

**Draft notes of Lyndon, Elmdon, Olton and Silhill Partnership Forum Meeting
held on Tuesday 6th March at Greswold Primary School**

Attendees:

Michele Sadler, Solihull MBC (Chair)
Betty Bancroft, Olton Residents Association
Sarah Barnes, Solihull Partnership
Barbara Colquitt, Neighbourhood Watch
Chris Collette, Meadowside Family Practice Patient Participation Group
Hannah Colson, Solihull Partnership [notes]
Councillor Davies, Olton Ward
Carol Dodd, West Midlands Police
Marion Dodd, Neighbourhood Watch
Peter Finn, Lyndon School
James Harris, Meadowside Family Practice Patient Participation Group
Steven Hayes, CENTRO
Kath Hemmings, Solihull MBC
Councillor Hewings, Elmdon Ward
Councillor Hogarth, Silhill Ward
John Hornby, Solihull Partnership Governing Board Representative
Councillor Hulland, Silhill Ward
Jacqueline Jones, West Midlands Fire Service
Patricia Lesley, Grove Road Patient Participation Group
John Morris, Neighbourhood Watch
Mr & Mrs Nash, Olton Residents Association
Dave Pinwell, Solihull Partnership Governing Board Representative
Councillor Mrs Pittaway, Silhill Ward
Councillor Glenis Slater, Elmdon Ward
Tina Wiggin, Solihull MBC
Councillor Windmill, Olton Ward

Apologies:

Rev Eldridge, Olton URC & Hobs Moat
Rod Embley, Embley Business Units
Brian Fiddaman, Neighbourhood Watch
Roger Hancock, Hatchford Brook Churches Together
Rev Julia Monaghan, Lyndon Methodist Church
Caroline Naven, Solihull MBC
Councillor O'Kane, Olton Ward
Sue Phillips, Solihull Care Trust
Rabbi Pink, Solihull & District Hebrew Congregation
David Reed, Solihull MBC

1. Welcome and Introductions

Michele Sadler welcomed everyone to this forum meeting, and round the table introductions took place.

2. Notes of Meeting held on 13th October 2011 (as distributed)

The notes of the meeting from 13th October were approved.

2.1 Matters arising

Sarah circulated to the group an updated version of the mapping of the range of services available to local residents for Elmdon Ward. Sarah requested the group look through the updated document and contact either Hannah (hcolson@Solihull.gov.uk or 0121 704 8258) or Sarah (sbarnes@solihull.gov.uk or 0121 704 8347) if there is anything missing.

Sarah noted to the group work has started on mapping services for Silhill and Lyndon Wards, which she is hoping will be in a position to be distributed at the next meeting of this forum in June.

Sarah read out an update from Nick Tromans regarding the question from the last meeting, 'that there is no recorded category for age related incidents'. Nick's response was: *"Although, technically, age motivated crime isn't treated as a 'hate crime', I can confirm that, in 2011, out of the 149 victims whose age was known (there were 164 victims in total), 4 were males aged 60+. Two were motivated by disability; the other two by race."* Sarah also notified group members Hate Crime leaflets were available for those who wanted them at the end of the meeting. Councillor Hulland noted the reason for asking the age question last time, was because there is a possibility the elderly wouldn't want to make a fuss and report a hate crime incident. Sarah responded that, analysis from the third party reporting centres should help to identify any issues.

3. Public Transport Discussion (presented by Steven Hayes, Centro)

Steven provided the group with a brief background to Centro's role within Solihull. Centro work within the area to provide travel information and infrastructure; and work in partnership with bus and rail operators to ensure that customers are provided with high standards in services and value for money. Centro fund non commercially viable services and West Midlands Special Needs Transport who operate the Ring & Ride Service.

Steven invited questions from the group, and the following was discussed:

Ring & Ride

Consultation on changes to the Ring & Ride service are currently underway and are due to close on 30th March 2012. The consultation is aimed at changing the application process and assessment criteria to make sure that the service is used by those who need it most. Examples of requirements currently being consulted on include age, medical conditions and disability / mobility conditions.

Travel Cards

A sample of signature services are trialling a travel smartcard (similar to the Oyster card in London) which allows passengers to put money on their card at certain outlets before travelling, to enable them to check in on the bus and speed up the process of having to queue for a ticket. If the trial is a success, Centro will look to roll this out across the Borough later on this year. The card will not replace concessionary cards or cash fares, as there will always be people who use public transport as a one off occasion and wouldn't therefore necessarily need a travel smartcard.

Local people would like to see a Solihull only travel card, as they feel they are subsidising other areas that they don't necessarily travel around. Steven explained, National Express protect their own product at the expense of local products. This issue is however, being taken to the Bus Operators Panel later in the year.

Metro

The metro extension will take the Midland Metro from its current terminus at Snow Hill and extend it to New Street Station. This is expected to be completed by 2015.

Other Issues

Centro have strict value for money criteria to meet, which on some occasions does mean the withdrawal of bus services, or the lack of services in a particular area e.g. Streetsbrook Road.

The group discussed behaviour of passengers (particularly young people) both on the bus and while waiting for the bus. Councillor Windmill requested the need to re-introduce bus inspectors to help with this issue. Steven commented that this was an educational need, and that Centro work with local schools. Peter Finn welcomed this and offered an invite for Centro to come and speak to children at Lyndon.

If people have a concern about the standard of driving on buses, they can either contact the bus operator directly or if they are not sure who the operator is they can report their concern to Centro who will pass the information on.

The group thanked Steven for attending the meeting, and Steven noted he would send some leaflets on the Ring & Ride Service to Sarah to circulate to the group. Further details are also available from: <http://www.solihull.gov.uk/health/ringride.htm>.

4. Neighbourhood Services (presented by Kath Hemmings, Neighbourhood Manager, Solihull MBC)

A DVD produced by the Council's Neighbourhood Services Team called "Streetlife" was played to the group, which showcased neighbourhood projects from across the Borough.

Kath noted to the group a new neighbourhood co-ordinator has just been recruited to cover Solihull Town Centre; and volunteer environmental champions have recently been doing some work in Solihull Town Centre to improve the appearance. The Neighbourhood Sports team who inspire personal development and community spirit through sport, volunteering and active lifestyles have now been re-located to the council house and are sitting alongside the neighbourhood management team, which will benefit the community as neighbourhood projects will now be more aligned.

Solihull Partnership are currently focussing on how to improve the way we deal with troubled families within the Borough, and it is hoped an outcome of this project will see a decrease in the amount of anti-social behaviour.

