically on customer satisfaction and actual savings produced against the financial projections contained within the report. 	The Scrutiny Board has considered the evaluation of the tendering process at a meeting in February 2013. As part of its Work Plan 2013-14, the Scrutiny Board will consider the impact and effectiveness of the revised home care service on customers.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
11 October 2012 continued		
Future of the Walk-in Centres	<ul style="list-style-type: none"> (i) The Board noted the Joint Statement provided by Solihull CCG, Solihull Healthcare and Walk in Centre and HoEFT, and (ii) The Board agreed to hold a focused scrutiny meeting to explore further and ask questions about the nature, extent and rationale for the urgent care review as part of their Work Plan. 	Since the meeting it was decided that Board would prefer to receive regular reports about the ongoing work on the Walk in Centre and Urgent Care at each meeting.
18 October 2012		
Evidence from West Midlands Ambulance Service (WMAS)	<ul style="list-style-type: none"> (i) The Board supported the general principle of Make Ready and progress being made to implement this in Solihull, (ii) The Board undertook to write to WMAS outlining further issues and concerns (some of which were brought to their attention by Solihull Ratepayers Association) in ensuring that Make Ready is effectively implemented in Solihull and wished to receive feedback on the issues raised and for WMAS to attend a future meeting to answer questions, and (iii) The Board agreed to undertake a site visit to an area where Make Ready is operating successfully. 	Scrutiny wrote a letter outlining key issues they wished to see addressed as part of the roll-out of Make Ready which was responded to by WMAS and provided the reassurance Members needed. Members of the Board visited the Willenhall Hub in February 2013.
Redesigning Mental Health Services consultation	<ul style="list-style-type: none"> (i) The Board noted the progress being made in carrying out the consultation and agreed to make a response to the consultation, and (ii) The Board asked to receive a report at a future meeting outlining the results from the consultation and final options for redesigning mental health services. 	The Board did not respond to the consultation in the end due to the wide-ranging manner in which the consultation was being carried out. The Board did however, consider the outcomes of the Mental Health re-design work at their Scrutiny Board meeting in March 2013.
An update on Solihull Carers Strategy and Council's response to respite for carers issues	<ul style="list-style-type: none"> (i) The Board noted the progress made in providing support to carers, (ii) The Board RECOMMENDED that further work is done to strengthen the detail in the action plan to include key outputs, outcomes and timescales and this updated action plan is brought back to the Board in February 2013, and (iii) The Board RECOMMENDED that the action plan should be focused on the following areas; <ul style="list-style-type: none"> a) Producing the information booklet for carers b) Ensuring that sufficient information about carers support services is in the community c) Ensuring that GPs are proactive about supporting carers. 	The Scrutiny Boards recommendations to improve services for carers were accepted and responded to by Commissioning Officers who presented to the Scrutiny Board a further carers report/Action Plan in February 2013.
Future of Walk-in Centre	The Board noted that there had been no further developments on this but it was agreed to keep a watching brief on the issue.	None immediately from this report.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
05 November 2012		
Health and Wellbeing of Children and Young People in the Borough	<ul style="list-style-type: none"> (i) The Board noted the progress being made, (ii) The Board RECOMMENDED that further work is undertaken to increase the uptake of breastfeeding across the borough and to increase the uptake of vitamins for those who are eligible for this support, and (iii) The Board asked to receive a further report in 6 months times on the performance of children and young people's health in order to conduct comparative analysis. 	The Scrutiny Board recommendations have been made available and accepted by public health professionals. Children's Health issues are due to be considered as part of the Work Plan for the Education, Children and Young People Scrutiny Board in the 2013-14 Municipal Year.
Update on implementation of public health reforms, development of Shadow Health and Wellbeing Strategy, and Health and Wellbeing Strategy	<ul style="list-style-type: none"> (i) The Board noted the progress being made on public health reforms, Shadow Health and Wellbeing Board and Draft Health and Wellbeing Strategy, and (ii) The Board agreed to provide a response to the draft Health and Wellbeing Strategy currently being consulted on. 	The Scrutiny Board provided a response to the draft Health and Wellbeing Strategy in December 2012.
The Development of Local HealthWatch in Solihull	<ul style="list-style-type: none"> (i) The Board placed on record their thanks and appreciation to LINKs for the valuable work carried out to-date and RECOMMENDED that they are more proactively engaged in the development of HealthWatch Solihull, and (ii) The Leading Members of the Board discuss the appropriate timescales for receiving further reports concerning the development of HealthWatch Solihull. 	None immediately from this report.
Work Plan Update	<ul style="list-style-type: none"> (i) The Board noted the Work Plan with the inclusion of an item on Child and Adolescent Mental Health Services, and (ii) The Scrutiny Officer, in conjunction with the leading Members of the Board, prioritise the Work Plan from January 2013 onwards. 	A Leading Members Pre-agenda meeting took place in November 2012 to scope the HCSB Work Plan from January 2013 onwards.
10 January 2013		
Hospital Discharge/ Delayed Transfer of Care	<ul style="list-style-type: none"> (i) The Board noted the good progress made in this area, and (ii) Given the Board's continued concern about re-admissions rates and hospital discharge Adult Social Care Outcomes Framework indicators, asked that the Overview and Scrutiny Management Board (OSMB) continue to have oversight of them. 	HoEFT/Local Authority have been notified of the Scrutiny Board's views in respect of hospital discharge. Progress on hospital discharge will be considered as part of performance monitoring in the OSMB and if necessary HCSB Work Plan in 2013-14 Municipal Year.
Developing the Budget Framework 2013/14	<ul style="list-style-type: none"> (i) The Board noted and accepted the savings proposals (Appendix A and B) and Fees and Charges (Appendix D), and (ii) The Board RECOMMENDED a robust and thorough fair treatment assessment process is carried out as a means of supporting the most vulnerable residents in the Borough. 	The Scrutiny Board comments were fed into the OSMB's consideration of the Budget in 2013 and the subsequent Cabinet's approval.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
10 January 2013 continued		
Urgent Care Review	The Board noted the update provided and agreed to keep a watching brief on the development of the urgent care review.	None immediately from this report.
Mental Health Community Recovery Team Review (CRT)	<ul style="list-style-type: none"> (i) The Board welcomed the review and supported the recommendations contained in the report for Cabinet Members approval, (ii) The Board RECOMMENDED that officers explore the approach to 'recovery' and 'support' services to people over 65 as a means of developing a more consistent system, (iii) The Board RECOMMENDED that there is a robust risk assessment of lone-working in facilitating mental health support groups, and (iv) The Board RECOMMENDED the need for more effective performance management of administration/client recording. 	The Scrutiny Board's recommendations were agreed and accepted by the Cabinet Member for Health and Wellbeing at his decision-making session in January 2013.
Development of HealthWatch Solihull and Managing Relationships with Health Scrutiny	<ul style="list-style-type: none"> (i) The Board noted the progress being made to develop HealthWatch Solihull and congratulated the appointment of the Independent Chairperson. (ii) The Board agreed to comment on/respond to the HealthWatch Solihull draft service specification, and (iii) The Board agreed that comments be sent to the Scrutiny Officer to shape the Working Agreement between this Scrutiny Board, the Health and Wellbeing Board and HealthWatch Solihull. 	The Scrutiny Board provided comments to the HealthWatch Solihull draft service specification that were taken on board and approved by Cabinet in February 2013.
National Commissioning Board consultation on Specialised Services	<ul style="list-style-type: none"> (i) The Board agreed to respond to the consultation on the draft specification by 25th January 2013, and (ii) That this information is drawn to the attention of Director of Public Health and Solihull Clinical Commissioning Group (CCG). 	Following consultation with the CCG and the Director of Public Health, the Scrutiny Board did not respond to this consultation due the complexity of the information and short timescales involved. It was noted that Solihull CCG had also not been able to provide a response.
Information items a). Feedback from Joint Overview and Scrutiny Committee b). Feedback from other recent meetings, LINKs, Regional Health Chairs Group c). Updated Work Plan January 2013 onwards	The information reports were noted.	None immediately from this report.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
13th February 2013		
Assistive Technology and Telecare (ATT) Strategy	<p>The Board RECOMMENDED that the Cabinet Member for Health and Wellbeing approve the Assistive Technology and Telecare Strategy and take on board the following suggestions for further developing and improving the service:</p> <ul style="list-style-type: none"> • Making use of existing partnerships and organisations as a means of exploring options for developing ATT arrangements in the Borough. • Ensuring that there is some flexibility built into the implementation of ATT for some service-users whose condition fluctuates and therefore does not follow a linear pattern of re-enablement • Ensuring that wider dissemination of ATT is aligned with workforce development • Ensuring that ATT is properly communicated to service users so that they can benefit from its usage. 	The Scrutiny Board's recommendations were presented to the Cabinet Member for Health and Wellbeing at his decision-making session in February 2013 and were agreed in full.
Update on Solihull Carers Strategy and Action Plan	The Board noted with appreciation the progress made in taking forward the Carers Strategy and Action Plan	None immediately from this report.
Home Care Support Services re-tendering	The Board was assured about the work being progressed and support its continued development.	The impact and effectiveness and feedback from a service-user and staff perspective will be considered in the 2013-14 Municipal Year.
Urgent Care/Walk in Centre	That Scrutiny notes the update report and information provided.	None immediately from this report.
Information Reports a) Response letter from WMAS b) Outcomes of Adult Social Care Peer Challenge c) Response from Government, Health Scrutiny regulations	That the Scrutiny Board note the information provided.	None immediately from this report.
14 March 2013		
Integrated Care Partnership Board (ICPB)	<ol style="list-style-type: none"> i) The Board noted that there had been some progress in the work of the ICPB, and ii) The Board RECOMMENDED that <ol style="list-style-type: none"> (a) The working relationships and protocols between the different partner agencies needs to be established as a matter of urgency, and (b) The focus needs to be more towards the service user and this needs to be clearly evidenced in working practices of the partnership. 	The Board's recommendations have been accepted by Heart of England Foundation Trust and the Local Authority and work is being undertaken to improve the way ICPB will operate as an entity.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
14 March 2013 continued		
The effectiveness of Solihull Immunisation and Screening Programme	<ul style="list-style-type: none"> i) That the Scrutiny Board support the continued development of the Immunisation and the Screening Programme, (ii) That the Board RECOMMEND that the Director for Public Health ensure that sufficient interventions are in place to increase uptake on identified areas of shortfall in immunisation and screening to their recommended level and that there is a focus of this work in the north of the Borough. (iii) The Scrutiny Board noted strong performance at some GP surgeries in the north and RECOMMEND that further work is undertaken to disseminate good practice to other lower performing GP surgeries. 	The Board's recommendations have been drawn to the attention of the Director of Public Health and he has agreed they should be accepted and progressed.
Health and Wellbeing - Progress with tackling priorities and key issues in 2012-13 and priorities for the next 12 months.	<ul style="list-style-type: none"> (i) The Board noted with satisfaction the progress which has been made in the Health and Wellbeing Portfolio over the past 12 months, and (ii) The Board RECOMMENDED that a strong emphasis is placed on involving service users in the formulation and implementation of policies and strategies 	In response to the Scrutiny Board recommendation, the Director of Adult Social Services recognised that more work needs to be undertaken in involving service-users and was willing to take this recommendation on board.
Urgent Care Review update	There were no new developments to consider.	None immediately from this report.
Developing Board's Work Plan 2013-14	The Board authorised the Chairman, Vice-Chairman and Spokespersons to meet to further develop the HCSB Work Plan taking on board the suggestions made during the meeting.	A Leading Members Pre-agenda meeting took place in April 2013.
22 April 2013		
Emotional Wellbeing Services for Children and Young People	<ul style="list-style-type: none"> (i) That sound progress in developing an integrated commissioning function is noted, (ii) The Scrutiny Board RECOMMEND that there strengthened emphasis on the individual needs of the service user in accessing mental health services and age-restrictions are no longer a barrier (iii) The Scrutiny Board RECOMMEND that all schools in the borough are actively engaged in the enhanced health schools agenda and that efforts should be made to reduce the gap on any geographical inequalities, (iv) That the Scrutiny RECOMMEND Officers to build on good practice stated and use this to explore improved working relationships between Child and Adolescent Mental Health Services and Adult Mental Health Services, and (v) That the Scrutiny Board further investigate the issue of mental health transitions as part of its Work Plan in 2013/14 Municipal year. 	Once the Board Minutes are approved, the recommendations will be made available to the Director of Children's Services and the Director of Adult Social Services to provide a response.

