

Please note, this information is provided solely for the expressed purpose of finding support services within the Borough of Solihull. It is an offence under the Data Protection Act 1998 to use this information for commercial purposes, or to pass this information to any other person. If you are approached by an individual to let them have a copy of the information we provide, please refer them directly to the Family Information Service on 0800 389 8667.

Date printed: 5 March 2014

ACE Education Advice

ACE Education Advice & Training
36 Nicholay Road
London
N19 3EZ

Telephone: 0300 0115 142
Email: enquiries@ace-ed.org.uk
Age Range: 5 to 16 years
Website: www.ace-ed.org.uk
Referral:

Service Description:

If you are the parent or carer of a child at school and you would like to talk to an adviser please call our confidential advice line.

We offer a comprehensive range of advice and information on education issues (school admissions and appeals, exclusion from school, special educational needs, anti-bullying, attendance etc). Our information is based on current education law and guidance and covers state funded education for children aged 5-16 years in England only.

If your child has special educational needs you will also find further information on our website regarding: early years extra help, getting extra help at school, asking for a statutory assessment, getting the statement right, understanding annual reviews and disability discrimination.

Birmingham Rathbone

Longmore House
Cromer Road
Moseley
Birmingham
B12 9QP

Telephone: 0121 449 1011
Email: via website
Age Range: 18 years+
Website: www.rathbone.co.uk
Referral:

Service Description:

We support people with mild to moderate learning difficulties, within Birmingham and Solihull, to reach their full potential.

We provide support for people with learning difficulties to live as independently as possible in the community. This can include support to: access training, further education, volunteering and employment opportunities, securing and maintaining safe accommodation, accessing health services, managing finances and a range of social and leisure activities.

Educational Psychology Service

Keepers Lodge
Chelmsley Road
Birmingham
B37 7RS

Telephone: 0121 779 1739
Email: educationalpsychology@solihull.gov.uk
Age Range: Up to 19 years
Website: www.solihull.gov.uk/psychology
Referral: Please call duty line for advice

Service Description:

We provide a duty line for parent and carers where they can raise concerns about children and young people relating to: school anxiety, bullying, at-risk of permanent exclusion from an education setting and complex difficulties where there are significant barriers to learning.

Elective Home Education

Solihull Council
Council House
Manor Square
Solihull
B91 3QB

Telephone: 0121 704 8536
Email: sias@solihull.gov.uk
Age Range: 4 to 16 years
Website: <http://newweb.solihull.gov.uk/Resident/Schools-learning/homeeducation>
Referral:

Service Description:

As a parent you have the legal right to choose to educate your children other than by attendance at school, usually by providing education at home. We support your right to educate at home. Local Authorities have a duty in law to monitor that children who aren't educated in school receive a suitable education.

If a child has a Statement of Special Educational Needs, which names a particular school, the local authority must be consulted about your wish to educate at home. The local authority will ensure the Statement is reviewed once a year. For more information please call or email.

Solihull Family Information Service

Call: 0800 389 8667

Email: familyinfo@solihull.gov.uk

Web: www.solihull.gov.uk/familyinfo



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Inclusion and Access Team

Education and Children's Services
PO Box 20
Council House
Solihull
B91 9QU

Telephone: 0121 704 6690
Email: sen@solihull.gov.uk
Age Range: Up to 19 years
Website: <http://newweb.solihull.gov.uk/Resident/Schools-learning/SENDlocaloffer/Assessmentsstatements>
Referral:

Service Description:

Support service for children and young people with special needs requiring a Statement of Special Educational Needs or Single Plan for their educational support.

If a Statutory Assessment is to be undertaken, the Inclusion and Access Team will gather information from you, your child and everyone who works with your child, for example, an educational psychologist, a speech therapist or doctor. Parents are vital members of the team and can provide information as part of that Assessment. We will also provide you with the name of the person in the Local Authority who will be your point of contact (the Named Officer).