Kath also informed the group, neighbourhood co-ordinators are currently pulling together their Ward Action Plans for the coming year, so if any partners would like to add anything to the plans they are to contact Kath or the neighbourhood co-ordinator for their area.

Councillor Hogarth, Councillor Davies and others wished to commend the efforts of the two neighbourhood co-ordinators who work within Silhill, Olton, Elmdon and Lyndon Wards.

Councillor Hogarth also raised the group's awareness of an event happening on 31st March which is involving over 1000 young people from across the region to participate in project work in the Solihull area to benefit the community. Carol Dodd explained that a project group has been set up involving the Police, Council, Renewal Centre to organise the event and ensure there are communications activities in place.

The group agreed they would find it useful to have a document circulated with the minutes from the meeting with names and contact details of neighbourhood co-ordinators across Solihull.

5. School Travel Planning (presented by Tina Wiggin, Safe and Sustainable Travel Office, Solihull MBC)

Tina explained to the group she works for the Road Safety Education Team at Solihull MBC, to support local schools in producing School Travel Plans; which set out practical steps for reducing the number of car journeys and improving children's safety on the school journey.

Tina noted in 2005 Solihull recommended that all schools within the Borough have school travel plans in place by 2010; all schools except one now have these in place.

Tina advised the group the plans work in alignment with parking enforcement teams and neighbourhood co-ordinators to try and tackle poor parking behaviour around schools. Tina stated that feedback they have received from local primary school children when doing travel surveys has indicated that the car is their least favourite way of travelling to school. Tina explained this is a missed opportunity as by the time children reach senior school age their opinions have often changed. Tina also stated that schools need to try and sell the health factor benefits of walking or cycling to school, to try and encourage parents to take it up.

The group discussed whether schools could open earlier in the mornings to allow for longer drop off periods; Tina advised that this was down to individual choice by schools. There was also a discussion about the fact that 20% of Solihull school children actually live outside the Borough, which obviously impacts on the numbers of cars on the roads.

The group discussed the need for pedestrian crossings outside schools; Tina explained that if they meet the requirement for one a case can be put forward but they need information to be able to build the case. Councillor Davies stressed the need for a pedestrian crossing on Grange Road, where the road crosses the Warwick Road. Tina commented that if local residents, councillors etc could encourage the schools to feedback the need for a pedestrian crossing this would help to build the case.

The group also had a conversation about crossing guards / lollipop ladies / men and how consistently across the Borough they are often holding traffic up to allow only one person to cross the road. Tina advised the group she would look in to this issue, and that it could most likely be resolved through training.

Dave Pinwell asked whether School Travel Plans were public documents; Tina explained that they encourage schools to put them on their own websites.

Tina noted to the group she would circulate a couple of documents on School Travel Plans to group members when the minutes go out.

6. Housebound Home Library Service

As David Reed (Community Based Learning & Engagement Manager, Solihull MBC) was unable to attend the meeting, Sarah circulated to the group a handout promoting Solihull's Home Library Service which is aimed at anyone in Solihull who is unable to leave their home due to physical or other issues, and who does not have someone who can access library services on their behalf.

7. Identify Items for Discussion at Next Meeting

Suggestions for discussion at the next meeting included:

- Neighbourhood Action Plans 2012/13
- Local Development Framework / Planning Update
- Information about Solihull Hospital Walk in Centre

Michelle closed the meeting by thanking everyone for attending, and inviting the group to attend the next meeting which is scheduled to be held on Thursday 21st June, Venue and timings to be confirmed nearer the time.



SCHOOL TRAVEL PLANS

School Travel Plans

Tina Wiggin



INTRODUCTION

TINA WIGGIN

Road Safety and Sustainable Travel

What is a Travel Plan?

What is Safer Routes to School?

Solihull School Travel Plans

What's involved in developing a Travel Plan?

SCHOOL TRAVEL PLANS

School Travel Plans AIM to increase the use of sustainable modes of transport on the journey to school and reduce the number of child road casualties.

SAFER ROUTES TO SCHOOL

ENGINEERING SOLUTIONS

- Parking Restrictions
- Gateway features
- Speed reductions
- Toucan crossings
- Road humps and speed cushions
- Speed signs
- Zebra crossing



SOLIHULL SCHOOL TRAVEL PLANS

99% of Solihull schools have travel plans.

Annual Travel Plan Review

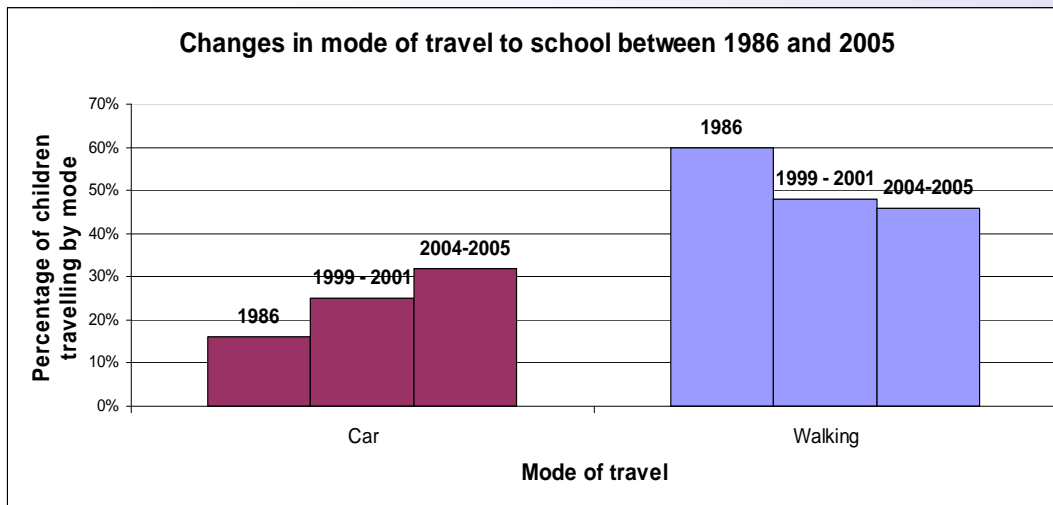
Safer Routes to School
Application

School Gate Parking Toolkit
(Walking and Cycling
Challenge)



Why have School Travel Plans (STP)

- Changing travel patterns



- Health benefits
- Reduced congestion
- Improved air quality
- Parking problems

(Source National Travel Survey, Department for Transport)