HEALTHIER COMMUNITIES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
22 April 2013 continued		
Pre-consultation engagement on re-design of Mental Health Services for Adults	<p>i) The Scrutiny Board noted the progress which has been made on developing integrated partnerships, and</p> <p>(ii) The Scrutiny Board would wish to keep a watching brief on the extended work to be taken forward as part of the Project Initiation Document and have sight of the future proposals when they become available.</p>	The Board will be considering the proposals on mental health redesign as part of its 2013-14 Work Plan
Mental Health Services for older people	The Scrutiny Board support the ongoing development of mental health services which is needs-led and inclusive of all ages.	None immediately from this report.
Quality Accounts	The Scrutiny Board notes the information provided	The Scrutiny Board has provided a response to the Heart of England Foundation Trust and West Midlands Ambulance Service Quality Accounts 2012-13
Urgent Care Review/ Walk in Centre	The Scrutiny Board notes the information provided	None from this report.
Joint Overview and Scrutiny Committee (JHOSC) with Birmingham City Council	<p>Over the 2012-13 Municipal Year, the JHOSC have held 2 meetings. One in Solihull in October 2012 where they requested the attendance of a representative from Heart of England Foundation Trust (HoEFT) and scrutinised the progress being made on the HoEFT Strategic Plan, Asset Management Plan, Car Parking Review and Maternity Services.</p> <p>The JHOSC held a follow-up meeting in March 2013, in Birmingham to further consider more detailed information in respect of the HoEFT Strategic Plan and Maternity Service as well as hearing evidence from the Cross-City Clinical Commissioning Group (CCG) on the developments of the urgent care review.</p> <p>The JHOSC also heard from the Chief Executive, HoEFT on action the Trust was taking in light of the Francis Inquiry. Members made a number of recommendations on areas where it was deemed performance and engagement with service users could be improved.</p>	HoEFT and the newly formed CCGs were being questioned and held to account on key strategies and projects that they were developing.
Regional and National Health Scrutiny activity	<p>The Chairman of the Healthier Communities Scrutiny Board (HCSB) has attended a number of meetings of the Regional Health Scrutiny Chairs and Officers Network and had the opportunity to question health representatives on the roll-out of the Major Trauma Services across the Region and NHS 111 and the newly-formed HealthWatch England.</p> <p>He has also attended the Healthy Accountability Forum in March 2013 in London to participate in discussions/workshops on the implications for Health Scrutiny emerging from the Francis Inquiry.</p> <p>Informal meetings have taken place with a representative of Care Quality Commission and newly-appointed Chair of HealthWatch Solihull.</p> <p>The Board has also responded to the consultation on Health Scrutiny regulations which took place in Summer 2012.</p>	The Chairman and Leading Members of the Scrutiny Board have been active in questioning the rollout, impact and effectiveness of health service/strategic developments at a regional and national level.