IPSEA (Independent Parental Special Education Advice)

Hunters Court
Debden Road
Saffron Walden
CB11 4AA

Telephone: 0800 018 4016
Email: via website
Age Range: Up to 19 years
Website: www.ipsea.org.uk
Referral:

Service Description:

IPSEA is a national charity providing free and independent legally based advice to parents of children with all kinds of special educational needs (SEN) and / or disabilities. All our advice is given by trained volunteers.

Lisieux Trust

184 Sutton New Road
Erdington
Birmingham
B23 6QU

Telephone: 0121 382 6660
Email: info@lisieuxtrust.org.uk
Age Range: All ages
Website: www.lisieuxtrust.org.uk
Referral:

Service Description:

Supporting disabled people in the community. Provide support and information on a variety of issues including: welfare benefits, employment, education, leisure activities, mobility/blue badge, independent living fund, training, RADAR keys etc.

Solihull Family Information Service

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Web: www.solihull.gov.uk/familyinfo



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Mencap Direct

Mencap
123 Goldon Lane
London
EC1Y 0RT

Telephone: 0808 808 1111
Email: help@mencap.org.uk
Age Range: All ages
Website: www.mencap.org.uk
Referral:

Service Description:

Mencap is the leading voice of learning disability. Everything we do is about valuing and supporting people with a learning disability, and their families and carers.

We offer advice and information on issues such as education (choosing the right school, making sense of the statementing process, transition and further education etc), housing, benefits and employment.

National Blind Children's Society

48-62 Woodville Road
Harborne
Birmingham
B17 9AT

Telephone: 01278 764764
Email: enquiries@nbcs.org.uk
Age Range: Up to 19 years
Website: www.nbcs.org.uk
Referral:

Service Description:

The education system can be very complex; finding out about how your child's needs should be met and assisting them in their journey from school to further or higher education can also be daunting. You can contact NBCS at any stage for confidential advice and guidance, if your situation requires specialist education support you will be put through to NBCS' Education Advice and Support Service.

National Careers Service

Telephone: 0800 100 900
Email: via website
Age Range: 13 years+
Website: www.nationalcareersservice.direct.gov.uk
Referral:

Service Description:

We provide information, advice and guidance to help you make decisions on learning, training and work opportunities. The service offers confidential and impartial advice (supported by qualified careers advisers).

There are many ways to contact us: phone (and call back), web chat, email, text and textphone).

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Call: 0800 389 8667

Email: familyinfo@solihull.gov.uk

Web: www.solihull.gov.uk/familyinfo



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School Place Planning & Admissions

School Admissions
Council House
Manor Square
Solihull
B91 3QB

Telephone: 0121 704 6693
Email: admissions@solihull.gov.uk
Age Range: 3 to 16 years
Website: <http://newweb.solihull.gov.uk/admissions>
Referral:

Service Description:

The School Place Planning Team ensures that there are sufficient school places for Solihull children in the area where they live.

The School Admissions Team allocate: nursery and reception school places, junior school places (for those children who attend an infant school) and secondary school places. They also manage applications for children who move into the area or those who wish to transfer to another school.

Schools (Solihull MBC Listings)

Solihull Council
Council House
Manor Square
Solihull
B91 3QB

Telephone: 0121 704 6000
Email: connectcc@solihull.gov.uk
Age Range: 3 to 18 years
Website: <http://newweb.solihull.gov.uk/Resident/Schools-learning/findschool>
Referral:

Service Description:

Via the Council website (see above link) access information regarding: nursery and reception schools, junior schools, secondary schools, special schools, special units, PRUs, sixth forms and further education providers in Solihull.

School Transport

Solihull Council
School Transport
Council House
Manor Square
Solihull
B91 3QB

Telephone: 0121 704 6610
Email: schooltransport@solihull.gov.uk
Age Range: 5 to 16 years
Website: <http://www.solihull.gov.uk/Resident/Schools-learning/grantsfunding/helpwithtraveltoschool>
Referral:

Service Description:

Provide appropriate public travel assistance between home and school for those pupils between the ages of 5 and 16 years of age.

For those pupils with learning difficulties and or/disabilities we are able to consider providing more specialised forms of transport please contact us for more information.