Key Elements of School Travel Strategies

- Holistic approach,
- Ownership and commitment from school community
- Consultation - pupils, parents, governors, staff and others
- Physical improvements to the environment outside the school
- Education/training e.g cycle training
- Practical activities e.g walking buses-
- School travel plan at core, setting out what will be achieved

TRAVEL PLAN

- Brief description of the school, including location, size and type
- Survey to identify how children currently travel to school and how they would prefer to travel
- Transport problems faced by the school
- Clearly defined targets and objectives
- Details of proposed measures and time table for implementation
- Clearly defined responsibilities
- Evidence that interested parties have been consulted
- Proposals for monitoring and review

School Travel Plan Reviews

- Hazel Oak
- Reynalds Cross
- Triple Crown Centre
- Alderbrook
- Langley
- Balsall Common
- Bishop Wilson
- Castle Bromwich Infants
- Castle Bromwich Junior
- Chapel Fields Junior
- Cheswick Green
- Woodlands Infants
- Yew Tree
- Dickens Heath
- Dorridge Infants
- Dorridge Junior
- George Fentham
- Greswold
- Oak Cottage
- St Alphege Infants
- St Alphege Junior
- St Mary & St Margaret's
- St Andrew's
- St Margaret's
- Windy Arbor

School Gate Parking 2012

- Balsall Common Primary
- Bishop Wilson Primary
- Cheswick Green Primary
- Greswolde Primary
- Marston Green Infant
- Monkspath Primary
- Park Hall Academy
- St Andrews Primary
- St Margaret's Primary
- Smiths Wood Sports College

**Draft notes of Lyndon, Elmdon, Olton and Silhill Partnership Forum Meeting
held on Thursday 12th July at Solihull Synagogue**

Attendees:

Michele Sadler, Solihull MBC (Chair)
Betty Bancroft, Olton Residents Association
Sarah Barnes, Solihull Partnership
Sue Collins, Solihull People website
Barbara Colquitt, Neighbourhood Watch
Hannah Colson, Solihull Partnership [notes]
Rev Toby Crowe, Elmdon Parish Church
Councillor Davies, Olton Ward
Rod Embley, Embley Business Units
Roger Hancock, Hatchford Brook Churches Together
Councillor Hewings, Elmdon Ward
Joan Hewings, Neighbourhood Watch co-ordinator
Councillor Hlland, Silhill Ward
Jacqueline Jones, West Midlands Fire Service
Patricia Lesley, Grove Road Patient Participation Group
Joyce MacNichol, Hobs Moat Medical Centre Patient Participation Group
Mr & Mrs Nash, Olton Residents Association
Sergeant Paul O'Reilly, WM Police (ASB presentation)
Sue Phillips, Solihull Care Trust
Rabbi Pink, Solihull & District Hebrew Congregation
John Pitcher, Solihull MBC (housing presentation)
Councillor Mrs Pittaway, Silhill Ward
Councillor Tedd, Lyndon Ward
Liz Tout, Yew Tree Medical Centre Patient Participation Group
Councillor Windmill, Olton Ward

Apologies:

Councillor Chamberlain, Lyndon Ward
Chris Collett, Meadowside Patient Participation Group
Carol Dodd, WM Police
Brian Fiddaman, Neighbourhood Watch co-ordinator
Peter Finn, Lyndon School
Alan Frankcom, Yew Tree Medical Centre Patient Participation Group
Councillor Hamilton, Elmdon Ward
Councillor Hogarth, Silhill Ward
John Morris, Neighbourhood Watch co-ordinator
Caroline Naven, Solihull MBC
Councillor Rushen, Lyndon Ward
Councillor Glenis Slater, Elmdon Ward
Mike Stewart Lawrence, Patient Participation Group

1. Welcome and Introductions

Michele Sadler welcomed everyone to this forum meeting, and thanked Rabbi Pink for hosting the meeting. Apologies were received and noted.

2. Notes of Meeting held on 6th March 2012 (as distributed)

The notes of the meeting from 6th March were approved.

Sarah noted to the group the reasons why items on today's agenda look different to the items forum members requested at the end of the last meeting on 6th March. Sarah acknowledged to the group, that having followed up conversations with council colleagues regarding the Neighbourhood Action Plans 2012/13 item, it was decided that as they have already been agreed there was no requirement for an item on them. **Sarah agreed to circulate the plans to forum members.**

The item on Local Development Framework / Planning update has been slightly altered following conversations with Councillor Windmill, to an item on Housing need in the area.

The item on 'Information about Solihull Walk in Centre' has been deferred, pending a review of Walk in Centres in the Solihull & Birmingham Cluster area. **Sarah undertook to bring this back to a future meeting when the consultation period for the review is more clear.**

Sarah also reminded the group to publicise the Civic Honours Awards amongst their wider networks. There are six award categories: The Arts, Sport, Community Involvement, Making a Difference for Young People, Young Hero; and the Mayor's Award. The nomination form has been circulated with the papers for the meeting; the closing date for all nominations is Saturday 21st July.

3. Meeting Local Housing Needs (presented by John Pitcher, Solihull MBC)

John Pitcher gave a presentation about how the Council is working to try to meet the housing needs in the local area. John explained that Solihull has a challenge to provide affordable housing for a range of requirements; he advised the group affordable housing is housing that is available to rent or buy at less than full market cost. He talked about the high demand for social housing in the borough and the increasing ageing population which also has an impact on the extent and type of affordable housing required.

John noted the challenges involved in providing affordable housing in Solihull (land and money) and explained that a variety of initiatives were being taken to try to meet housing need, of which building more housing was only one. He then talked about how affordable housing is provided and informed the group of local developments that will provide affordable housing, including examples of where these developments have already occurred in the local area e.g. re-developing council owned garage sites as affordable housing (Masons Way 2011).