NEIGHBOURHOOD SERVICES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
11 June 2012		
Traffic Management Strategy For Solihull (2012 – 2017)	The Board commended the Traffic Management Strategy and Improvement Plan to the Cabinet Member (Transport and Highways Portfolio), subject to the consideration of several specific comments set out in the minutes.	The Cabinet Member for Transport and Highways approved the Strategy (having regard to the Board's comments) at his decision session on 10th January 2013
Airport/NEC Integrated Transport Access (ANITA) Public Transport Major Project	<p>The Board RECOMMENDED:</p> <ul style="list-style-type: none"> (i) That the successful delivery and management of the ANITA major project be noted, (ii) That the approach taken by officers to commission a “lessons learnt workshop” and project review be endorsed as good management practice as it demonstrated a clear commitment to continuous improvement, and (iii) That the outstanding issues in relation to enhanced bus services be reported back to this Board in September 2012, (to include a thorough update on the issues that emerged from the Public Transport Supporting Employment item, considered in March 2012. 	See outcomes from meeting held on 12th September 2012 with regard to enhanced bus services.
Library and Information Services: Future service offers following public consultation	<p>The Board made the following MAJORITY RECOMMENDATIONS: -</p> <ul style="list-style-type: none"> (i) That Option 2 (Library Service Offers) and Option 2 (Opening Hours) be recommended to the Cabinet Member for Community Services, subject to comments contained in the minutes, and (ii) That the above revisions to community library opening hours be reviewed again within a 12 month period of implementation to ensure that there has been no detrimental effect on service provision and that the anticipated savings of £58,000 were on target to be achieved. 	The recommendations made by the Board were agreed by the Cabinet Member for Community Services at her decision session on 13th September 2012. Her decision was subject to a Call-In being heard by the Call-In Committee on 30th October 2012. The call-In was rejected, so the decision took effect from that date.
Work Plan 2012/2013 (including the arrangements for Crime and Disorder Scrutiny)	<ul style="list-style-type: none"> i) That the contents of the emerging Work Plan be endorsed, (ii) That the Chairman, Vice-Chairman and Group Spokespersons be authorised to work with officers outside of the meeting to continue the ongoing detailed discussions around the development of the Work Plan and the timing of those items coming before the Board, (iii) That officers pursue the Board's desire to scrutinise the Graffiti Strategy before a decision is taken, (iv) That, further to the briefing item considered by the Board on 2nd November 2011, officers report back on future food waste strategies as part of the “Waste Services” report, and (v) That a Panel of five Members taken from this Board be appointed for 2012/13 to undertake Crime and Disorder Scrutiny (as required by the Police and Justice Act 2006). The membership of that Panel to be Councillor A Mackiewicz (Chairman), Councillor M Robinson (Vice-Chairman), Councillor Mrs S Pittaway (Member), Councillor A Hodgson* (Member), and Councillors Hamilton and Nash* (alternate Panel Members). (* confirmed as part of scrutiny work planning meeting). 	The Board's Work Plan was developed.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 September 2012		
<p>Strategic Environmental Services Contract – 10 Year Development Plan (until 2022)</p>	<p>The Board made the following RECOMMENDATIONS:</p> <ul style="list-style-type: none"> (i) To support, in principle, the development of the six areas highlighted in the report, namely: Review of the Waste Strategy; Localism and Big Society; Sub-Regional Working; Efficiency Savings; Management Transformation; and Developing a Quality Environment, (ii) Taking into account the current economic climate and the significant funding required in reaching a 60% recycling rate, that target should be aspired to by the authority only if financially viable, noting the lesser requirements of the national target of 50% by 2020, (iii) Should the authority’s bid for government funding to increase the kerbside recycling collection scheme be successful, to support the approach to rationalise the number of mini recycling centres, concentrating on developing a targeted strategic network of sites, (iv) To support in principle, in the longer term, the view that to attain high levels of recycling the authority will need to consider the collection frequency of all recycling and waste materials, (v) To support, in principle, the development of the following areas attributable to developing and quality environment for Solihull; namely Communication and Behavioural Change; Community Engagement and Education; and Enforcement, and (vi) To consider, subject to funding, the feasibility of an alternative green waste collection calendar, introduced incrementally, to increase green waste collections to 19 during 2013 (additional collection in December) and to 20 during 2014 (additional collection in March). 	<p>The recommendations were taken into account by officers in the relevant service area in developing future working practices.</p>
<p>Airport/NEC Integrated Transport Access (ANITA) Public Transport Major Project Public Transport Supporting Employment</p>	<p>The Board made the following RECOMMENDATIONS:</p> <ul style="list-style-type: none"> (i) To support the progress made on the ANITA project since June 2012, particularly the options for enhanced bus services, (ii) To consider the feasibility of a further future extension of Service 97 as part of a future review for that bus service, particularly its routing into the Marston Green Interchange and other localities that would benefit from service provision, (iii) To consider the feasibility and options available to make the Service 966 more attractive and reliable, noting the negative effects of traffic congestion on this bus service in the vicinity of the M6 Motorway, (iv) To support the wider transport initiatives being undertaken to support employment, and (v) To recognise the wider challenges of improving public transport access to employment sites in light of the current economic climate. 	<p>The recommendations were taken into account by officers in the relevant service area in developing future working practices.</p>

