

Weekly Costs for Solihull Assistive Technology & Telecare Service



These are the rates for Solihull Community Housing's Telecare service. They are the same for Council clients or privately funded clients. For people who are eligible for social care services from the Council a financial assessment is conducted to decide the level of financial contribution payable.

1) Telecare

Service level	Weekly cost Without 24 hour responder service (£)	Weekly cost Including 24 hour responder service (£)
Alarm, pendant & 1 telecare sensor	2.35	4.97
Alarm, pendant & 2 telecare sensors	3.24	5.86
Alarm, pendant & 3 telecare sensors	4.13	6.75
Alarm, pendant & 4 telecare sensors	5.02	7.64
Alarm, pendant & 5 telecare sensors (maximum cost – no extra charge for further sensors)	5.91	8.53

Please note all telecare equipment requires the alarm unit which comes with a pendant alarm as standard. Costs include the provision, installation and maintenance of the equipment as well as monitoring of alerts/alarms and arrangement of the agreed response (for example telephoning a nominated responder).

In addition, the 24 hour responder service guarantees the provision of a physical response, around the clock. This is ideal for people who do not have family or friends to respond to alerts, or if those responders are not available around the clock.

2) Assistive Technology

Service	Weekly cost (£)
1 Item of assistive technology	1.72
2 items of assistive technology	3.22
3 items of assistive technology	4.75
4 items of assistive technology	6.25
Cost of each additional item	1.50

Costs include the provision, installation and maintenance of the equipment. This service does not monitor the equipment or arrange for a response to any alerts/alarms that it generates.

As an alternative to this arrangement, the service can provide a price for the purchase and installation of assistive technology equipment. This price is calculated on an item by item basis.