The group asked John a series of questions including:

- How many homeless are currently in Solihull? *John replied to say there are between 6-8 people at any one time who are literally roofless and last year there were 330 households who were statutorily homeless e.g. had no safe permanent place to stay.*
- What is the current situation with Margaret Thatcher's 'Right to Buy' scheme for council housing? *John commented that Solihull sold around 7 ½ thousand houses under this scheme but they were only able to replace 1 in 4 of these homes, which is one of the reasons why there is a shortage of social housing in Solihull. Currently only a handful of homes a year get sold under this scheme in Solihull; however the Government is trying to promote this.*
- What are the regulations on building developments on green belt land? *John replied to say protecting green belt land is a priority in Solihull. He also advised forum members to look at the Draft Local Plan to see where proposed developments are in Solihull.*

Councillor Tedd notified the group, that the Government have made a settlement with local authorities enabling them to boost local investment in new housing, by allowing them to keep Council house rents; a change from the previous national 'pooling' system. This will enable Solihull MBC to be able to plan ahead; John explained Solihull is investing nearly £6million to increase the

Council's affordable housing stock. Councillor Windmill also advised the group, that local authorities (through legislation) have the power to purchase properties which are empty over a long period of time, which Solihull could use to increase the number of housing available and to improve the quality of housing. This power has not yet been used in Solihull.

The group also discussed possible solutions to solve the shortage of housing in the borough, including using residential mobile homes; which John replied to say this is not something Solihull has looked into due to the amount of land needed for a mobile home site. Rod Embley suggested to the group, to solve the land issue, Solihull should think about selling some of the golf courses within the built up areas and using this land to build homes on. The group agreed this was a good idea in principle, but the density of population is already high in these 4 Wards so building more houses would impact on infrastructure and a range of services e.g. doctors, schools, roads. The group thanked John for his presentation.

4. Tackling Anti-Social Behaviour (presented by Sergeant Paul O'Reilly, WM Police)

Sergeant Paul O'Reilly opened his presentation by explaining to the group that Anti-Social Behaviour (ASB) is a subjective phrase as different people can observe a behaviour and believe it to be ASB and others not. Paul provided the group with the definitions of ASB used by the National Policing Improvement Agency. He talked through common examples of ASB, including some local cases within the 4 Wards; and he explained how the Police deal with the ASB incidents. Paul closed his presentation by asking the group to think about whether their own perceptions of ASB had changed now they know more about it.

Councillor Hulland stated that parking is a real problem in most of the 4 Wards in this area, but not much can be done if its not illegal. Paul replied that the Police do try to actively patrol those areas of concerns and issue Notices for obstruction. Paul also advised the group that the Police work alongside Council enforcement officers who try to tackle parking problems, particularly around schools.

Councillor Tedd advised the group that Solihull Community Housing are able to offer help, advice and support to people in private housing as well as social housing, if they have a problem with ASB.

The group also discussed graffiti as a problem within the local area; Paul explained graffiti is classed as criminal damage rather than ASB. The group thanked Paul for his very informative presentation.

5. Facilities and activities in the area ~ Lyndon & Silhill

Sarah explained to the group, this item has been brought back to the forum as Hannah has done a significant amount of work on mapping the facilities within Lyndon and Silhill Wards. At the October 2011 meeting, the group were given mapping information on Olton and Elmdon Wards following a request from forum members that local residents do not have enough information about what is going on in their local area.

Hannah circulated to forum members two detailed Ward maps which included tables of activities and services within Lyndon and Silhill. Hannah explained to the group she had managed to get the majority of information from a variety of sources on the internet and also from meeting up with the Ward Councillor's from both Lyndon and Silhill. Hannah asked forum members to take away the information and to contact her with any additional information they would like added to the tables.

Sue Phillips noted it would be useful to add dentists, and that some pharmacies within the local area were missing; **Sue agreed to share this information with Hannah.** Councillor Tedd thanked Hannah for all the work she has done on the mapping of activities and services within Lyndon.

Sarah explained to the group with the nature of the work, it will never be complete as there will always be something to add. She asked forum members for ideas on how to get this information out to the right people; advising the group that Neighbourhood Police teams and Council

Neighbourhood teams were two avenues. Other suggestions from forum members included hard copies at local libraries & doctors surgeries; within information packs for new residents as they sign up to the electoral roll; and at local estate agents. Sue Collins also offered to upload information on to her Solihull People website. **Forum members were asked to contact Hannah with any further information to be added to the mapping work.**

6. Identify Items for Discussion at Next Meeting

Barbara Colquitt raised the issue of unacceptable parking outside Langley Primary School on St Bernard's Road as a matter of any other business. The group had a discussion about poor parking at the school and the impact it has on other roads in the surrounding area; and also parking in general in this area. The group agreed to have this as an item at its next meeting.

Suggestions for discussion at future meetings included:

- Information about Solihull Hospital Walk in Centre
- Car parking issues in the area ~ **please contact Hannah Colson** (hcolson@solihull.gov.uk or 0121 704 8258) **with your issues regarding parking before the next meeting so we can ensure there is a specific focus to the discussion**
- Health presentation on working with the frail / elderly ~ **Sue Phillips to arrange**
- Update on Healthwatch
- Presentation on support to local businesses, incl. information on the casino build
- Public Transport update from Centro

Councillor Hewings also asked if Neighbourhood Watch co-ordinators could be encouraged to attend the meetings again.

Michelle closed the meeting by thanking everyone for attending, and inviting the group to attend the next meeting which is scheduled to be held on Tuesday 2nd October, Venue and timings to be confirmed nearer the time.

Lyndon, Elmdon, Olton and Silhill Partnership Forum

Meeting Local Housing Needs

John Pitcher
Solihull Council

Lyndon, Elmdon, Olton and Silhill Partnership Forum

❑ Solihull Draft Local Plan - 'Challenge B'

- ‘..shortage of affordable housing, particularly for rent, in all areas..’

- ‘..need for a range of affordable housing for older people & for people with learning, physical and sensory disabilities and mental health needs’

Lyndon, Elmdon, Olton and Silhill Partnership Forum

❑ Housing Need

- What do we mean by 'need'?