NEIGHBOURHOOD SERVICES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
12 September 2012 continued		
Graffiti Strategy	<p>The Board made the following RECOMMENDATIONS:</p> <ul style="list-style-type: none"> (i) To recognise and pay tribute to the work and interventions of the Council's Neighbourhood Management Teams, the Environmental Champions, Solihull Community Housing, the Police and the Probation Service (and all other partner agencies) who contribute to the successful and sustainable graffiti removal and prevention initiatives, (ii) To highlight concerns that private homeowners currently have to pay for graffiti removal on their walls or fences that adjoin public land or property, and (iii) Subject to the preamble above, to support the provisions and key co-ordinated approaches of the draft Anti-Graffiti Strategy for Solihull and recommend that it be approved by the Cabinet Member for Safer Communities. 	<p>The recommendations were taken into account by officers in the relevant service area in developing future working practices. The Anti-Graffiti Strategy was considered by the Cabinet Member for Community Safety at her decision session on 12th November 2013.</p>
Scambusters CEnTSA (Central England Trading Standard Authorities) Project	<p>The Board made the following RECOMMENDATIONS:</p> <ul style="list-style-type: none"> (i) That the contents of the Briefing Note be received, (ii) That the CEnTSA Management Board recommendations be reported to the Board on 7th January 2013 for consideration, and (iii) That the Overview and Scrutiny Management Board (OSMB) be advised of the potential liability scenario arising from the Scambusters project (as detailed in the minutes) and be requested to consider what safeguards could be established to protect this authority against liabilities arising from similar regional initiatives that may be conceived in the future. 	<p>OSMB considered these issues at meetings on 5th December 2012 and 6th February 2013. This resulted in the Board instigating a piece of work concerning the revision of the Partnership Protocol in its Work Plan for 2013/14.</p>
Winter Services Plan	<ul style="list-style-type: none"> (i) That the contents of the Briefing Note be received, and (ii) That the 1st year effectiveness review of the Winter Services Plan (2012 to 2017) be reported to the Board on 4th March 2013* for consideration. 	<p>(*note - now rescheduled until June 2013 to allow a full review of the 1st year of the plan.)</p>

