

Solihull Safeguarding Adults *newsletter*



Solihull
METROPOLITAN
BOROUGH COUNCIL

February 2013

Welcome to the second edition of the Solihull Safeguarding Adults Newsletter, your quarterly update on local and national safeguarding adults developments.

- In this edition:**
- West Midlands policy and procedures – briefings schedule
 - Peer Challenge December 2012 – feedback
 - Provider event
 - Upcoming changes with the local NHS structure

Committee News

Solihull Safeguarding Adults Main Board

The recently approved multi agency Information Sharing Protocol is now available on our website. Work is continuing around involving service users in the work of the Board. A Board development event was held at the end of January to identify priorities for the coming year and set the KPIs (quality indicators) for 2013. Board membership is being reviewed to ensure appropriate agencies are represented.

Prevention Sub Committee

Final proofs are now with Solihull Council's communications team of the multi lingual leaflet 'Is Someone Treating you Badly?'. A revised 'Be Money Smart' leaflet and, for the first time, an Easy Read 'Be Money Smart' leaflet have been produced and are available to download from our website. World Elder Abuse Awareness Day (WEAAD) 2013 is 15 June. As this is a Saturday this year, the group have decided to mark the day on Friday 14 June.

Joint Training & Education Sub Committee (Adults & Children)

This sub-committee has been established to promote the safeguarding of children, young people and adults at risk through the development and implementation of a joint work plan. The sub-committee is currently developing a joint training strategy. During 2012 the sub-committee promoted the safeguarding competency framework (developed by Bournemouth University) as a means of clarifying the roles and responsibilities of multi-agency staff. The committee plans to develop this work further in 2013 based on the new National Capability Framework (available at www.ncpqsw.com).

Operational Sub Committee

New practice guidance to complement the introduction of the Pan West Midlands Procedures has been overseen by this group and work is on schedule. Briefings have now been arranged for agencies to attend. The 'Person in a Position of Trust' guidance was due to be signed off by this group at the January meeting.



Quality & Audit Sub Committee

The committee has overseen a domestic abuse survey, which was completed by 154 multi agency staff. Once compiled, a report will go to the March Board meeting. The service user experience report is now in final draft format and the results will be published in our next newsletter. The Self-Assessment Audit Tool has now been completed by partner agencies.

MCA/LISG Sub Committee

This committee has now changed its title to 'MCA/DoLS Steering Group'.

Solihull has been key in developing new DoLS forms, in conjunction with the Department of Health. These forms are now being piloted by Solihull, and if successful, will be rolled out nationally - well done Solihull! Practice guidance on unwise decisions and capacity issues is being formulated. Funding has been secured to enable Solihull to train more Best Interest Assessors.

Working Together
to safeguard adults
in Solihull

Did you know?

If you think an adult is being abused in Solihull, you can report it by calling 0121 704 8007 or **do it online**.

LOCAL NEWS

West Midlands policy and procedures

The West Midlands policy and procedures are available to view on [the SCIE website, Report 60](#)

Solihull Council is one of 12 local authorities in the West Midlands who have worked collaboratively during 2012 to produce the West Midlands policy and procedures. The procedures aim to ensure that:

- the needs and interests of adults at risk are always respected and upheld;
- the human rights of adults at risk are respected and upheld;
- a proportionate, timely, professional and ethical response is made to any adult at risk who may be experiencing abuse; and
- all decisions and actions are taken in line with the Mental Capacity Act (MCA) 2005.

The procedures also aim to ensure that each adult at risk maintains:

- choice and control;
- safety;
- health;
- quality of life; and
- dignity and respect.



Local implementation

Solihull's Safeguarding Adults Board has adopted the policy and procedures to give consistency across the West Midlands in the way in which adults at risk are safeguarded from abuse. In preparation for the new procedures being implemented in Solihull from Monday 1 April, a number of multi-agency briefing sessions are taking place until March with mop up sessions as required. The dates and booking details for these workshops are on the back page of this newsletter.

Peer Challenge

Solihull's Peer Challenge took place from 3–7 December 2012. The Peer Challenge team looked at Adult Social Care and how well Solihull safeguards adults at risk from harm and abuse. The process involved the team scrutinizing some safeguarding case records, holding meetings with operational staff, partners, the Safeguarding Adults Board Independent Chair, members of the Safeguarding Adults Team, and attending the Safeguarding Adults Board meeting.

They found:

- Examples across Adult Social Care of good engagement with users and carers at an operational level in relation to safeguarding.
- The multi-agency Adult Safeguarding Board is established, visible and responsive.
- There is a clear vision for the future positioning of the adult safeguarding team and processes.
- Knowledge of safeguarding adults appears well embedded with staff and providers.
- Staff stated they have good access to specialist advice, support and procedures for safeguarding adults.
- There is multi-agency commitment to safeguarding adults.