❑ Housing need in Solihull

- Newly forming households
- Ageing population (including increasing population of people with complex needs)

Lyndon, Elmdon, Olton and Silhill Partnership Forum

Housing Need

- Borough wide approach

Housing need initiatives

- Solihull Independent Living
- Homeless prevention
- Social housing: reducing 'under occupancy'
- Empty Homes
- Private Rented housing

Lyndon, Elmdon, Olton and Silhill Partnership Forum

Affordable Housing

- What is it?
- Why is it important?
- The Problem! (money & land)

Lyndon, Elmdon, Olton and Silhill Partnership Forum

- ❑ Affordable Housing - How do we provide it?
 - Develop directly (Solihull Community Housing & Housing Associations)
 - Acquiring existing open market property
 - Acquiring sites
 - 'Section 106'

Lyndon, Elmdon, Olton and Silhill Partnership Forum

- Affordable Housing – Recent Examples in the Forum Area
 - Wharf Lane (2004-2008)
 - Ulverley Place (Flemings Hotel, 2010)
 - Masons Way (2011)
 - Hampton Lane (2012, Affordable ‘Extra Care’)

Lyndon, Elmdon, Olton and Silhill Partnership Forum

- Meeting Housing Needs – the Future?
 - Continuing existing initiatives
 - Localism Act – new freedoms?
 - Local Plan (Policy P4 & Affordable Housing guidance)
 - Local Plan ‘Allocated Sites’

West Midlands Police

Elmdon, Lyndon, Olton, and Silhill Partnership Forum
12 July 2012

Anti-Social Behaviour

Sergeant Paul O'Reilly
Olton & Silhill Neighbourhood Policing Team
Contact Telephone no: 101 extension 7923 6206

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15	£1,000,000
14	£500,000
13	£250,000
12	£125,000
11	£64,000
10	£32,000
9	£16,000
8	£8,000
7	£4,000
6	£2,000
5	£1,000
4	£500
3	£300
2	£200
1	£100



Question

What is Anti-Social Behaviour?

This can be your starter for £100 or the £1,000,000 question

A: Youths sitting at a bus stop talking

B: Neighbours making too much noise

C: Kids playing football in the street

D: Anything that annoys you

Definitions of ASB used by the National Policing Improvement Agency

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- Crime and Disorder Act (1998) - Acting “in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.”
- Housing Act (1996) – “Engaging in or threatening to engage in conduct causing or likely to cause a nuisance or annoyance to persons engaged in lawful activities”.
- Chartered Institute of Housing (1995) – “Behaviour that unreasonably interferes with other people’s rights to the use and enjoyment of their home and community”.

ASB therefore includes a variety of behaviour covering a whole complex of selfish and unacceptable activity that can blight the quality of life of a particular individual, group or community.

Common Examples Of Anti-Social behaviour (ASB)

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- Verbal Abuse By Known Person (i.e. Neighbour)
- Targeted Noise (i.e. Banging on Walls/Windows)
- Targeted Mess (i.e. Thrown Eggs, Litter, Stones)
- Targeted Malicious/Nuisance Phone Calls
- Youths Gathering In Public Place (Drinking/Noise/Football)
- People Smoking Drugs In Public Place
- Children Climbing On Buildings/Fences
- Loud Music From Parked Cars
- Person Drunk/Urinating In Public (Staggering, Noisy etc.)
- Children Setting Fire to Grass/Litter

An incident should not be ASB if confined to a household and not affecting others from outside the premises.

How Do WE Respond?

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- Visit location – initial scene attendance and Engage with any ‘offenders’ – obtain details
- Communicate with the Community – Letter of information on repercussions, parent responsibility, and working together to solve problems
- Cease and desist Notices
- RAG (Red-Amber-Green) youth warning letters. Contain scaled advice, starting softly at green, progressing to red which involves meeting with parent(s) and youth to identify formal interventions, such as
 - Acceptable Behaviour Agreement/Contract
 - Parenting Contract/Agreement and Parenting Order
- And on ALL occasions, engage and reassure caller; and liaise with partners and other agencies to share information and consider ways to obtain positive outcomes, e.g. Gosford Walk case study
- Case Conference those involving sustained anti-social behaviour
- If Criminal offence, consider CRASBO (soon to be CRIMBO)

Real incidents recorded as ASB in Olton and Silhill, 3-6 July 2012

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- Trespassers on golf course with sticks and causing damage
- Problems with persons entering/leaving neighbouring premises at all hours of the day, shouting and causing damage to the building
- Male spitting erratically all over the floor
- Male knocked hat off a traffic warden
- Banging and shouting coming from service road at rear of caller's address
- Messing about in shop
- Neighbour playing loud music



How does this relate to what your own perceptions of ASB are/were?



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**Draft notes of Lyndon, Elmdon, Olton and Silhill Partnership Forum Meeting
held on Tuesday 2nd October 2012, at Langley Senior School**

Attendees:

Dr Mike Baker, Solihull CCG (Frailty Presentation)
Betty Bancroft, Olton Residents Association
Sarah Barnes, Solihull Partnership (Chair)
Barbara Colquitt, Neighbourhood Watch
Hannah Colson, Solihull Partnership [notes]
Councillor Davies, Olton Ward
Carol Dodd, WM Police
Marion Dodd, Neighbourhood Watch
Rod Embley, Embley Business Units
Roger Hancock, Hatchford Brook Churches Together
Councillor Hlland, Silhill Ward
Sarah James, Solihull MBC (Neighbourhood Planning Presentation)
Mr & Mrs Nash, Olton Residents Association
Caroline Naven, Solihull MBC
Sergeant Paul O'Reilly, WM Police
PC Robinson, WM Police
Sue Phillips, Solihull Care Trust
Dave Simpson, Solihull MBC
Councillor Glenis Slater,
Liz Tout, Yew Tree Medical Centre Patient Participation Group
Paul Tovey, Solihull MBC
Councillor Windmill, Olton Ward
Bill Wood, Richmond Road PPG

Apologies:

Councillor Chamberlain, Lyndon Ward
Sue Collins, Solihull People website
Rev Toby Crowe, Elmdon Parish Church
Winifred Dunn
Brian Fiddaman, Neighbourhood Watch co-ordinator
Alan Frankcom, Yew Tree Medical Centre Patient Participation Group
Councillor Hamilton, Elmdon Ward
Councillor Hewings, Elmdon Ward
Joan Hewings, Neighbourhood Watch co-ordinator
Councillor Hogarth, Silhill Ward
John Morris, Neighbourhood Watch co-ordinator
Rabbi Pink, Solihull & District Hebrew Congregation
Councillor Mrs Pittaway, Silhill Ward
Councillor Rushen, Lyndon Ward
Michele Sadler, Solihull MBC
Councillor Tedd, Lyndon Ward

1. Welcome and Introductions

Sarah Barnes welcomed everyone to this forum meeting, and round the table introductions took place.

2. Notes of Meeting held on 12th July 2012 (as distributed)

The notes of the meeting from 12th July were approved as an accurate record of the meeting.

Sue Phillips provided forum members with an update on the walk-in centre. A review of urgent care in Solihull is taking place and the walk-in centre is part of this. Sue advised that telephone surveys and discussion groups will be taking place later this month to inform this review. Sarah requested that this forum be kept informed of developments.