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
08 November 2012		
<p>Street Lighting Units – Central Management System (CMS) Pilot (Monkspath)</p>	<p>The Board made the following RECOMMENDATIONS: Subject to the preamble in the report, the Cabinet Member for Transport and Highways be advised of the Boards recommendations:</p> <ul style="list-style-type: none"> (i) To support the development of a new Street Lighting Strategy for the Borough, covering a ten year period from 2012 to 2022, (ii) To acknowledge the outcome of the pilot of CMS undertaken in the Monkspath area of the Borough this year, (iii) To support an approach that combines the benefits of both Options 2 and 4 as detailed within the report. (i.e. to carry out a phased implementation of CMS at beneficial strategic locations and to introduce LED based dimming a trimming, using alternative technology at other residential locations to maximise energy savings), (iv) To ensure that the Strategy makes provision for clear and timely monitoring, evaluation and review of any future schemes, (v) To highlight perceived concerns at the switching off of street lighting. Whilst this should not be discounted from any future strategy, such decisions should be carefully balanced on a location by location basis, having regard to community safety considerations and the perceived effect that such a decision would have on a local community or road network, (vi) To ensure that West Midlands Police are consulted as a key stakeholder and their views accounted for in any future schemes, and (vii) To ensure that an economic evaluation should be made over a long term and an assumption made of energy costs increasing above the rate of inflation. 	<p>The Board's comments on the specific savings proposals and Monkspath Pilot Scheme were taken into account in finalising the Strategy and it was approved by the Cabinet Member for Transport & Highways on 10th January 2013.</p>
<p>Future burial options – Widney Manor Cemetery</p>	<p>The Board: -</p> <ul style="list-style-type: none"> i) Supported, in principle, the future opportunities for the introduction and development of alternative burial options at Widney Manor Cemetery; and (ii) Asked to be informed of the options for the provision of above ground burial vaults/chambers once that detail had developed further by Council Officers. 	<p>The Cabinet Member for Community Safety had regard to the Board's recommendations when considering future burial options at Widney Manor Cemetery at her decision session on 12th December 2012.</p>