The areas they identified we need to develop further or work on were:

- Ensure there is sufficient cross agency capacity to support safeguarding adults.
- Need to differentiate safeguarding alerts from general enquiries.
- Need to consider how to effectively manage out-of-area safeguarding.
- Develop the use of Care First to support safeguarding and service delivery e.g. cross sector access and mobile working.
- There is scope for further development on delivering personalised outcomes.

This feedback is really positive and the areas identified for further development or work will provide a focus for the Board, Sub Committees and partners for 2013-14.

LOCAL NEWS

New Appointments within the NHS – Solihull CCG (Solihull Clinical Commissioning Group)

Rosie Luce has been appointed 'Designated Nurse-Safeguarding Adults and Children & Mental Capacity Act Lead for Solihull CCG' and Sue Nicholls has been appointed 'Chief Nurse for Solihull CCG'. Sue Nicholls will sit on the Safeguarding Adults Board.

We Trust You To Care – Provider conference

The Safeguarding Adults Board hosted its annual conference on 30 November 2012 at the Civic Suite. Attendance from care homes, nursing homes, hospitals and domiciliary agencies was excellent. Key note speakers included David Sheard and Sally Knocker (Dementia Care Matters) and focused on best practice within dementia care services, providing a positive environment and preventing safeguarding situations occurring. Colleagues from the Clinical Commissioning Group, Heart of England Trust and Age UK also delivered excellent workshops throughout the day. We would like to say a big thank you to all agencies who contributed to a very interactive event.

Loneliness and cruelty conference – April 2013



A conference will be held on Thursday 18 April for agencies who work predominantly with adults who have learning disabilities and are living within the local community. It follows the publication of the report '**Loneliness and Cruelty**' by Carwyn Gravel.

This event will provide an opportunity to consider what we can learn from the findings of this research and improve multi-agency working locally.

NATIONAL NEWS



MENCAP helpline

An NHS whistleblowing helpline, run by MENCAP, has been extended to social care staff. The number is **08000 724 725**.

Archbishop of Canterbury – Older people 'are still participants in society, not passengers'

Dr Rowan Williams, the recently retired Archbishop of Canterbury, made his final appearance in the House of Lords in December and his speech was centred on older people. It was a fascinating insight into older people and how society treats and views older people – [read it online](#).

Proposed legislation – House of Commons

Liberal Democrat MP Paul Burstow, who was Care Services minister until leaving the government in September, outlined proposed legislation in the Commons in January, which he says would see justice done for future victims of abuse and their families. He said tougher laws are needed to ensure care providers are held criminally accountable for abuse and neglect on their premises.

He said he did not want to see a repeat of the Winterbourne View care scandal that led to the conviction of six people for their role in abuse and neglect at the private hospital near Bristol, but for which he claimed there had been "no corporate accountability."

His proposals, which are likely to need government support if they are to become law, include:

- Amending existing legislation to make a corporate body guilty of an offence if the way in which its activities are managed by its board or senior management neglects or is a substantial element in the existence and/or possibility of abuse or neglect.
- Offences should be punishable by unlimited fines, remedial orders and publicity orders.
- Those with relevant information about suspected abuse or neglect must supply information to Adult Safeguarding Boards if requested to do so.

Ministers have suggested they would be prepared to look at the proposal.

Upcoming training and workshops: February and March 2013

25.02.13	West Midlands Safeguarding Adults policy and procedures (assessment and care management teams)	9.30am-4.30pm
14.03.13	MCA assessments (level 2)	9.30am-4.30pm
18.03.13	West Midlands Safeguarding Adults policy and procedures (provider agencies)	9.30am-12.30pm or 1.30pm-4.30pm
19.03.13	Safeguarding Adults update for managers (level 3)	9.30am-1.30pm
21.03.13	West Midlands Safeguarding Adults policy and procedures (partner agencies)	9.30am-12.30pm or 1.30pm-4.30pm
25.03.13	West Midlands Safeguarding Adults policy and procedures (assessment and care management teams)	9.30am-4.30pm
26.03.13	Right to be Heard	9.30am-4.30pm

Solihull Council employees can book on to these courses/events through Oracle Self Serve. For any other agency, please complete a training booking form found on the [Safeguarding Adults training page](#) of the website and send to safeguardingadults@solihull.gov.uk or fax to **0121 788 4414**.

Contact details

To report abuse please call **0121 704 8007** (Office Hours), Emergency Duty Team on **0121 605 6060** (Out of Hours), email ccadults@solihull.gov.uk or report online at www.solihull.gov.uk/adultabuse



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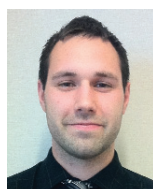
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