3. Working with the Frail and Elderly (presented by Dr Baker)

Dr Mike Baker gave a presentation on 'Frailty Programme Update in Solihull' (attached with the notes). The key points were:

- The Solihull Clinical Commissioning Group (CCG) strategy's main focus is integrated care.
- The five key clinical priorities as part of the Solihull CCG Strategy 2012-15 are: Preventing Disease & Improving Health, Frailty, Mental Health/Learning Disabilities, Managed Care and Care in a Crisis.
- Frailty is a major priority in Solihull due to the demographics of the population
- The Joint Frailty Outcomes Framework for Solihull has five key principles:
 1. Staying Healthy and Independent
 2. Enhancing Quality of Life for Resident's and their carers
 3. Deliver Care Closer to Home
 4. Staying Safe
 5. Improved and positive experience of Social and Health Care services
- There are a number of projects being worked up to deliver the Frailty Outcomes Framework, including: Frailty Register & Care co-production, Dementia Pathways (working with Birmingham & Solihull Mental Health Foundation Trust), support to Care Homes (in conjunction with Solihull Council) etc.
- The next steps are to agree with commissioners across health and social care whilst consulting with patients, carers and provider organisations, to develop performance indicators and measures and to implement through the developing Integrated Care Partnership in Solihull.

The group asked Dr Baker a series of questions including:

- Councillor Hlland thanked Dr Baker for his presentation and said the information was encouraging; however there was work which needs to be done on the communications strategy as there has been so much change in the health system it is hard for local residents to keep up. *Dr Baker admitted that communication has not been the best in the past but noted that the CCG is now consulting with local residents about changes; he also recognised the importance of providing people with meaningful options to consider. Sue Phillips noted that the CCG is developing a communications strategy and said that they are open to suggestions for ways their communication can be improved; staff members are available to go out and talk to local groups / organisations about their role. They have also had a meeting with Solihull News to try and do more pro-active work.*
- Councillor Windmill commented that the vision for residents (to have the same opportunities where ever you live, to be able to grow older without the fear of getting old and access to safe, high quality, effective care, delivered locally) was ideal but with the current financial situation would it be possible? And also could frailty as a priority could clash with the Government's national focus on personalisation? *Dr Baker stated that health care is all about balance and what is right for an individual. He is aware that this area has a high number of elderly people and pockets of deprivation but is perhaps under represented with financial opportunities. Sue Phillips stated that the CCG are trying to address health*

inequalities e.g. through introducing weight management programmes, local health trainers and developing a Citizens Advice Bureau at a local doctor's surgery.

- Councillor Slater asked what the current Out of Hours response time was. *Sue Phillips agreed to find out this information and report back directly to Councillor Slater.* .

Actions:

- Dr Baker to email Hannah with the draft Outcomes Framework so she can circulate to forum members for feedback and comment
- Sue Phillips to find out about Out of Hours response time and feedback to Councillor Slater
- Forum members to provide Hannah with suggestions on communication methods for the CCG, which Hannah will feedback to them.

The group thanked Dr Baker for his presentation.

4. Neighbourhood Planning (presented by Sarah James, Solihull MBC)

Sarah James, from Neighbourhood Planning Team at Solihull MBC, gave forum members a short presentation on 'Neighbourhood Planning in Solihull'. The presentation (attached to the notes) covered the following points:

- The key principles behind neighbourhood planning and the different types of neighbourhood planning tools
- Who is able to get involved in neighbourhood planning (the Parish or Town Council must take the lead where there is one, in other areas a community group can apply to become a 'Neighbourhood Forum')
- The key stages in the process for applying for a neighbourhood plan
- The role and support of Solihull MBC
- Things to consider before starting the process

In this area, a 'Neighbourhood Forum' would have to be set up to prepare a neighbourhood plan; this must have a minimum of 21 members and a written constitution. Membership could be open to local businesses and elected members as well as residents. In response to a question, Sarah James clarified that a Neighbourhood Plan doesn't need to be ward based.

Roger Hancock asked if 'Neighbourhood plans' just cover the built up environment or could they also cover the general layout of public spaces? Sarah replied to say they are not just about buildings, and that neighbourhood plans can be quite diverse.

Councillor Slater commented that the process sounds complicated and long, and asked whether you can still go to the Council directly with a planning application? Sarah advised that this is still possible. The key question is what you want to achieve – neighbourhood planning takes time and money and may not be the best route. The best thing to do is to speak to the planning team at the Council for advice.

Dave Simpson noted that the Council are currently learning from the pilot 'Neighbourhood Plan' schemes across the country, finding out how they have secured financial aid, and understanding the time it is taking them to implement the plans. The Council has produced a document on neighbourhood planning if people wish to know more about it, this is available

The group were advised if they had any further questions, there is easy to read guidance on the Council's website: <http://www.solihull.gov.uk/ldf/np.htm>. Alternatively, please contact the Council's neighbourhood planning team - Dave Simpson (0121 704 6395 dsimpson@solihull.gov.uk), Sarah James (0121 704 8376 or sajames@solihull.gov.uk), or Emma Tinsley-Evans (0121 704 6428 etinsley@solihull.gov.uk).

5. Car Parking issues

Paul Tovey, the Council's Principal Traffic Engineer, provided the group with an overview of his role and explained to the group he is working closely with Jaguar Land Rover and the neighbourhood policing team to tackle some of the parking issues in this area. Paul advised he is waiting to hear back from the DVLA about whether they can use people's personal information to tackle poor parking, and if not then they will look at enforcing parking restrictions in the area e.g. by junctions.

Councillor Davies asked if the Jaguar Land Rover parking issues were going to be a permanent problem. Paul replied that hopefully it is only temporary as it appears to be mainly caused by the contractors undertaking construction work; however, the timescale for this has just been extended.

Councillor Hlland advised the group that displacement parking is a problem in this area - if an issue is tackled in one area it just moves the problem somewhere else. He also said that parking on pavements is a big problem in this area, particularly around schools. Paul Tovey advised that parking issues around schools is a problem across the whole Borough, which the council is trying to tackle with the help of neighbourhood police. Caroline Naven noted that the Council are working on different initiatives to alleviate the number of people who drive to schools, including a walking bus. Bill Wood raised Wherretts Well Lane as a particular problem location at school times.

The forum had a discussion about introducing self funding resident parking schemes and introducing 20mph speed limit zones as other options. Paul Tovey also explained they are looking at a pilot scheme in Dickens Heath to stop parking on grass verges and pavements.