NEIGHBOURHOOD SERVICES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
08 November 2012 continued		
<p>Car Park Management Improvement Plans – Shirley, Knowle, Parks and Council House</p>	<p>The Board: -</p> <ul style="list-style-type: none"> (i) Supported the proposed key objectives for a parking management strategy as set out in the report subject to there being an obvious reference to offering support to traders and businesses, (ii) Supported the process to be undertaken in the four focus areas as set out in the report, subject to comments recorded in the minutes, (iii) Supported the scenarios that had been developed for each of the four priority areas as set out in the report, subject to comments recorded in the minutes, (iv) Requested Officers to consider the locality associated with (and including) Dorridge car park (Chiltern Rail) as a future priority for an area based parking management plan, and (v) Requested that Blythe Ward Members be included in any consultations that directly relate to on or off-street parking in Shirley. 	<p>The Cabinet Member for Transport and Highways had regard to the Board's recommendations when considering a report on Parking Services at his decision session on 6th December 2012.</p>
<p>Council Deputation – North Solihull Sports Centre Crèche</p>	<p>Subject to comments recorded in the minutes the Board: -</p> <ul style="list-style-type: none"> i) Supported the proposed response from Officers to the issues raised in the deputation, and (ii) Asked officers to work with Parkwood Leisure to re-check the annual net cost of the service. 	<p>None from this report.</p>
07 January 2013		
<p>Provision of Bridge Management (Design and Maintenance)</p>	<p>The Board recommended that :-</p> <ul style="list-style-type: none"> (i) The Service Director for Places, in consultation with the Director for Resources, develops further partnership arrangements with Warwickshire County Council for delivering the Bridges Service in Solihull on the terms and conditions acceptable to the Council, (ii) The Strategy be further refined by making more obvious references to the importance of public safety obligations within the document, and (iii) The feasibility of varying the inspection regimes be explored by looking at management practices from other authorities in comparison with a view to carrying out inspections on a risk-based approach. 	<p>The Cabinet Member for Transport and Highways had regard to the Board's recommendations when considering this subject at his decision session on 4th April 2013.</p>

NEIGHBOURHOOD SERVICES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
07 January 2013 continued		
Budget Framework 2013/2014	<p>The Board recommended that: -</p> <ul style="list-style-type: none"> (i) The changes to the three year budget proposals as outlined in the report (and detailed at Appendix A to the report) be endorsed and commended to Overview and Scrutiny Management Board (OSMB) and Full Cabinet in February 2013, (ii) The proposed budget and associated savings for 2015/16 as outlined in the report (and detailed at Appendix B to the report) be endorsed and commended to OSMB and Full Cabinet in February 2013, and (iii) The fees and charges for 2013/14 as outlined in the report (and detailed at Appendix D to the report) be endorsed and commended to OSMB and Full Cabinet in February 2013. 	OSMB, Full Cabinet and ultimately Council approved the budget proposals for 2013/14.
Update on the rebranding of the Park Ranger Service (Neighbourhood Ranger Service)	<p>The Board: -</p> <ul style="list-style-type: none"> (i) Congratulated the Neighbourhood Rangers on their reported successes in 2012/13, (ii) Supported the Neighbourhood Rangers programme moving forward as detailed within the report, and (iii) Supported the continued exploration by the Neighbourhood Rangers of more challenging income opportunities in 2013/14 and beyond. 	None from this report
Scambusters - CEnTSA (Central England Trading Standard Authorities) Project	<p>The Board: -</p> <ul style="list-style-type: none"> (i) Noted the current situation, and (ii) Requested that Officers report back, by way of a briefing note, to the March 2013 meeting of this Board on current progress with Department of Business Information and Skills funding. 	None from this report
04 March 2013		
Reducing the risk of damage to the highway infrastructure from new built development works	<p>The Board RECOMMENDED: -</p> <ul style="list-style-type: none"> (i) That the current approaches and proposed measures described in the report be supported, and (ii) That Officers be asked to consider improvements to internal communication on this issue, particularly Building Control informing Neighbourhood Co-ordinators when development begins. 	The recommendations were taken into account by officers in the relevant service area in developing future working practices.
Review of Waste and Recycling Policies	The Board supported several policy revisions.	The Cabinet Member for Community Services had regard to the Board's recommendations when considering this subject at her decision session on 10th April 2013.