Solihull Family Information Service

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Email: familyinfo@solihull.gov.uk

Web: www.solihull.gov.uk/familyinfo



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Solihull Dyslexia Centre

The Manor House
126 High Street
Solihull
B91 3SX

Telephone: 0121 709 0356
Email: solihulldyslexia@hotmail.co.uk
Age Range: 6 years+
Website: www.solihulldyslexia.co.uk
Referral:

Service Description:

We provide expert dyslexia services to individuals and organisations in Solihull, Birmingham and the Midlands. Our experienced Chartered Psychologists welcome any query about dyslexia.

Please call or email for absolutely no obligation free advice and guidance. We pride ourselves on our easy to understand explanations and plain speaking advice.

Solihull Parent Partnership

Sans Souci
Tanworth Lane
Shirley
Solihull
B90 4DD

Telephone: 0121 733 7290
Email: solihullparentpartnership@prospects.co.uk
Age Range: Up to 19 years
Website: www.solihullparentpartnership.co.uk
Referral:

Service Description:

Trying to get the best advice and help for your child with special educational needs, can be a confusing and emotional experience. The thought of working with school, the Local Authority and other professionals can be a daunting prospect.

Parent Partnership Service is here to help parent carers of children with Special Education Needs (SEN). We provide a free, confidential and impartial service for all parents and carers of children with special educational needs in Solihull.

Our aim is to enable parents/carers to make informed decisions about their child's education, by ensuring they have the advice, information and support to make those decisions.

Solihull Family Information Service

Call: 0800 389 8667

Email: familyinfo@solihull.gov.uk

Web: www.solihull.gov.uk/familyinfo



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Solihull Specialist Careers Service (formerly Connexions)

Solihull Centre
1st Floor, Solihull Central Library
Homer Road
Solihull
B91 3RG

Telephone: 0121 770 1861
Email: specialistcareers.serviceInfo@solihull.gov.uk
Age Range: 16 to 18 years
Website:
Referral:

Service Description: Provide a specialist careers guidance support service for 16-18 year olds who are not in education, employment or training in Solihull, and eligible young people who need support services.

Solihull Specialist Careers Service (formerly Connexions)

Chelmsley Wood Centre
289 Bosworth Drive
Chelmsley wood
Solihull
B37 5DP

Telephone: 0121 770 1861
Email: specialistcareers.serviceInfo@solihull.gov.uk
Age Range: 16 to 18 years
Website:
Referral:

Service Description: Provide a specialist careers guidance support service for 16-18 year olds who are not in education, employment or training in Solihull, and eligible young people who need support services.

Specialist Inclusion Support Service (SISS)

Keepers Lodge
Chelmsley Road
Chelmsley Wood
Birmingham
B37 7RS

Telephone: 0121 770 6267
Email: sissadminoffice@solihull.gov.uk
Age Range: Up to 19 years
Website: <http://www.solihull.gov.uk/Resident/Schools-learning/educationalsupport/SISS>
Referral: Complete an online referral form or contact for further information

Service Description: We offers multi-disciplinary support for children and young people with a range of special educational needs and disabilities (SEND). SISS provides support in schools, nurseries, early years settings and homes.

The service is made up of six specialist teams:
Communication and Learning Difficulties (CLD) Team
Emotional, Social and Behavioural Difficulties (ESBD) Team
Autism Team
Sensory and Physical Impairment (SPI) Team
Special Educational Needs Under 6 (SEN U6) Team
Speech, Language and Communication Disorders (SLCD) Team

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The British Computer Association Of The Blind (BCAB)

58 - 72 John Bright Street
Ladywood
Birmingham
B1 1BN

Telephone: 0845 643 9811
Email: Info@bcab.org.uk
Age Range:
Website: www.bcab.org.uk
Referral:

Service Description:

BCAB is an organisation of blind and partially sighted computer users. We actively promote the use of computers and technology. We encourage people to explore the use of computers at home, in work and in education. We stay up to date with advances in technology, identifying relevant resources and information for blind and partially sighted people. Join BCAB today and get up to speed, and stay up to date, with technology for blind and partially sighted people. Enjoy regular newsletters, tutorials and training courses (with member discounts), and a friendly social scene.

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