Councillor Windmill stated that more needs to be done on joining up public transport in the area, e.g. linking the train timetable with the bus timetable so that less people use their cars.

Rod Embley circulated a document he has pulled together on parking issues in Olton Hollow area, with a potential solution to use the surrounding land of the 'Crown Members' Club' as a car park for up to 15 vehicles. Paul Tovey agreed to take this away with him and find out if it is council owned land and if this could be possible.

Barbara Colquitt commented how hazardous it is around Olton Train Station, with cars waiting for people to come off the train making it dangerous for others cars to drive past. Paul Tovey explained there is little they can do unless they are too close to a junction, in which case the police can issue a 'Notice for Obstruction'.

Actions:

- Paul Tovey to report back to Rod Embley regarding the possible parking solution in Olton Hollow.

6. Identify Items for Discussion at Next Meeting

Suggestions for discussion at future meetings included:

- Presentation on support to local businesses, incl. information on the casino build
- Public Transport update from Centro – discussion on trying to integrate buses / train timetables
- Libraries – presentation on types of services available.

If anybody has any other items please contact Hannah Colson at hcolson@solihull.gov.uk or 0121 704 8258. Sarah closed the meeting by thanking everyone for attending, and inviting the group to attend the next meeting which is scheduled to be held on Thursday 7th February, Venue and timings to be confirmed nearer the time.



Solihull
Clinical Commissioning Group

Frailty Programme Update

Dr Mike Baker
Solihull CCG



Who are the 'CCG'?

- Small group of commissioners, with a clinical emphasis, who will be empowered to commission secondary healthcare services on behalf of the people of Solihull.
- In Shadow Form at present – awaiting 'authorisation'
- Commissioning with a clinical focus but, as ever, with a very tight budget!



Solihull CCG Strategy 2012-15



Mission

Helping people live longer, healthier lives

Vision for residents

To have the same opportunities where ever you live

Be able to grow older without the fear of getting old

Access to safe, high quality, effective care, delivered locally

Strategic Objectives

Quality

1. Improve health outcomes and wellbeing, and reduce inequalities for the people of Solihull
2. Enable continuous improvements in the quality of care and outcomes through the care we commission
3. Continuous improvement in quality of primary medical services we provide

Delivery

4. Delivery statutory financial duties, achieving value for money
5. Delivery of our integrated commissioning and delivery plan
6. Delivery of national and local performance targets

Transformation

7. Integration of health and social care services in primary and secondary care
8. Promote innovation, research, education and training within health care
9. Develop and manage Solihull CCG to be an effective commissioning organisation

Engagement and Leadership

10. Collaborate across Birmingham and Solihull health economy to ensure that patients get excellent quality and efficient care at all times
11. Promote involvement of patients, carers in their care
12. Engagement with members in commissioning

Clinical Priorities

Integrated Care

PREVENTING DISEASE & IMPROVING HEALTH

- » CVD and Cancer
- » Obesity
- » Tobacco and Alcohol
- » Healthy Lifestyle
- » Supporting Children & Families

FRAILITY

- » Care closer to home
- » Dementia
- » Falls
- » Care Homes / CHC
- » EoLC

MENTAL HEALTH / LEARNING DISABILITIES

- » Children
- » Transition
- » Adult
- » RAID

MANAGED CARE

- » Primary & Community Care
- » LTC (DM, COPD, HF)
- » Planned Care Pathways
- » Medicines and Prescribing

CARE IN A CRISIS

- » Primary Care (Access) 111 / 999
- » Urgent Care redesign
- » Crisis Teams
- » Alternative to admission

Frailty as a Priority

- Solihull's 65+ population is predicted to increase by 26% and the 85+ population by 58% over the next 10 years
- By 2020 over half the population will be older adults, coupled with this with the fact that those with long term conditions are predicted to double by 2030.
- The demographics in Solihull reflect a growing elderly population with an increasing prevalence of dementia, much of which is undiagnosed formally.
- In Solihull we have 897 patients registered as having dementia against an expected prevalence of 2,760 (31% registered).



Frailty as a Priority

- The number of older people attending A&E is rising
- The biggest rise is in the >80
- More likely transported by ambulance
- More likely to be admitted
- They often present with clinical frailty conditions such as falls, poor mobility, confusional states & inability to cope
- Complex, fragmented and extremely difficult systems to navigate.
- People seen in silos e.g. treating people for a 'condition' without recognising their whole needs or within the context of their lives and communities;



Frailty as a Priority

- People are pushed by default towards hospital admission or long-term institutional care.
 - *“Admit to assess which can lead to life changing decisions such as entering long term care.”*
- Effective community alternatives (especially out of hours), finding the right balance between core consistency and local variation.



Outcomes

- The idea is to get away from ‘bean counting’ and focus on what matters – the people receiving the service. This is done by measuring what matters.
- Outcomes developed jointly with health and social care and patient groups.
- Aim is to have a jointly agreed set of outcomes and measures that are used across the health economy for the Frail Elderly.
- Patient centred and focussed, and use the best of health and social care’s outcomes.



Joint Frailty Outcomes Framework

Five key principles that apply to all services and care provision have been developed:

- Staying Healthy and Independent
- Enhancing Quality of Life for Resident's and their carers
- Deliver Care Closer to Home
- Staying Safe
- Improved and positive experience of Social and Health Care services



Joint Frailty Outcomes

Each high level outcome has been developed under three headings:

- Prevention & Screening
- Support in the Community
- Care in a Crisis



Projects being worked up

- Frailty Register & Care- Co-ordination
 - Proposal to develop frailty register and pilot care co-ordinators who will assess patient and ensure existing services are “wrapped around” the patient and carer.
- Intermediate Care Review & Re-ablement
 - Intermediate care review has been completed, assessing IC requirements to enable shift in focus to admission avoidance.
- Dementia Pathways/RAID Model.
 - Working with services to ensure pathways for patients with Dementia are in place, linking in with care co-ordinators and intermediate care.
 - Working with cluster to review RAID model and look to implement a community based model.



Projects being worked up

- Falls
 - Revisiting Falls strategy, looking to scope rehab services, and linking with all acutes across Birmingham & Solihull to implement a fracture liaison service.
 - Linking falls pathway into care co-ordination and prevent acute admissions.
 - Falls screening, bone health medications, exercise programmes.
- Pathways between SPA & Virtual Ward and introduction of Community Geriatrician.
 - Working with HEFT elderly care directorate to develop role of community geriatrician.
 - Work with current service to improve pathways for frail elderly patients across all community services but particularly SPA and Virtual Ward.
- Support to Care Homes
 - Medical and Nursing Community support to Residential and Nursing homes.
 - Reduce ambulance call-outs and emergency admissions from Care homes.