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
04 March 2013 continued		
Review of Waste and Recycling Policies	The Board supported several policy revisions.	The Cabinet Member for Community Services had regard to the Board's recommendations when considering this subject at her decision session on 10th April 2013.
Mell Square Car Park - Pay and Display (P&D) trial outcome	<p>The Board made the following RECOMMENDATIONS to the Cabinet Member for Transport and Highways:</p> <ul style="list-style-type: none"> (i) The Board supports the extension of the Mell Square Car Park P&D trial for a further period of 12 months, (ii) The Board acknowledges the background and business case to the Mell Square Car Park P&D trial and the greater equipment costs to the Council in maintaining a Pay on Foot (PoF) system of payment, (iii) That as part of the on-going trial evaluation, Officers should obtain and consider as soon as possible, the commercial data offered by Paul Round (Mell Square Centre Manager) and the independent trader survey data offered by Shirley Sturzaker (Solihull BID Project Director); (iv) That, in consultation with the Mell Square Management Company, Solihull BID and retail partners, Officers be requested to identify as a matter of priority, new cost effective initiatives to increase footfall and safeguard against any further decline, (v) That Officers be requested to hold early discussions with Morrisons Supermarket to identify any possible options that may bring about a more robust management arrangement for their car park which, in turn, may help lessen the perceived detrimental impact on the usage of Mell Square Car Park, (vi) That Officers be requested to re-visit the financial implications of the initiative to ensure that the savings assumptions are realistic, given the decline in usage of Mell Square Car Park; (vii) That, in acknowledging the Council's unique budget constraints, Officers be requested to explore the feasibility of a temporary parking tariff concession to encourage a greater usage of Mell Square Car Park, particularly in the 2-3 hour tariff bracket, (viii) That Officers be requested to ensure that all supporting technology that enables P&D "top-ups" is regularly publicised as clearly and widely as possible, thereby aiming to make P&D as appealing to the user as PoF, (ix) The Board supports the implementation of a further P&D trial at Lode Lane Car Park, subject to Officers providing safeguards for that location on a similar basis as listed above, and (x) That the Neighbourhood Services Scrutiny Board (2013/2014) be recommended to scrutinise these matters again before any decisions are made to implement P&D on a permanent basis at either Mell Square Car Park or Lode Lane Car Park. 	The Cabinet Member for Transport and Highways had regard to the Board's recommendations when considering this subject at his decision session on 7th March 2013.

NEIGHBOURHOOD SERVICES SCRUTINY BOARD WORK PROGRAMME 2012-13

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
04 March 2013 continued		
Work Planning - Looking forward to 2013/2014	The Board's suggested Work Plan was agreed, subject to the inclusion of the outcomes from the libraries review of 2009.	The suggested topics were considered and included in the Board's draft Work Plan for 2013/14 as necessary.
Solihull Library	<p>The Board made the following RECOMMENDATIONS to the Cabinet Member for Community Services: -</p> <ul style="list-style-type: none"> i) That, having regard to evidence received including the financial information taken in the private part of the meeting, the Board supports the case for the re-location of the library, ii) That the support is dependent upon the Council being able to sell the existing library building, and iii) That local businesses and the "Shirley Town Team" be added to the list of proposed consultees. 	The Cabinet Member for Community Services had regard to the Board's recommendations when considering this subject at her decision session on 10th April 2013.
Scambusters update	The Board noted the position.	None from this report
Crime and Disorder Scrutiny Panel		
Domestic Abuse Service – Progress update	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) To fully endorse the Partnership's initiative to escalate the importance of Domestic Abuse as a priority area during 2012 and to note the clear progress, to date, that such a decision had made, (ii) To fully endorse the intentions of the Domestic Abuse Commissioning Plan and its Annual Action Plan and commend them to the Domestic Violence Priorities Group on 2nd October 2012, (iii) To welcome the decision to re-appoint a Domestic Violence Coordinator, recognising the valued role that such an appointment had on a day to day basis, (iv) To request that the Partnership ensures that it fully celebrates successful initiatives, particularly towards domestic abuse support, to raise awareness to victims that effective and sensitive multi-agency support services are available to them, and (v) To consider a further report in April 2013: <ul style="list-style-type: none"> - to examine the effectiveness of all partner agencies in working together to move the intentions of the Strategy forward, - to examine the current position regarding the collection of data and intelligence that informed the commissioning of services, and - to meet the Domestic Violence Coordinator and consider the "headline issues and achievements" from her first six months in-post. 	<p>The recommendations from all Panel meetings were taken into account by officers and partners from the relevant service areas in developing future working practices, strategies and policies. Where applicable, those considerations were reported back to the Safer Solihull Partnership and the Cabinet Member for Safer Communities.</p> <p>The Panel, as part of its work plan for 2013/14, will continue to monitor the outcomes and recommendations from this year.</p>