Next Steps

- Next step to agree with commissioners across health and social care whilst consulting with patients, carers and provider organisations.
- Development of performance indicators and measures.
- Implement through the developing Integrated Care Partnership in Solihull.



Issues

- Delivery through the integrated care partnership: Redesign needs to be across acute, community and primary care sectors.
- Cannot only involve the NHS – involves everybody
- Whole system redesign – difficult to tackle and will need time to embed.
- Demographics are against us !



Is anything changing?



- EOLC
 - Preferred Place of Care increasing
- Virtual Ward
 - starting to reap rewards
 - to try and expand.
- Rapid Response Service now embedded (Single Point of Access)
- Community elderly care physician



Thanks for listening



Neighbourhood Planning in Solihull

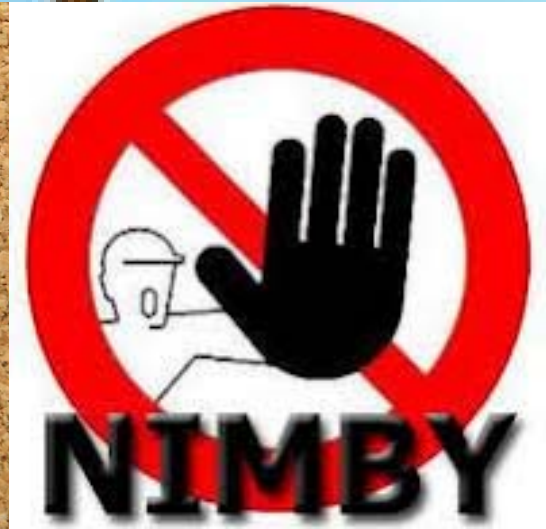
Lyndon, Elmdon, Olton and Silhill Partnership Forum
2nd October 2012

Sarah James
Principal Planning Officer
Solihull MBC



What is Neighbourhood Planning?

- Part of the Government's Localism agenda
- Embodied in National Planning Policy and guided by Regulation
- New way for communities to shape the future of their area.
- Set of neighbourhood planning tools



NEIGHBOURHOOD PLANNING TOOLS

Neighbourhood Development Plans

These will set out a vision for an area and planning policies for the use and development of land.

Neighbourhood Development Orders

These can grant planning permission for specified developments in a Neighbourhood Area.

Community Right to Build Orders

Appropriately constituted community groups can identify land for new, small scale development.

Who can get involved?

- Neighbourhood planning is open to everyone
- In Parished areas, the Parish or Town Council will take the lead
- Elsewhere, a community group can apply to be a 'Neighbourhood Forum'

Before Getting Started

- What do you want to achieve?
- Do you need a Neighbourhood Plan?
- Are you eligible?
- Do you have the resources?

How will it work - The Key Stages



1. Instigate the process

- Think about what you want to achieve
- Is Neighbourhood Planning the best way?

2. Designate the Area

- Boundary of area to be defined.
- Needs to be agreed by the local authority.

How will it work - The Key Stages



3. Prepare the Plan

- Content is up to you, but needs to be consistent with policy and regulations

4. Engaging the community

- Involvement throughout the process is crucial

5. SMBC check

How will it work - The Key Stages



6. Independent Check

- To check the plan meets basic standards required by regulations and is in conformity

7. Community Referendum

- Ensures the community has the final say; more than 50% of people voting must be in support

8. Adoption of the Plan

- Will be part of the Development Plan

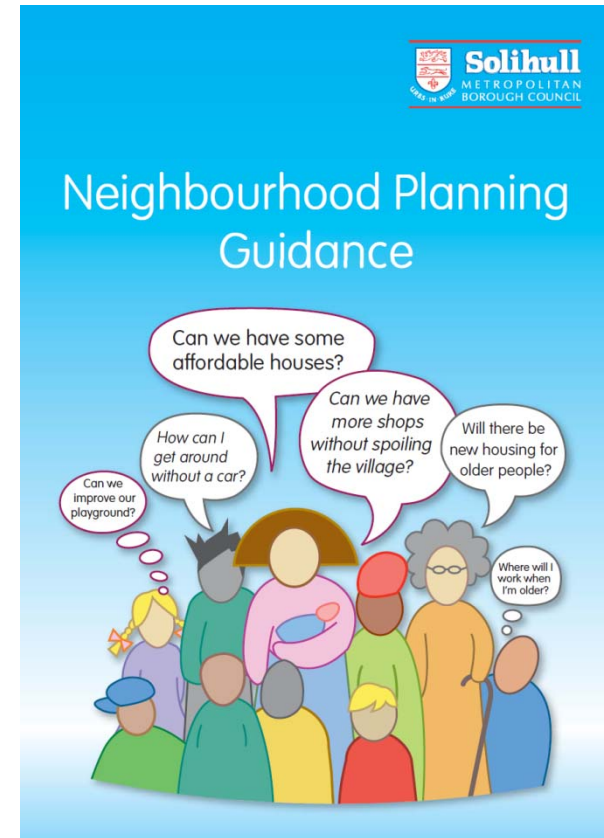
Local Authority Role

- Agree and formally designate the Neighbourhood Area
- Assess and formally designate the Neighbourhood Forum (in non-parished areas)
- Check that legislation and regulations have been complied with
- Arrange and pay for Independent Examination
- Organise and pay for the Referendum

Solihull MBC Support

Duty to support the process:

- Continued guidance and advice
- Sharing evidence and offering support
- Guidance on consultation
- Neighbourhood Planning webpage
- Neighbourhood Planning Guidance and FAQs



SMBC Guidance and FAQs

- Useful starting point
- Provides easy to read guidance on the new powers
- Outlines the process of preparing a neighbourhood plan
- Clarifies the level and nature of SMBC support available

Key Facts

- Must be in conformity with the strategic policies of the local plan
- Must not promote less development than set out in the Local Plan
- Once adopted, part of the Development Plan for Solihull

Things to consider

- Do you need a Neighbourhood Plan to resolve the problem?
- Resource issues - time and money
- Need support of the local community
- Talk to Solihull MBC for advice

Solihull MBC Contacts

www.solihull.gov.uk/ldf

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