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
Crime and Disorder Scrutiny Panel continued		
<p>Safer Solihull Community Safety Plan 2012-2015 Development</p>	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) To support the re-focused future Community Safety Partnership (CSP) priorities; endorsing too, the logic and theory behind the reasoning to structure those priorities less on themes and crime types but now on four new areas of "Focus", (ii) To support changes to the Partnership's structures to ensure delivery of the re-focused priorities above, and in doing so seeking to strengthen further, the relationship between the Partner agencies, local communities and elected Members, and (iii) To support the proposals for future planning, particularly the methodology to shape the new 3-year Community Safety Plan being aligned with the four new priority areas. 	
<p>Anti-Social Behavior</p>	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) To note the implications of the forthcoming review and rationalisation of legal options for tackling anti-social behaviour, (ii) To welcome the reduction of 29% (Police incident logs) for calls for Police service for Anti-Social Behaviour (ASB) classified incidents for the period 1st April to 24th October 2012 compared with the same period in 2011, (iii) To acknowledge the successful Partnership commitment between the Police and Solihull Community Housing, together with the added value and measurable outcomes of Operation Tandem, (iv) To support the proposed intentions of Operation Tandem 2, (v) That past initiatives, that had worked well, should always include some form of review to evaluate whether or not those initiatives (either in full or in part) could be redeployed as an alternate to developing new initiatives, (vi) To request officers to review the provisions of the current housing tenancy agreement to ensure that it provides adequate safeguards to mitigate against occurrences of ASB in local communities, (vii) To request officers to investigate operating models elsewhere to see if there is any scope for alternative ways of service delivery and/or partnership reaction to noise complaints and monitoring, accepting that there are limitations given the statutory role of Solihull Council's Public Protection, (viii) To request West Midlands Police, whenever operationally feasible, to give all police officers the opportunity to be exposed to neighbourhood policing to gain valuable community experience in matters such as ASB, (ix) That the importance of elected Members taking the initiative to develop strong working relationships and effective lines of communication with Neighbourhood Police Teams in their wards be acknowledged, and 	

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
Crime and Disorder Scrutiny Panel continued		
Anti-Social Behavior <i>(continued)</i>	(x) That the Police input into the consultation process on planning applications be clarified with a request that a process be followed to ensure that Neighbourhood Police Teams are always consulted on planning applications and that it is their view that is reported for consideration.	
Solihull Families First	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) To fully support the project, the “pilot” outcomes and the reported progress so far, (ii) To support the role of a “Super Facilitator” and emphasise that it is considered vital that if such a role was to be successful, then a Super Facilitator should be adequately empowered to make and challenge decisions, (iii) To ensure that initiatives to support employment and employability are always firmly embedded in the strategies that underpin the Families First project. Future reviews of the project should be able to demonstrate where that had happened and be able to identify measureable positive outcomes, (iv) To highlight that school careers advice has a key role to play in giving future direction to young people and that support and advice was seen as being vital to young people originating through Families First, (v) To consider commissioning an external performance audit of the project to evaluate performance and demonstrate quality assurance, (vi) To request the Education, Children and Young People Scrutiny Board to consider the project progress to identify any barriers and weaknesses in “scaling-up” the project, particularly its connectivity with schools and education, and (vii) That an overview of the projects performance and direction of travel be considered by the Council’s Crime and Disorder Scrutiny function in 2013/14, to demonstrate that the project continues to underpin the principles of crime reduction and community safety. 	
Safer Neighborhoods – Strengthened Engagement with Neighborhood Services and Adult Social Care	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) To welcome the update and agreed that engagement between the two service areas was well established and good progress on joint working was evident, (ii) To welcome the initiatives detailed within the case studies and supported the courses of action contained therein, particularly the proposed solution to reduce the risks associated with the Solihull Town Centre homeless gentleman, and (iii) That the Safer Solihull Partnership be invited to review the partner agencies response(s) to noise nuisance complaints to ensure those matters were being dealt with in the most effective and efficient way given the level of Partnership resources available. 	

ITEM	SCRUTINY RECOMMENDATIONS	OUTCOMES
Crime and Disorder Scrutiny Panel continued		
Local Policing Update (LPU)	<p>The Panel made the following recommendations:</p> <ul style="list-style-type: none"> (i) The Panel welcomes the update on Borough Policing, detailing current initiatives and performance for both the Police and their valued contributions to the priority areas of the Safer Solihull Partnership, (ii) That no issues of concern be raised at this point in time for further investigation, (iii) That, through its agenda planning process, the Panel utilise the “issues paper” presented by Inspector Richard Eyles to establish the rationale for a future report and meeting with the Crown Prosecution Service, and (iv) That the Chief Superintendent be invited back to the Panel at some point during 2013/14 to offer a further appraisal on Borough Policing and how the Solihull LPU continues to support the priority areas of the Safer Solihull Partnership. 	
Safer Solihull Performance	<p>As part of receiving regular reports on Safer Solihull performance, the Panel recommended that:</p> <ul style="list-style-type: none"> (i) That future reports should demonstrate that the Partnership’s communication strategies for support services, particularly drugs and alcohol, were successful in reaching all target audiences, (ii) To add the “Crown Prosecution Service” to the Panel’s Work Plan, noting that the detailed scoping for this report would be done at a later date, (iii) To ensure that the Drug, Alcohol and Young People Key Performance Indicators (KPI’s) have been evaluated with a red RAG status and are challenged accordingly to achieve on-target performance by year end, (iv) To ensure that future reports can provide data on prevention initiatives and detection rates, and (v) That a more challenging target be established for Young People Quarterly KPI’s: DAAT 81 and 82 (thus increasing a target of 80% for 2012/13 to 100%). 	

Contact us

If you want to know more about future Overview and Scrutiny plans or about the work already completed, contact

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